

# *The Leadership Journey: Passage Two*

## *Leading others to managing the managers – 2-day workshop*



*Management and leadership is an integration, not a disconnect from each other.*

*Leading in today's uncertain times – Managing the complexity within*

### *Benefits of attending*

From managing others to managing managers, this is a role which few companies address in their training. However, this is a pure management role.

Key skills needed for this pure management role include selection of right people for promotion, hold people accountable for management or leadership work, deploy resources among units and personal effectiveness and coaching of others through performance feedback.

In this workshop, we aim to equip manager of managers the skills to select the right kind of manager to promote, delegate tasks, work on development plans and practice coaching different types of managers. This is targeted to enable them to operate effectively in the pure management role.

This 2-day course aims to equip participants on managerial skill sets. Learning is achieved via mini lectures, group discussions and exercises.

### *Who should attend?*

Managers of 3 years and more and manage more than one team, regardless of industry

### *Tax deduction*

Companies can claim 400% tax deductions or 60% cash payout of total registration fees under the Productivity and Innovation Credit (PIC) Scheme.

Terms and Conditions apply.

For more information, please visit the IRAS website at [www.iras.gov.sg](http://www.iras.gov.sg).

## Workshop objectives

Pure management role has never been easy, many organisations assume that there is very little difference between managing others and managing managers.

Through this workshop, participants will:

- Learn the different elements required for a pure management role
- Recognise the signs of a misplaced manager of managers
- Learn selecting and training capable first-line managers
- Enable people to develop and help them to be accountable
- Acquire increased awareness of strategic work in the business

## Workshop agenda

### Day One

- Recap mindsets of a leader
- Understand the leadership pipeline
- Understand the different elements required when moving up the career ladder
- Learn the right type of people to select when promotion is due
- Accountability @ work

### Day Two

- Development plan discussion
- Coaching
- Role play
- Introduction to Strategic planning, skills/models

## Contact us

**PwC's Academy**

Email: [academy.sg@sg.pwc.com](mailto:academy.sg@sg.pwc.com)

## Registration fee

PwC Clients & Alumni: S\$980 (includes 7% GST)  
Public: S\$1,080 (includes 7% GST)

## How to register

Register your interest by contacting us via email at [academy.sg@sg.pwc.com](mailto:academy.sg@sg.pwc.com), visit our website at [www.pwc.com.sg/academy](http://www.pwc.com.sg/academy) or call Ms Siti or Maimunah at (65) 6236 3957/3.

A complete calendar of training courses can also be found on our website [www.pwc.com.sg/academy](http://www.pwc.com.sg/academy)

## About the workshop leader

### Doreen Goh

Senior Manager

Email: [doreen.sl.goh@sg.pwc.com](mailto:doreen.sl.goh@sg.pwc.com)



Doreen Goh is a Senior Manager in Advisory Services and she has more than 10 years of experience in the HR consulting space. She worked on various types of human capital initiatives ranging from strategic design and implementation of employee attraction, retention and development to the actual designing of questionnaires to curriculums and other interventions on talent succession planning, especially in the area of leadership development.

Her proven experiences in the area of 360 degree feedback survey, talent assessments and leadership development has resulted in the crafting of the strategic recommendations on employee retention, development and succession planning. Her clients ranges from the public sector to multinationals with global presence.

# Registration Form

## Workshop on The Leadership Journey: Passage Two

Fees: PwC clients/alumni - S\$980 • Public – S\$1,080

Please register the following person/s for the workshop:

☐ 14 – 15 May 2015      ☐ 17 – 18 September 2015

1. Name: Mr/Ms/Mdm ..... Designation: .....  
Email: ..... Contact No: .....
2. Name: Mr/Ms/Mdm ..... Designation: .....  
Email: ..... Contact No: .....

### Contact Person

Name: Mr/Ms/Mdm ..... Designation: .....

Company: ..... Address: .....

Email: ..... Contact No.: ..... Fax: .....

Enclosed is cheque for S\$..... (Cheque no. ....) made payable to “PricewaterhouseCoopers LLP”

### Registration and Payment

Registrations can be done by telefax at (65) 6236 3300 but will only be confirmed upon receipt of payment and registration form.

Please mail the registration form and payment to **PricewaterhouseCoopers LLP at 8 Cross Street #17-00 PWC**

**Building Singapore 048424 (Attn: M&C Dept).**

For registration and reservation enquiries, please call Ms Siti or Maimunah at (65) 6236 3957/3 or email us at

[pwcevent.sg@sg.pwc.com](mailto:pwcevent.sg@sg.pwc.com)

### In-Company Training

This workshop can be presented on-site at your organisation as an in-house programme.

Please call Tony Moore at (65) 6236 3155 for more information or email at [anthony.moore@sg.pwc.com](mailto:anthony.moore@sg.pwc.com).

### Note:

- Fees includes 7% GST, refreshments and seminar kit
- Cancellation Policy: If you are unable to attend, a replacement is welcome. For cancellation received in writing at least seven (7) days before the seminar, a full refund will be made. No refund (or full rate will be charged) if a cancellation occurs less than 7 days before the seminar date. Notice of cancellation must be made in writing to us.
- Certificate of Attendance will be awarded on successful completion of the workshop.
- The organiser reserves the right to change the venue, date and programme due to circumstances outside our control.

### Tax deduction

Companies can claim 400% tax deductions or 60% cash payout of total registration fees under the Productivity and Innovation Credit (PIC) Scheme. Terms and Conditions apply.

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