Helping you keep pace with Oracle Cloud releases and empowering you to maximize the value of your Oracle investment

Before cloud, ongoing application support was a “keep the lights on” operation. In today’s fast moving SaaS environment, organizations are provided quarterly feature releases and the opportunity to continually innovate and enable new digital capabilities. Many companies, however, are struggling just to keep up with quarterly testing cycles and are missing the opportunity to achieve new, high-impact business outcomes through their Oracle investments.

Is your organization struggling with these common challenges?

Resource ramping/productivity around release cycles
Overwhelming release documentation & uncertainty of applicability
Inconsistent adoption of new features that may benefit you
Support effort around unnecessary extensions or applications
Lack of a strategic roadmap based on upcoming releases

PwC can help
To truly harness the value of Oracle, companies need a provider that can transcend traditional support services and guide them in their ongoing strategic journey. PwC’s proven tools and methods operationalize & automate quarterly release planning and execution activities while preparing you for what’s ahead – Allowing you to focus on enablement of new digital capabilities and innovation.

Methods, tools and accelerators:
• Proven PwC Oracle Release Methodology (see next page)
• Automated testing platform
• ITSM automated service delivery toolset
• Client specific metrics management

Value add services:
• Tailored release notes
• Functionality gap assessment
• Customization rationalization
• Innovation workshopping
• Flexible commercial terms for support contracts

Learn more at pwc.com/oracle or contact us:
Todd Lee
Managed Services Lead
todd.a.lee@pwc.com
Sanjeev Agrawal
Managed Services Director
sanjeev.agrawal@pwc.com

© 2020 PwC. All rights reserved. PwC refers to the US member firm or one of its subsidiaries or affiliates, and may sometimes refer to the PwC network. Each member firm is a separate legal entity. Please see www.pwc.com/structure for further details.