



# Namibia Revenue Agency (NamRA) | Infrastructure Downtime

## Tax First Alert July 2021

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### Systems Impacted

It is our understanding that the systems impacted by this downtime includes:

1. ASYCUDAWorld (Customs); and
2. The Integrated Tax Administration System (ITAS).

### Cause

The downtime is due to the first phase of network infrastructure separation by the Namibia Revenue Agency (NamRA) from the Ministry of Finance (MoF).

It is important to note that a second phase of downtime may be expected early August 2021 with further communication to follow from NamRA.

### Other considerations

During the downtime, land borders will continue to operate manually and NamRA requests that stakeholders please be patient during this period.

Irrespective of the downtime, NamRA has reminded taxpayers that the VAT return submission deadline set for the 25th of July 2021, is still due on Monday the 26th of July 2021 (as per normal regulations).

Attached hereto ([Appendix A](#)) is the notice as issued by NamRA



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21 July 2021

**Dear Stakeholders**

**RE: INFRASTRUCTURE DOWNTIME**

Reference is made to the above subject matter.

This memo serves to inform you that there will be an infrastructure downtime on *24<sup>th</sup> July 2021* from *07h00 to 14h00*.

As you are aware the Namibia Revenue Agency (NamRA) has separated from Ministry of Finance (MoF) and therefore the ICT infrastructure also needs to be separated.

This scheduled downtime is the first phase of network infrastructure separation.

Stakeholders are also informed the second downtime will occur early August; the exact date and time will be communicated.

Regarding the VAT submission deadline set for the 25<sup>th</sup>, taxpayers are informed that submission is due Monday 26<sup>th</sup>, as per the regulations.

Kindly note that our land borders will operate manually during the downtime period and we therefore ask our stakeholders to be patient as our service will be hindered.

We apologise for the inconvenience that this may cause.

/END

