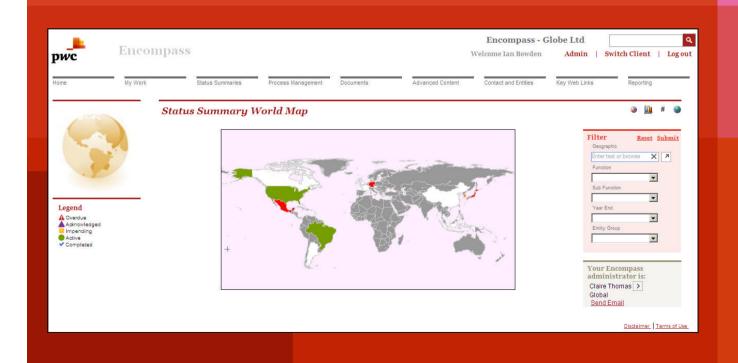
# Process Management, Control and Risk Tracking Encompass





## PwC's Process Management Tool

#### What does the system offer to you?

- A user-friendly solution
- The ability to define and track any process, or use PwC's generic templates built up from many years
  of experience doing this work for clients
- A workflow and document management system providing a single source of truth for documents and real time progress reports
- Enhanced questionnaire functionality offering the opportunity to simplify your data gathering and reporting around such things as management and control declarations
- An umbrella offering that sits above your teams, providing standardised reporting and risk management solutions
- Notifications and alerts automated reminders and escalations based on your rules
- Managed flexibility with a tool that grows with your needs
- A set of standard reports for ease of use together with the ability for the user to quickly and easily create new reports based on any of the information stored
- A choice of secure hosting by PwC or self hosting, whilst still offering you the ability to administer the site

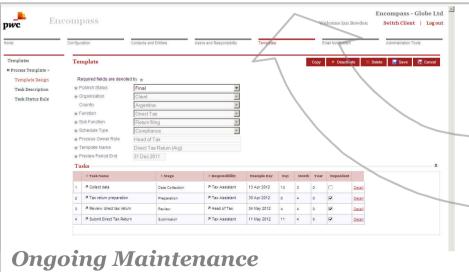
PwC

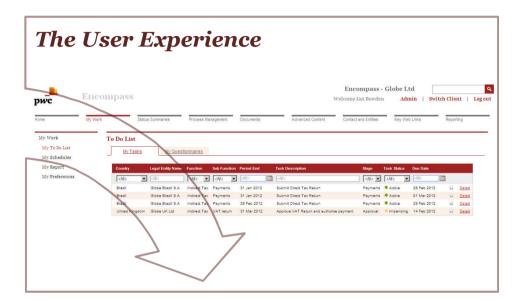
## PwC's Process Management Tool

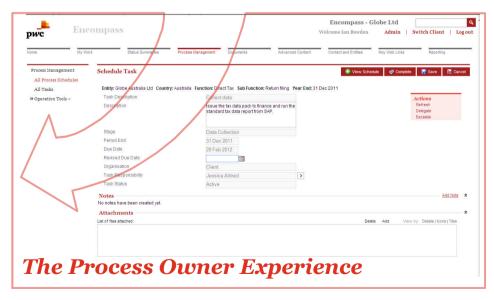
- PwC has been the market leader in the tax outsourcing arena for a number of years
- Our services require leading edge processes and process management tools in order to deliver these services to clients and ensure clients can track progress against these milestones
- Encompass is a solution based on the above experience, designed to help clients monitor and track their own in-house processes
- Developed with the end user in mind this tool focuses not just on reporting status, which your head office needs to monitor progress and risk, but also the needs of the end users in terms of benefits for them and ease of use

## Encompass – A fresh perspective





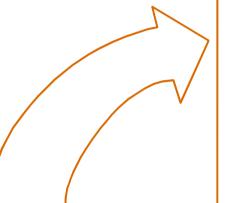




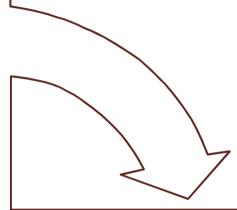
## Encompass – A fresh perspective

#### The Management View

- Risk Management
- Management reports
- Tracking updates
- Process knowledge
- Data gathering through questionnaires and key figures
- Advanced alerts



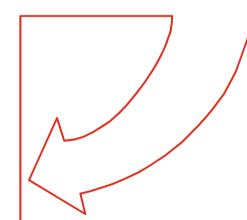
The User Experience



- Tasks in a defined process
- A 'To Do' list
- An idea of what is coming next
- Easy to use
- Ability to escalate

- A solution that becomes your solution
- Define your own processes or use ours
- Add and change as required

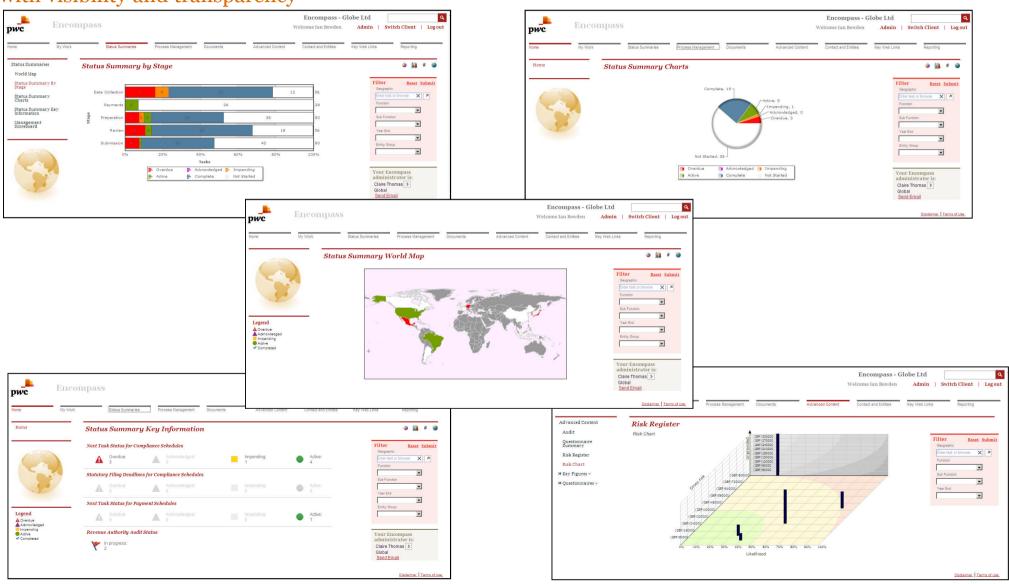
**Ongoing Maintenance** 



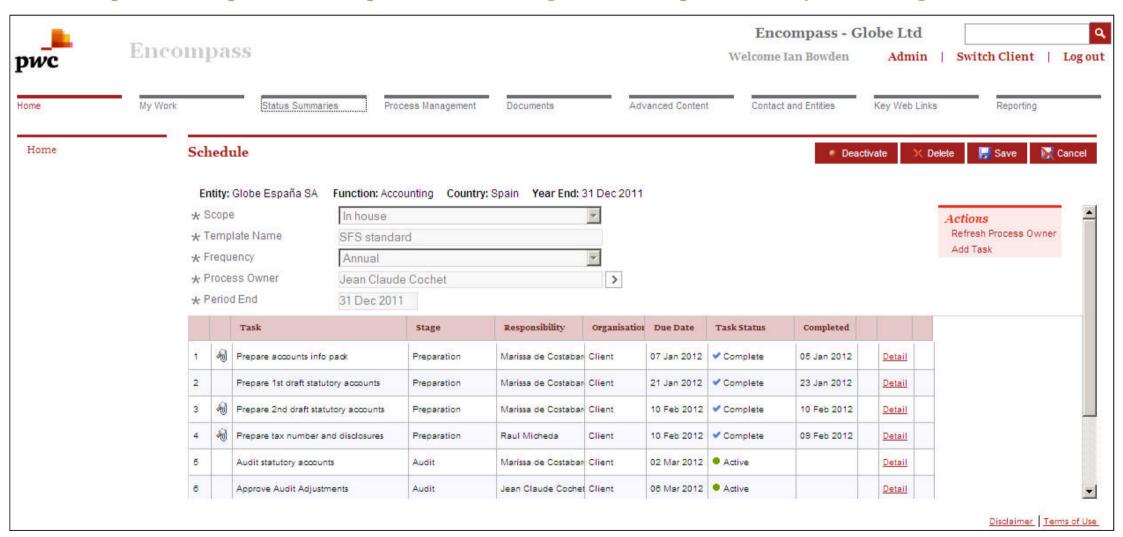
- Control over their process and milestones
- Escalation views
- Reporting
- Automated alerts and notifications

The Process Owner Experience

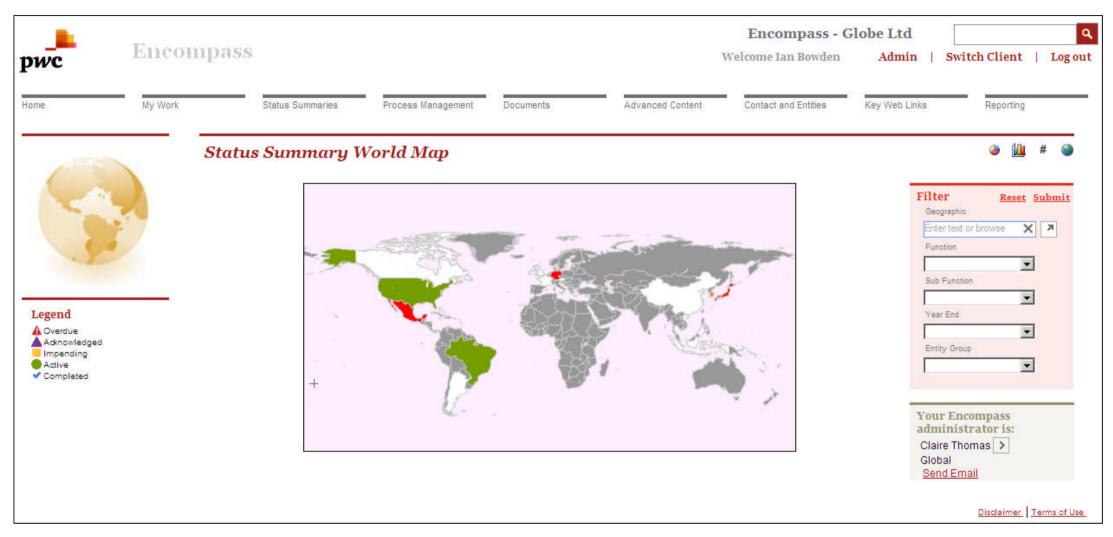
Web based, real-time workflow, document repository and process governance providing management with visibility and transparency



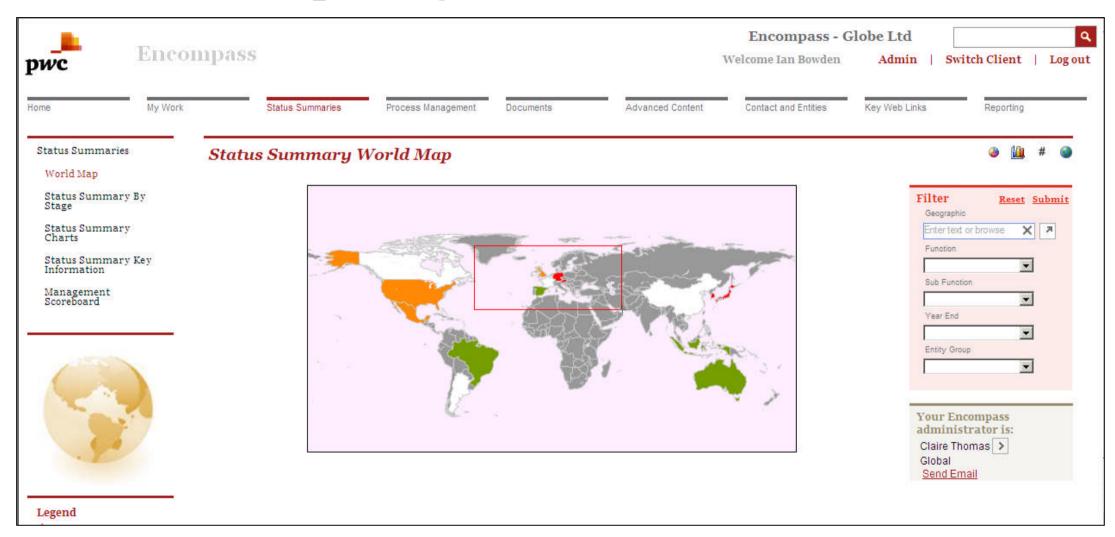
Best practice templates for core processes, including dates- Example - Statutory Accounting



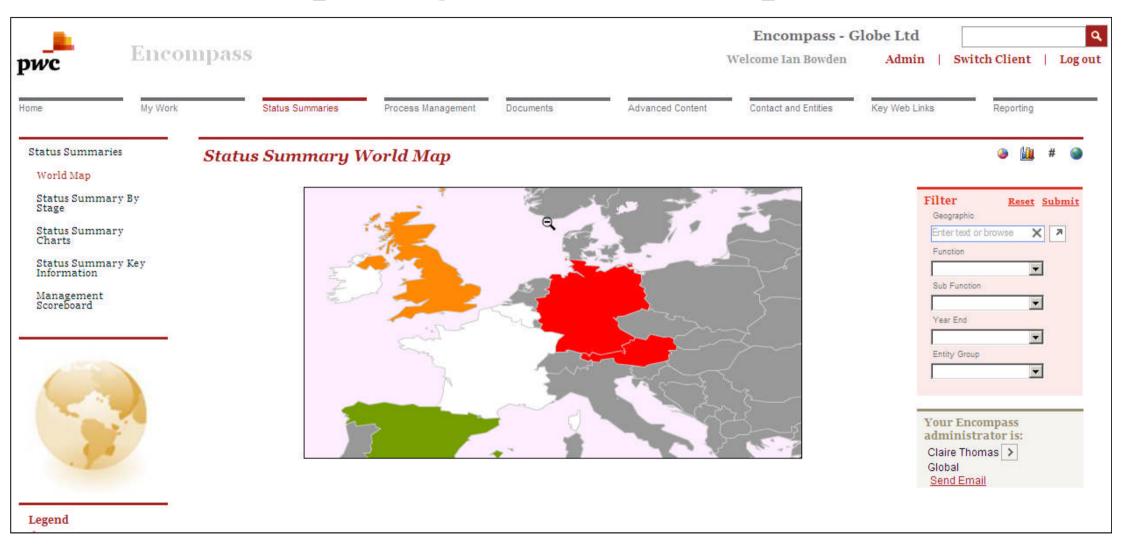
## From Dashboard to Workflow - Drill down reporting



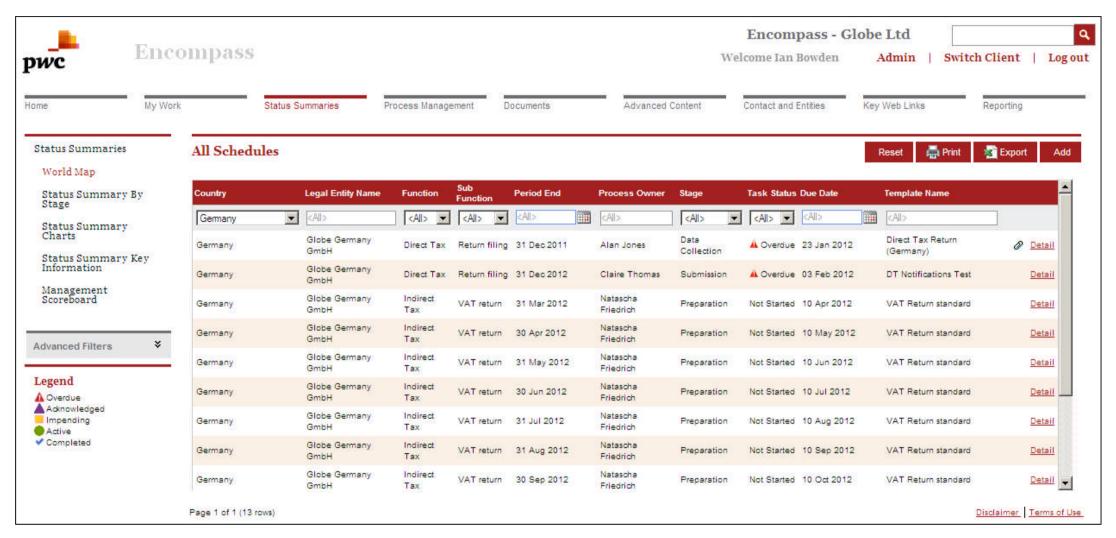
## Drill down reporting



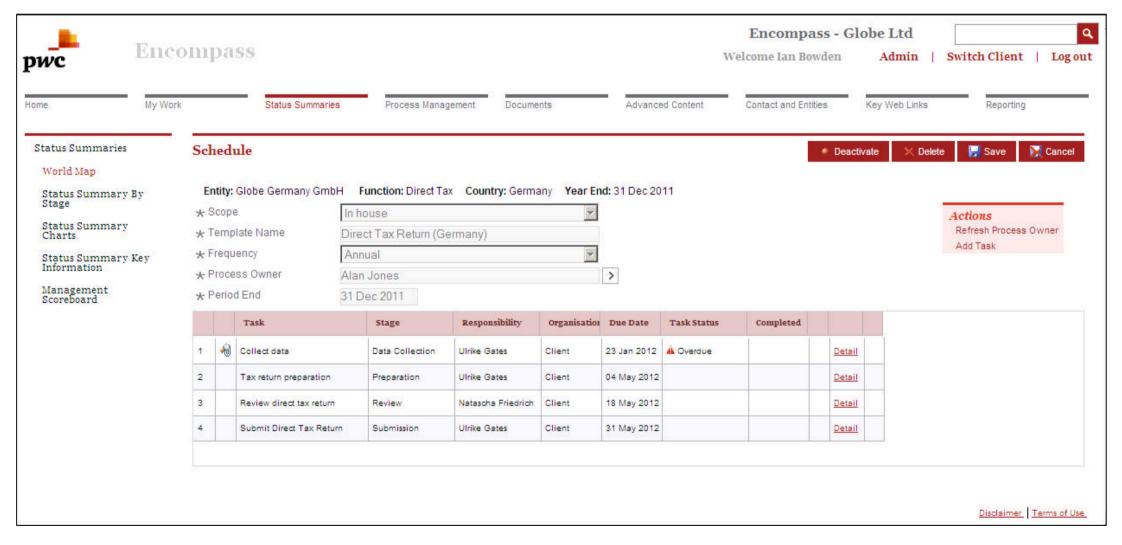
## Drill down reporting – German example



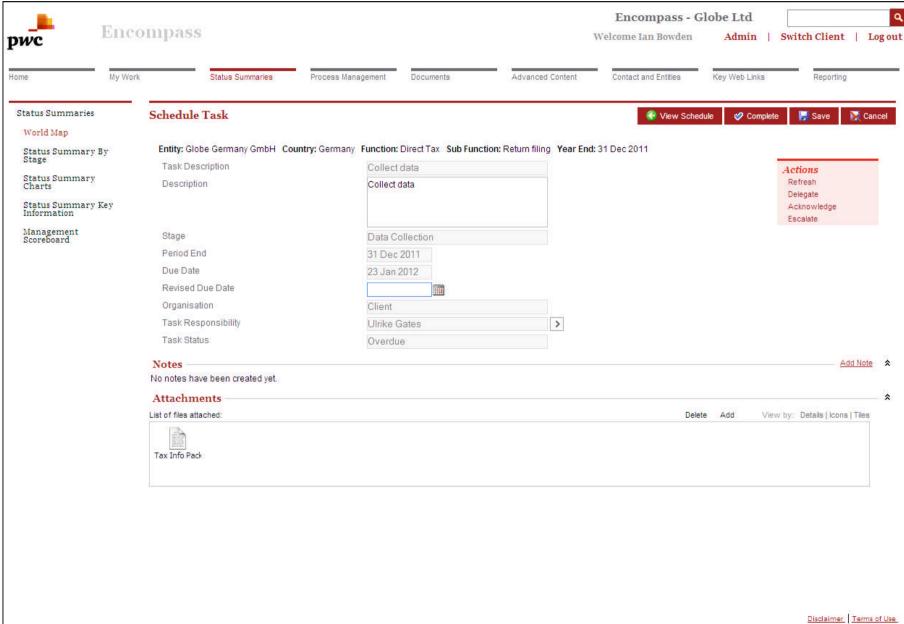
## Drill down reporting – German example



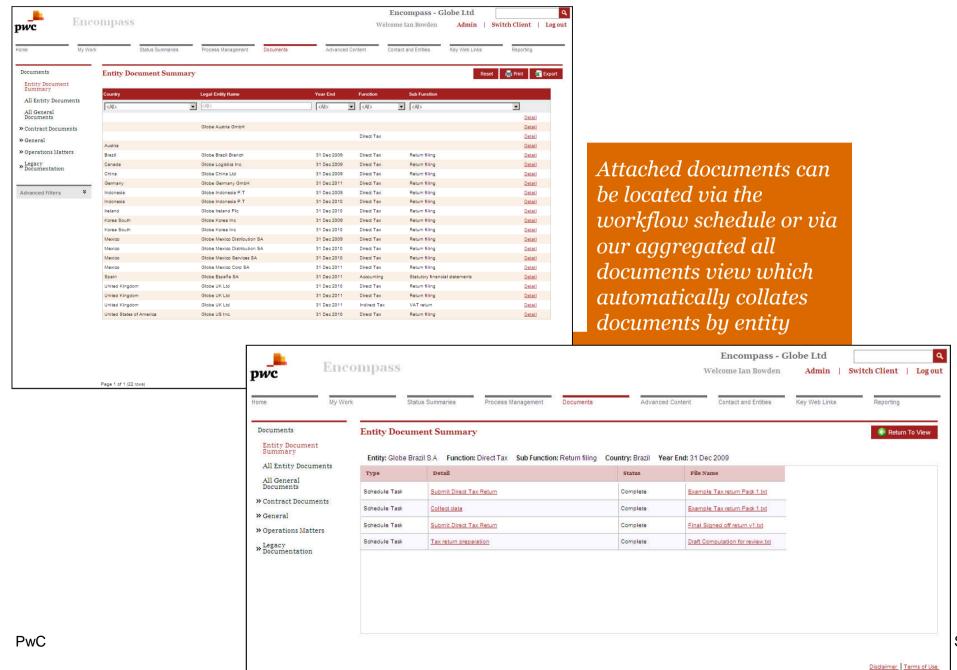
## Drill down reporting – German example



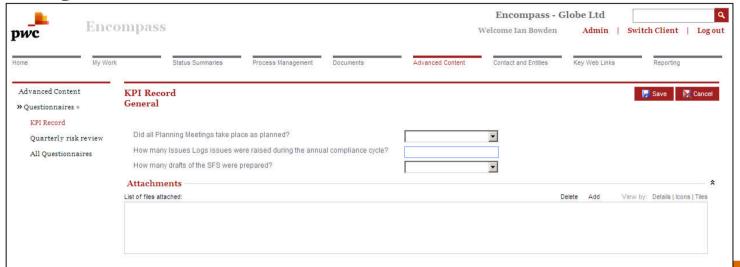
## Task level detail – Germany example



#### All Documents View



## Questionnaires – Advanced Features



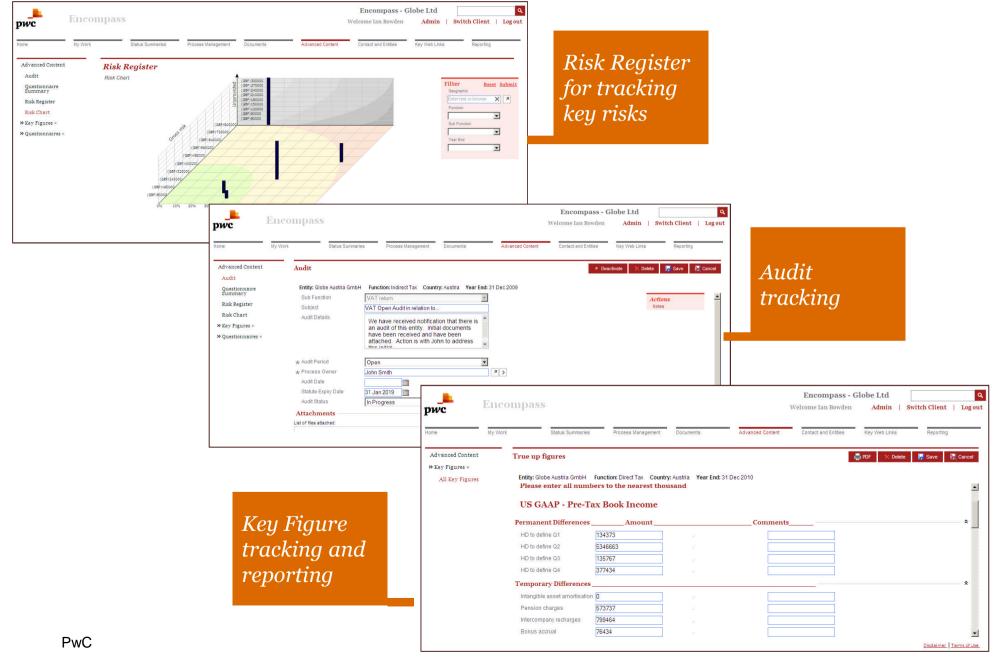
Encompass provides an opportunity to gather data through the advanced questionnaire facility. Organisations may use this facility to carry out management and control declarations right through to risk and post submission questionnaires.

Encompass - Globe Ltd

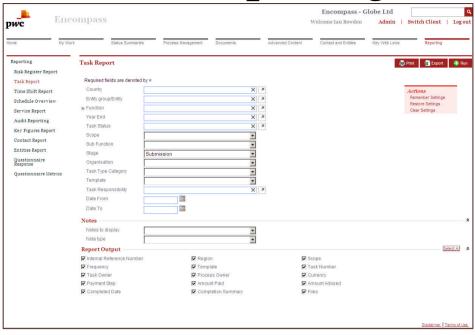
The real value add comes from the ability to report on an exception basis, thus reducing the administrative burden of collating responses.

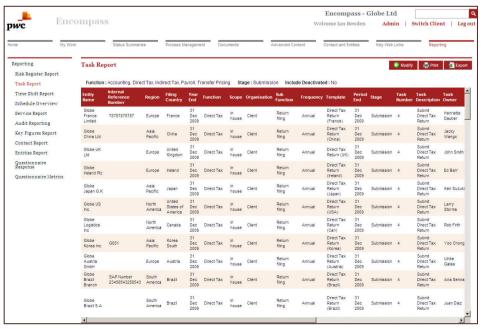
My Wo	rk Status Summar	ies Process Management	Documents	Advanced Content	Contact and Entities	Key Web Links	Reporting
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Risk Register Report						35	18.0
Task Report	Required fields are denote	(6)				_	
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Schedule Overview	C Entity Group/Entity						Remember Settings Restore Settings
Service Report	Function	<u> </u>					Clear Settings
Audit Reporting	Year End						
Key Figures Report	Questionnaire						
Contact Report	Status						
Entities Report		☐ Exceptions Only					
Questionnaire		☐ Include Deactivated					
Response	Report Output						Select A
Questionnaire Metrics	Region	☐ Entity Group	☐ Owner				
	☐ Completer	☐ Due Date	<b>▼</b> File Name	è			
	☑ Question	Further Info					

#### Advanced Content - Additional Features

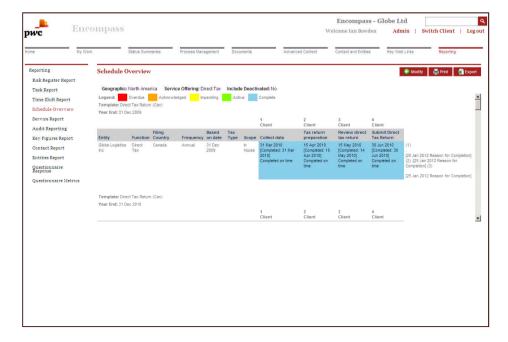


## Flexible Reporting





В	С	D	Е	F	G	Н		J
Task								
Client:	Encompass - Globe Ltd							
Report generated on:	10:01:34							
Function:	Accounting, Direct Tax, Indirect	Tay Payroll Tra	unofor Prining					
Stage:	Submission	Tax, Fayron, Tra	insier Fricing		<b></b> ∔			
Include Deactivated :	No							
include Deactivated:	140							
Entity Name	Internal Reference Numbe	Region	Filing Country	Year End	<b>▼</b> Function <b>▼</b>	Scope *	Organisati	io Sub Function
Globe France Limited	78787878787	Europe	France	31-Dec-09	Direct Tax	In house	Client	Return filing
Globe China Ltd		Asia Pacific	China	31-Dec-09	Direct Tax	In house	Client	Return filing
Globe UK Ltd		Europe	United Kingdom	31-Dec-09	Direct Tax	In house	Client	Return filing
Globe Ireland Pic		Europe	Ireland	31-Dec-09	Direct Tax	In house	Client	Return filing
Globe Japan G.K		Asia Pacific	Japan	31-Dec-09	Direct Tax	In house	Client	Return filing
Globe US Inc.		North America	United States of America	31-Dec-09	Direct Tax	In house		Return filing
Globe Logistics Inc		North America	Canada	31-Dec-09	Direct Tax	In house		Return filing
Globe Korea Inc	G051	Asia Pacific	Korea South	31-Dec-09	Direct Tax	In house		Return filing
Globe Austria GmbH		Europe	Austria	31-Dec-09	Direct Tax	In house		Return filing
Globe Brazil Branch	SAP Number 23456543256543		Brazil	31-Dec-09	Direct Tax	In house	Client	Return filing
Globe Brazil S A		South America	Brazil	31-Dec-09	Direct Tax	In house		Return filing
Globe Indonesia P.T		Asia Pacific	Indonesia	31-Dec-09	Direct Tax	In house		Return filing
Globe Mexico Corp SA	GBE980101HK2	North America	Mexico	31-Dec-09	Direct Tax	In house		Return filing
Globe Mexico Services SA	GSM990301UJS	North America	Mexico	31-Dec-09	Direct Tax	In house		Return filing
Globe Mexico Distribution SA	GMD770420KLD	North America	Mexico	31-Dec-09	Direct Tax	In house		Return filing
Globe Argentina S.A	OMD TO IZOTED	South America	Argentina	31-Dec-09	Direct Tax	In house		Return filing
Globe Germany GmbH		Europe	Germany	31-Dec-09	Direct Tax	In house		Return filing
Globe France Limited	78787878787	Europe	France	31-Dec-10	Direct Tax	In house		Return filing
Globe China Ltd		Asia Pacific	China	31-Dec-10	Direct Tax	In house		Return filing
Globe UK I td		Europe	United Kingdom	31-Dec-10	Direct Tax	In house		Return filing
Globe Ireland Pic		Europe	Ireland	31-Dec-10	Direct Tax	In house		Return filing
Globe Japan G.K		Asia Pacific	Japan	31-Dec-10	Direct Tax	In house		Return filing
Globe Japan Ltd	G024	Asia Pacific	Japan	31-Dec-10	Direct Tax	In house		Return filing
Globe US Inc	3021	North America	United States of America	31-Dec-10	Direct Tax	In house	Client	Return filing
Globe Mexico Corp SA	GBE980101HK2	North America	Mexico	31-Dec-10	Indirect Tax	In house		VAT return
Globe Canada Inc	ODE SOO TO THINK	North America	Canada	31-Dec-10	Direct Tax	In house	Client	Return filing
Globe Korea Inc	G051	Asia Pacific	Korea South	31-Dec-10	Direct Tax	In house		Return filing
Globe Austria GmhH	3031	Europe	Austria	31-Dec-10	Direct Tax	In house	Client	Return filing
Globe Brazil Branch	SAP Number 23456543256543	South America	Brazil	31-Dec-10	Direct Tax	In house		Return filing
Globe Brazil S.A	0.1.1000.204004020040	South America	Brazil	31-Dec-10	Direct Tax	In house	Client	Return filing
Globe Indonesia P.T		Asia Pacific	Indonesia	31-Dec-10	Direct Tax	In house		Return filing
Globe Mexico Services SA	GSM990301UJS	North America	Mexico	31-Dec-10	Direct Tax	In house	Client	Return filing
Globe Mexico Distribution SA	GMD770420KLD	North America	Mexico	31-Dec-10	Direct Tax	In house		Return filing
Globe Mexico Corp SA	GBF980101HK2	North America	Mexico	31-Dec-10	Direct Tax	In house		Return filing
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Globe UK Ltd		Moid Facility	United Kingdom	31-Dec-11	Direct Tax	In house	Client	Return liling



#### Summary

- Workflow tracking, document storage, key figures reporting, questionnaires, audit summary and reporting all in one solution
- The actual technology solution and our experience is, we believe, superior to our competitors
- Our exciting technology solution is designed specifically to meet your current needs, but is also able to address any future needs you may have
- Encompass is designed to track and monitor any process not just tax compliance
- We have a wealth of experience in monitoring and controlling tax processes in an outsourcing capacity. That experience transfers easily to working with you to help design and implement your processes in your solution to meet your needs, adopting our best practice templates or building your own
- A dedicated and specialist team, with a knowledge of your business, ready to work with you to help deliver real benefits

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# Thank you

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