

# *Ensuring compliance with Personal Data Protection Act (PDPA)*

## PwC Personal Data Protection Support Office





## What is PDPA?

The Singapore Personal Data Protection Act 2012 (PDPA) governs the collection, usage and disclosure of personal data by organisations in a manner that recognises:

- the right of individuals to protect their personal data
- the need of organisations to collect, use or disclose these data for their business purposes.

Failure of compliance may result in financial penalty of up to SGD1 million and imprisonment of up to 3 years.

## The journey towards complying to PDPA

### How to comply

Designate a Data Protection Officer (DPO) <sup>1</sup>	Map organisation's Personal Data Inventory and implement personal data protection policies	Communicate to employees on the personal data protection policies	Incorporate data protection as part of business as usual (BAU)	Establish regular compliance programme to verify adherence to PDPA requirements
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### PwC PDPA Solutions

Personal Data Protection Support Office <sup>2</sup>	Gap Assessment and Framework Development	Training	Personal Data Protection Support Office <sup>2</sup>	Compliance Review
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### <sup>1</sup> Key responsibilities of DPO

- Single point of contact for PDPA related matters (internal/external)
- Having oversight over collection, usage and disclosure of personal data in the organisation
- Ensure that PDPA policies and processes are updated with the latest regulatory requirements
- Monitor organisation's PDPA compliance
- Train employees on personal data protection policies

### <sup>2</sup> Our Personal Data Protection Support Office provides



Enquiry/complaint Management



Advisory support on PDPA matters



Periodic Compliance Review



Regulatory Updates



Management Reporting on PDPA matters



Training



## Why work with PwC?

- Readily available subject matter expertise
- Free up internal resources
- Ensure PDPA compliance
- Stay updated on regulation changes and requirements

For more information, please contact us

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