ForgeRock Managed Security Solutions (MSS) with PwC

Providing support for continued integrations and expansion of IT security capabilities

Why PwC’s ForgeRock Identity Platform as Service?

- IAM solutions require specialized skill and know-how due to several operational complexities.
- It takes months to setup IAM environments with on premise solutions due to heavy infrastructure and customization.
- IdaaS solutions are evolving and often inadequate to meet the complex business needs across different platforms.
- PwC cloud deployment ready IAM platform built on top of ForgeRock provides flexibility and ease of deployment to support all business requirements.

Helping build your ForgeRock Managed Solution

1. Tailor to Need
   Tailoring the set of baseline services to a client’s specific needs is a controlled and quick process where your integration team works with the PwC MSS ForgeRock support team leaders to document supporting tools, process, and fulfillment needs.

2. Design the Service
   Use a factors-based approach to help you estimate hours allocation for various activities that will be measured during the performance period; time will be allocated for both operational and enhancement activities.

3. Execute the Transition
   Engage with your ForgeRock team in a transition planning exercise to collect data in a consistent format using proven processes and templates. This will be conducted by PwC team with ForgeRock implementation and integrations backgrounds.

4. Run the Service
   The MSS run activity brings together all previous steps in the fit-exercise by conducting a mock ticketing session where PwC resources conduct a scenario-based exercise to prove out tasks and hand-off processes. Then, transition to help you run services by PwC managed services team.

ForgeRock and PwC MSS - Key Benefits

- Increase the value out of ForgeRock deployment by faster on-boarding using PwC’s unique rapid onboarding toolkit.
- Leverage a flexible and scalable resource pool from a large security firm.
- Gain maturity with lower expenditure on operations, risk management, and oversight.
- Deliver efficiency through relevant and effective strategies consistently deployed to meet solution improvement opportunities.
- A large global ForgeRock enabled team of PwC professionals delivered IAM Managed services to Fortune 500 companies.
- Streamline and optimize processes by utilizing DevOps automations, containerization, migration toolkit and providing manpower required to drive improvements.

The PwC Advantage

<table>
<thead>
<tr>
<th>Forgerock Expertise</th>
<th>Agile Support</th>
<th>Controlled Costs</th>
<th>Accountability</th>
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</thead>
<tbody>
<tr>
<td>• Immediate access to expert resources with deep experience</td>
<td>• Extensive DevOps toolkits</td>
<td>• Defined and tailored cost structure</td>
<td>• Monthly metrics supported by SLAs</td>
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<tr>
<td>• Issue resolvers</td>
<td>• Repeatable processes</td>
<td>• Extensive set of PwC accelerators</td>
<td>• One vendor for operations and enhancements</td>
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<tr>
<td>• Insight on what’s coming next</td>
<td>• Immediate access to a consulting &amp; integration knowledge base</td>
<td>• Methodical transition processes</td>
<td>• Don’t just fix the ticket – fix the issue and reduce tickets</td>
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Creating compelling digital user experiences, improving outcomes & building trust

The PwC | ForgeRock Alliance

**ForgeRock + PwC = making the difference together**

**Highly-scalable**
Accommodate millions of digital identities

**Revenue Generating**
Easy access to secure applications where customers can buy products and services

**Modular & Open**
An integrated platform purpose-built to handle complexity, and an extensive ecosystem of partner technologies

**Developer-friendly**
Common APIs and code, enabling developers’ ability to learn, tailor solutions, and teach others to use the platform

“ForgeRock is a key enabler simply because of how much it handed us in a box. The effort it has taken us to get ForgeRock up, running and usable in our environment is really minimal. Adopting transparency, implementing user-managed access and giving people control over the use of their personal information is important in government.”

-Director of IT & CIO

“PwC’s cybersecurity and privacy team approaches cybersecurity as a goal to help build trust within the organization and for its customers, and secure environments in a digital world which entails connecting stakeholders while pulling together trends to securely transform business, optimize data, and build resilience.”

- ALM Intelligence, September 2018

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