Privacy statement for California residents

Last updated: August 21, 2020

This privacy statement for California residents supplements the information contained in our main Privacy Statement and applies solely to individuals who reside in the State of California. If you have any questions about the information provided in this privacy statement or our privacy practices, please contact us as set forth in the Contact us section below.
Our processing activities

To find out more please go to the sections of this statement that are relevant to you.

<table>
<thead>
<tr>
<th>Business contacts</th>
<th>Personnel (partners, staff, and contractors)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Corporate clients (and individuals associated with our corporate clients)</td>
<td>Sourcing and recruitment of candidates</td>
</tr>
<tr>
<td>Individual clients of PwC services</td>
<td>Suppliers (including subcontractors and individuals associated with our suppliers and subcontractors)</td>
</tr>
<tr>
<td>Users of our websites and applications</td>
<td>Visitors to our offices</td>
</tr>
<tr>
<td>Attendees of PwC corporate events</td>
<td>Others who get in touch with us</td>
</tr>
</tbody>
</table>

Business contacts

We have collected the following categories of personal information of our business contacts, as applicable, within the last twelve (12) months:

- Identifiers
- Personal information categories listed in the California Customer Records statute (Cal.Civ. Code § 1798.80(e))
- Professional or employment-related information

Please see the Business contacts section of the main privacy statement for further details about the personal information we collect in these categories, the sources of such information, the purposes for which the information was collected, and the categories of third parties with whom we share such information in order to conduct our day-to-day business operations.

Corporate clients (and individuals associated with our corporate clients)

In our role as a service provider to our corporate clients, we may process personal information of individuals associated with such clients. As noted in our main privacy statement, our policy is to collect only the personal information necessary for agreed purposes and we ask our clients only to share personal information with us when it is needed for those purposes.

When we need to process personal information to provide our services, we ask our clients to provide the necessary information to data subjects concerned regarding its use.

Given the diversity of services we provide to our corporate clients, we may have processed the following categories of personal information in connection with such services within the last twelve (12) months:

- Identifiers
- Personal information categories listed in the California Customer Records statute (Cal.Civ. Code § 1798.80(e))
- Protected classification characteristics under California or federal law
- Commercial information
- Biometric information
- Internet or other similar network activity
- Geolocation data
- Professional or employment-related information
- Inferences drawn from other personal information

Please see the Corporate clients section of the main privacy statement for further details about the personal information we collect in these categories, the sources of such information, the purposes for which the information was collected, and the categories of third parties with whom we share such information in order to conduct our day-to-day business operations.
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**Individual clients of PwC services**

We may provide a separate privacy statement in connection with certain services provided to individuals, and where we do so, such privacy statement will apply to our processing of personal information in the performance of those services.

As noted in our main privacy statement, our policy is to collect only the personal information necessary for agreed purposes, and we ask our clients only to share personal information where it is strictly needed for those purposes. When we need to process personal information to provide our services, we ask our clients to provide the necessary information to other data subjects concerned, such as family members, regarding its use. Given the diversity of the services we provide to our corporate clients, we may have collected the following categories of personal information of our individual clients within the last twelve (12) months:

- Identifiers
- Personal information categories listed in the California Customer Records statute ([Cal.Civ. Code § 1798.80(e)](https://www.civilcode.ca.gov/1798.80_e.html))
- Protected classification characteristics under California or federal law
- Commercial information
- Biometric information
- Internet or other similar network activity
- Geolocation data
- Professional or employment-related information
- Inferences drawn from other personal information

Please see the [Individual clients of PwC services](#) section of the main privacy statement for further details about the personal information we collect in these categories, the sources of such information, the purposes for which the information was collected, and the categories of third parties with whom we share such information in order to conduct our day-to-day business operations.

**Users of our websites and applications**

We have collected the following categories of personal information of our website and application users within the last twelve (12) months:

- Identifiers
- Personal information categories listed in the California Customer Records statute ([Cal.Civ. Code § 1798.80(e)](https://www.civilcode.ca.gov/1798.80_e.html))
- Internet or other similar network activity
- Professional or employment-related information

Please see the [Users of our websites and applications](#) section of the main privacy statement for further details about the personal information we collect in these categories, the sources of such information, the purposes for which the information was collected, and the categories of third parties with whom we share such information in order to conduct our day-to-day business operations.
Please refer to the relevant privacy statement available on PwC’s intranet for information on the collection and processing of your personal information in relation to your role with PwC.

Sourcing and recruitment of candidates

Please refer to the separate privacy statements presented to you during the recruitment and, if applicable, onboarding processes for information on the collection and processing of your personal information. The following applies to information we collect as part of our sourcing activities, sometimes referred to as our “Talent Network” or “Talent Community.”

We have collected the following categories of personal information of our “Talent Network” or “Talent Community” contacts within the last twelve (12) months:

- Identifiers
- Personal information categories listed in the California Customer Records statute (Cal.Civ. Code § 1798.80(e))
- Protected classification characteristics under California or federal law
- Internet or other similar network activity
- Professional or employment-related information

Please see the Sourcing and recruitment of candidates section of the main privacy statement for further details about the personal information we collect in these categories, the sources of such information, the purposes for which the information was collected, and the categories of third parties with whom we share such information in order to conduct our day-to-day business operations.

Attendees of PwC corporate events

Unless separate privacy notices are provided to the visitor at or in connection with the event, any personal information collected will be treated in accordance with the applicable section of this privacy statement.

Visitors to our offices

We have collected the following categories of personal information of our office visitors within the last twelve (12) months:

- Identifiers
- Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e))

Please see the Visitors to our offices section of the main privacy statement for further details about the personal information we collect in these categories, the sources of such information, the purposes for which the information was collected, and the categories of third parties with whom we share such information in order to conduct our day-to-day business operations.

Others who get in touch with us

We have collected the following categories of personal information from individuals who contact us within the last twelve (12) months:

- Identifiers
- Personal information categories listed in the California Customer Records statute (Cal.Civ. Code § 1798.80(e))
- Any other category of personal information that an individual chooses to include in a communication to us

Please see the Others who get in touch with us section of the main privacy statement for further details about the personal information we collect in these categories, the sources of such information, the purposes for which the information was collected, and the categories of third parties with whom we share such information in order to conduct our day-to-day business operations.
Your California privacy rights

This section describes the rights of California residents under California law and explains how to exercise those rights. Please see the Individuals’ rights section of our main privacy statement for information about additional choices you may have regarding your personal information.

Requests to Know
If you are a California resident, under certain circumstances in accordance with applicable law, you have the right to request that we disclose to you specific details about your personal information that we have collected, used, disclosed and sold over the past 12 months and/or a copy of your personal information. These details include: (1) the categories of personal information we have collected about you; (2) the categories of sources from which the personal information is collected; (3) the business or commercial purpose for collecting or selling personal information; (4) the categories of third parties with whom we share personal information; (5) the specific pieces of personal information we have collected about you. Once we receive your request, we will acknowledge it and either respond in accordance with law, ask for additional information to verify your identity, clarify the nature of your request, let you know if we need more time, let you know if we need to charge a fee (such as if requests are manifestly unfounded or excessive, in particular because of their repetitive character, taking into account the administrative costs of providing the information or communication or taking the action requested), or we will inform you if we cannot fulfill any part of your request due to an exception under the law. If we know that your request relates to information we process as a service provider to one of our corporate clients, we will forward your request to the relevant client and cooperate with that client as needed to address your request and/or inform you that your request should be submitted directly to the business on whose behalf we process the information.

Requests to Delete
If you are a California resident, under certain circumstances in accordance with applicable law, you have the right to request that we delete any of your personal information that we collected from you and retained, subject to certain exceptions. Once we receive and confirm your valid verifiable request, we will delete, de-identify or aggregate your personal information and direct our service providers to do so, or we will inform you if we cannot fulfill any part of your request due to an exception under the law. If your request relates to information we process as a service provider to one of our clients, we will inform you that your request should be submitted directly to the business on whose behalf we process the information.

Submitting a Request to Know or Delete
To exercise the rights described above, please submit a verifiable request to us by either:

• Using our web form: Request Submission Form
• Calling us at: 1-888-438-4427

The verifiable consumer request must:

• Provide sufficient information that allows us to reasonably verify you are the person about whom we collected personal information or an authorized representative. Please, however, refrain from sending us sensitive personal information.
• Describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.

We cannot respond to your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm the personal information relates to you. Making a verifiable consumer request does not require you to create an account with us. We will only use personal information provided in a verifiable consumer request to verify the requestor’s identity or authority to make the request.

We will respond to your request within a reasonable timeframe in accordance with applicable law. Any disclosures we provide may only cover the 12-month period preceding the verifiable consumer request’s receipt, as required by law.

Information Sale and the Right to Opt-Out
Depending on the jurisdiction in which you are located, you may have the right to opt-out of the sale of your personal information. Please see our Notice of Right to Opt Out of “Sale” for information about our practices and how you may exercise your opt-out rights under applicable law.

Non-Discrimination
In accordance with applicable law, we will not discriminate against you for exercising any of your California privacy rights.
Contact us

If you have questions about this privacy statement or about our privacy practices, please contact us by completing our general contact form.