Supplier Relationship Management

Transforming the way procurement and suppliers engage

PwC’s Supplier Relationship Management solution, powered by Salesforce, provides a 360 view of the supplier engagement management lifecycle and enables a significant amount of automation and collaboration. Organizations are empowered to manage all interactions and transactions in one central repository. With a flexible user interface, mobile access, self-service and enhanced analytics embedded throughout, SRM is taking supplier management from manual and reactive to strategic and proactive.

Module design across packages for ultimate flexibility and implementation based on immediate needs

Support
- For internal procurement teams
- For suppliers
- For internal buyers

Supplier Management
- Lite Supplier Onboarding
- Supplier Management & Contacts
- Agreements Tie-In
- Full Supplier Onboarding

Purchasing
- RFP Processes
- Purchase Requests
- Approval Processes
- Purchase Orders

Compliance
- Compliance
- Usage Surveys

Invoices
- Invoice Management

Cases
- Case Management

Analytics / Reports & Dashboards

Benefits

Procurement Engagement:
Allows buyers and suppliers to perform functions across end-to-end procurement cycle seamlessly

Supplier Engagement:
Gives suppliers access to manage profiles, offerings, and purchase orders all while leveraging Chatter to communicate and collaborate

Mobility:
Buyers and suppliers can access the solution via any device without losing key capabilities or functionality

Reporting:
Allows buyers and suppliers to manage 360 degree relationships with contextual analytics throughout the solution

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