

Transforming Finance through Intelligent Automation

Full Day (9.00 am – 5.30pm)



Be inspired as we equip you with the insights and frameworks to unlock the full potential of Intelligent Automation

Develop your vision for Next Generation Finance with real world case studies

Objective

Embark on your Digital Finance strategy by leveraging on Intelligent Automation technologies to digitise processes, build capabilities and deliver sustainable productivity gains. Leave inspired and armed with the tools to make a change in your agencies.

Benefits of attending

Intelligent Automation (IA) is the layering of automation and intelligent technologies that deliver a 'digital workforce'. PwC estimates that 45% of workforce tasks can be automated which could save an estimated \$2 trillion in global workforce costs.

It is predicted that by **2020**:

- 85% of customer interactions will be managed without a human;
- 20% of companies will dedicate workers to monitor and guide neural networks;
- 81% of business executives believe AI and machine learning will dramatically affect their businesses within the next four years.

How does IA help shape your company's Digital Finance strategy? What does IA mean for you and your teams? How should you start your journey into IA? These topics, and many more, will be explored in our IA Workshop Series.

At the end of this Workshop, participants will:

- Understand how IA is critical in a Digital Finance transformation journey
- Have a deeper understanding of concepts and expected outcomes from a broad spectrum of IA capabilities
- Hear stories of how PwC's clients have embarked on Digital Finance and IA initiatives, as well as their proven results
- Be equipped with tools and frameworks to hold more productive conversations and make better decisions regarding IA solutions
- Have hands-on exposure with RPA development
- Understand what types of processes are good candidates for automation.

Workshop agenda

Get started on a Digital Finance journey

- Know what to expect for the Next Generation Finance landscape in Singapore
- Learn the key elements of a Digital Finance transformation journey, and the pivotal role IA plays
- Understand what the Finance Target Operating Model and Digital Roadmap means for you.

What is Intelligent Automation?

- Define and understand key concepts (RPA, Machine Learning, Augmented Intelligence, Cognitive Intelligence) through a hands-on approach
- Learn how to leverage IA capabilities in the different Government agencies
- Hear case studies on how different technologies have been adopted in Digital Finance transformation to achieve the desired outcomes.
- Experience basic RPA development techniques.



Apply Intelligent Automation in your Digital Finance strategy

- Deep dive into demonstrations of real-world solutions to improve key Finance processes such as R2R, O2C, and P2P
- Discuss and share insights into lessons learnt from the various concepts
- Explore how different tools and methodologies can be used to guide your organisation in this transformation journey
- Address key success factors for a successful IA deployment
- Understand the methodology needed to stand-up an Intelligent Automation programme.

Moving forward – What's next?

- Define the pathway for your own personal digital journey.
- Determine the capabilities needed to create a sustainable Intelligent Automation capability.

Who should attend?

Our workshops are interactive sessions for managers and executives – exploring concepts, tools and applications using real-world scenarios.

How to register

For any further queries, please email sg_academy_mailbox@pwc.com