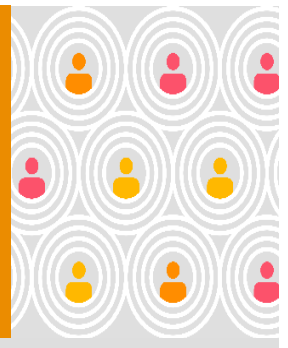




Critical Thinking & Problem Solving for Finance Professionals

Equipping finance & accounting executives with critical thinking & problem solving skills for better decision-making



Next run:
Coming Soon!

Time:
Module 1: 10:00am – 1:00pm
Module 2: 2:15pm – 5:15pm
Module 3: 10:00am – 1:00pm
Module 4: 2:15pm – 5:15pm

Venue:
Virtual

Objective

Critical thinking skill, a 21st century skill that is so important in business today to help you think logically and get to the bottom of persistent problems. These skills help you avoid logic traps and make you a more independent thinker and capable of coming to intelligent conclusions.

Who should attend?

For all finance and accounting executives, team leads and managers who want to improve their decision-making skills.

Non-finance executives and managers are welcome to attend.

Benefits of attending

Critical thinking is especially required for the Finance and Accounting function, regardless of roles that you are in, to be a valued business partner. Finance and Accounting professionals who are savvy, sharp critical thinkers can quickly cut through ambiguity and information overload to quickly zero in on what is really important.

Our 2-day program will equip you with cognitive techniques and critical thinking tools to enhance decision-making under pressure and strengthen your impact. Upon completion of this course, you will have developed higher-order thinking processes that result in better problem solving, decision making and creative recommendations to stakeholders.

This 2-day workshop will enable participants to:

- Think and plan ahead
- Determine the root cause of business problems and opportunities
- Apply critical thinking and analytical skills for problem-solving
- Evaluate information using critical thinking skills
- Be able to challenge and rethink ideas
- Enhance creative thinking among team members
- Improve persuasion and influencing skills



Learning Modules

Introduction to Critical Thinking

- Definition of a critical thinker
- Critical thinking behaviours
 - ✓ Active Listening
 - ✓ Being Curious, Disciplined and Humble
 - ✓ Seeing the Big Picture
- Pinpointing problems and their outcomes
- Applying outcome-based thinking

Leveraging Personal Thinking Styles

- Identifying your own natural brain dominance
- Use different thinking approaches at different times to yield better results
- Generate innovative responses to business problems and opportunities

Problem Solving

- Problem solving process
- Obstacles and counterproductive approaches
- Problem-solving techniques
- Applying a problem-solving model to a workplace scenario

Decision Making

- Individual and collective decision-making traps
- How to choose: criteria, goals and vision-based decision-making
- Decision-making tools and techniques
- Decision-making – practical application to a workplace scenario

Unique features of this programme

Our teaching approach is highly interactive resulting in a more memorable and enjoyable learning experience. Learning is achieved via real life examples, which reinforces the theory, and topic-related videos. This will be an interactive and hands-on workshop where there will be scenario based activities and group discussions, quizzes, role play and games. Participants will receive a certificate of attendance at the end of the workshop.

What past participants say about the program:

“Glad I signed up for the program. I feel this course will help to boost my ability to solve problems whether at work or in my personal life and make better decisions”

“Course instructor breaks down a complex topic and makes it easy to understand. Took away a lot of useful tips and techniques to diagnose problems and reach sound, logical conclusion”

“A key 21st century skill that is so needed today. Helps us become independent thinkers and strengthen our arguments.”

How to register

Simply fill in the registration form appended with this brochure or register online by selecting the preferred date in the Training Calendar (www.pwc.com/sg/academy).

For any further queries, please email sg_academy_mailbox@pwc.com