

To have a deeper conversation on PwC's service offerings, please contact:



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# Health Powered by Intelligent Automation

#DigitalEverything

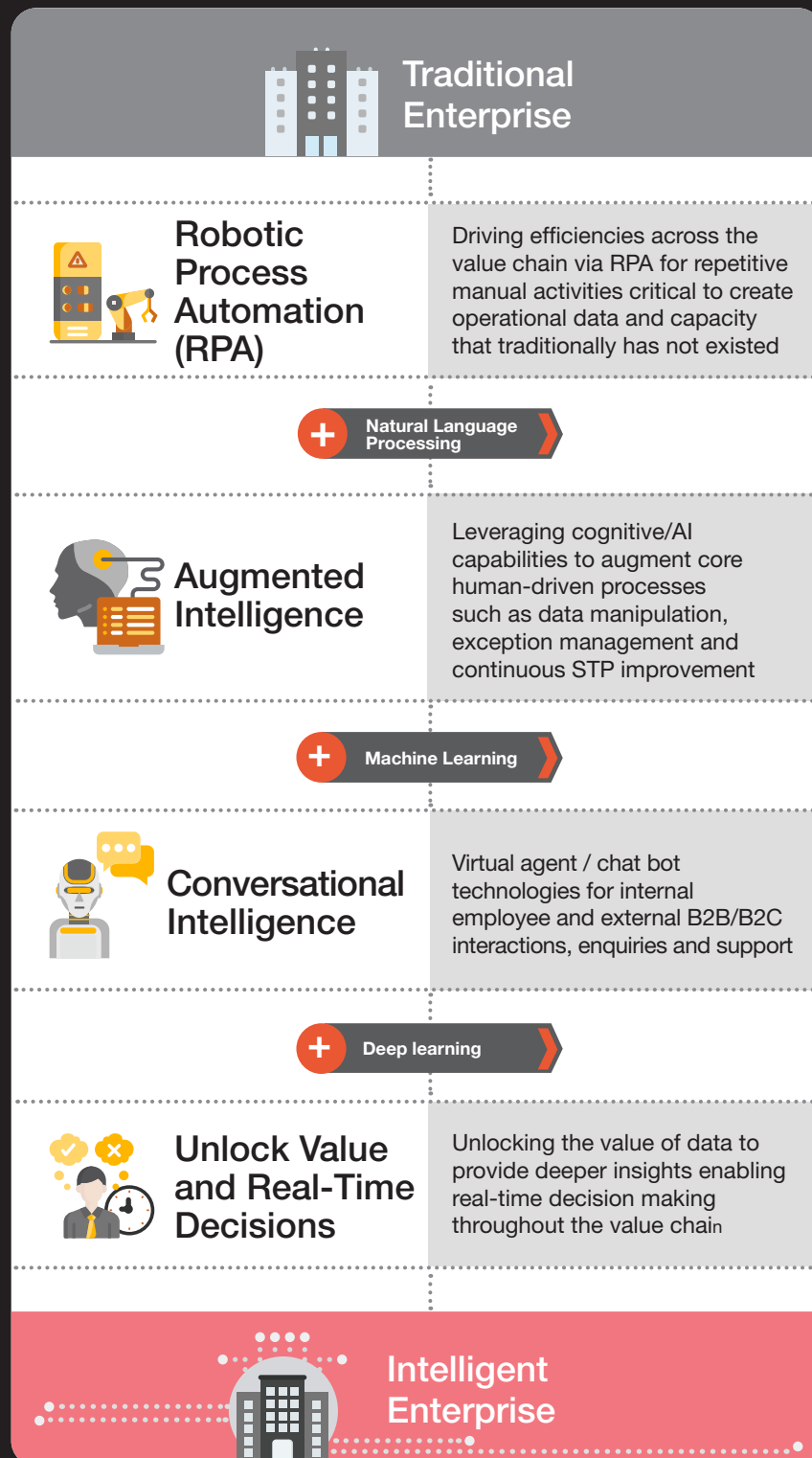


## What is Intelligent Automation (IA)?

IA is the layering of automation and intelligent technologies that enable organisations to harness technologies to transform the way they work and deliver their services.

It has profound transformational benefits and organisational implications that require robust operational excellence and organisational change to be successful.

IA technologies underpin the journey of an organisation moving from a Traditional Enterprise to an Intelligent Enterprise.



### Robotic Process Automation

- Patient info data entry
- Disseminating info to clinicians
- Patient admission and discharge management
- Billing

### Augmented Intelligence

- Clinic or surgery appointment scheduling
- Beds management
- Patient monitoring
- Patient behavioural analysis

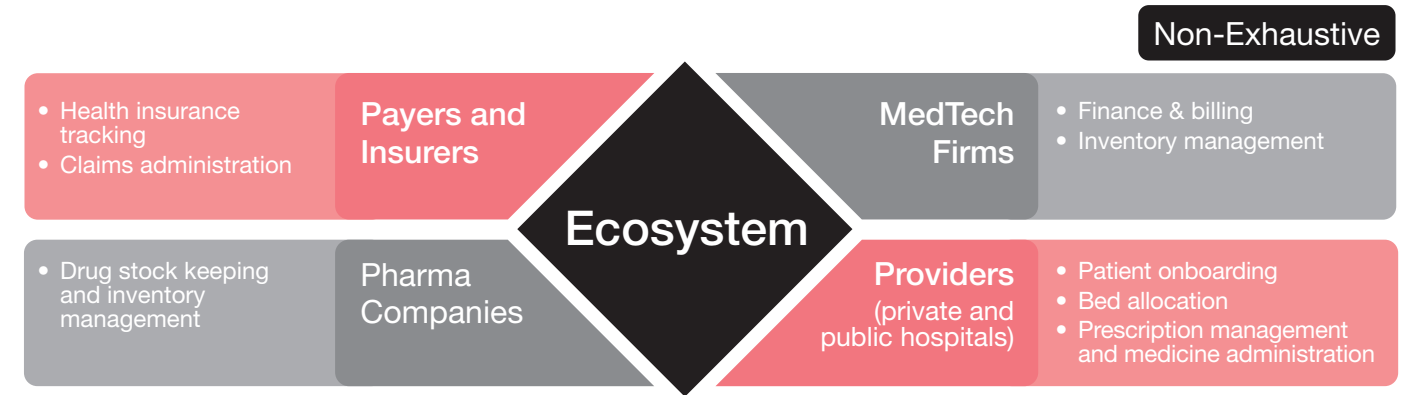
### Conversational Intelligence

- Chatbots for outpatient enquiries, appointment booking, patient prescriptions and FAQs

### Cognitive Intelligence

- Drug tracking in real time
- Prescription management
- Resource scheduling
- Ambulance routing for A&E situations

## 360° Intelligent Automation

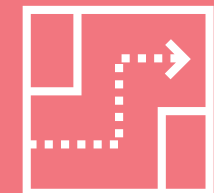


### Our Service Offerings

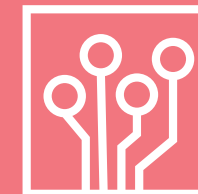
Our holistic approach focuses on achieving strategic coherence between people, processes and technology. Coupled with our various perspectives and expertise, we help our clients on their journey to becoming an intelligent enterprise.



Digital Workforce Operating Model



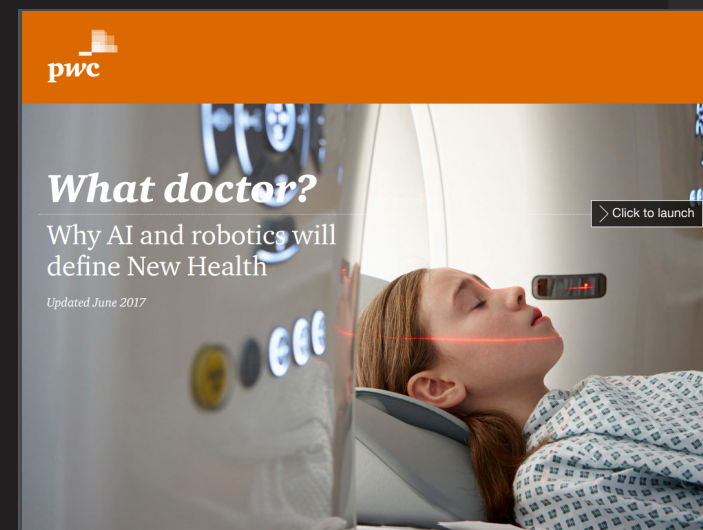
Business Case and Roadmap



IA Delivery and Tech Enablement



Change Management



“No longer science fiction, AI and robotics are transforming healthcare”

PwC Opinion Piece  
What Doctor? Why AI and Robotics will define New Health