



# PwC Namibia Healthcare Capability Statement



At the core of the industry.  
At the forefront of developments.  
Delivering value.





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# About PwC

PwC has one of the world's largest health networks, advising clients, which include policy makers, providers, payers and health sciences organisations, on how to meet the challenges of value, new entrants, digitisation and new global markets in their businesses. As healthcare becomes increasingly interconnected with other industries, PwC's global reach and resources help governments, businesses and industry players accomplish their missions in a dynamic and competitive environment.

At PwC, our purpose is to build trust in society and solve important problems. We're a network of firms in 155 countries with more than 284,000 people who are committed to delivering quality in assurance, tax and advisory services.

As PwC Namibia, we have 2 offices, in Windhoek and Walvis Bay and locally employ over 200 professional staff. We understand the importance of delivering early and sustained value.

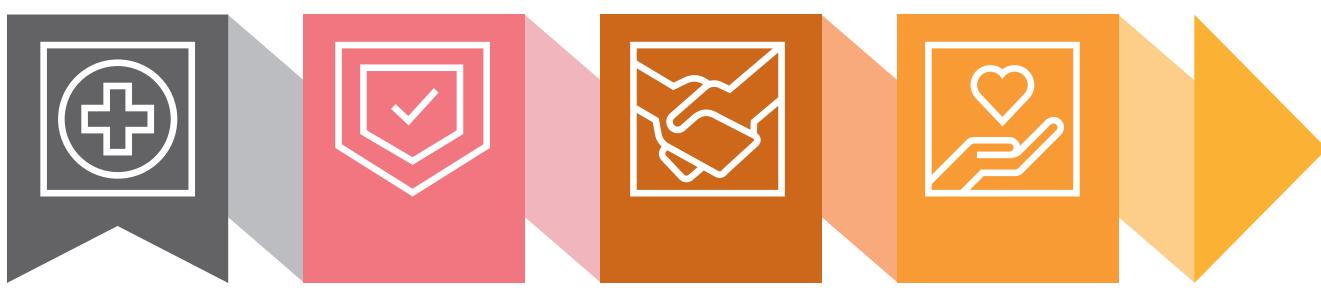
We provide advice and assistance based on financial, analytical and business process skills to corporations, government bodies and intermediaries in the implementation of strategies relating to creating/ acquiring/ financing business, integrating them into current operations, enhancing performance, improving management and control, dealing with crises, restructuring and realising value.

Our advice will assist you in building trust and improving operational performance, profitability and stakeholder value – which is increasingly becoming a burning priority for so many healthcare organisations.

## A purpose-led organisation

We follow PwC's overarching Purpose, "to build trust in society and solve important problems", and are driven by a strong desire to make a difference by helping change people's lives.

### We are committed to:

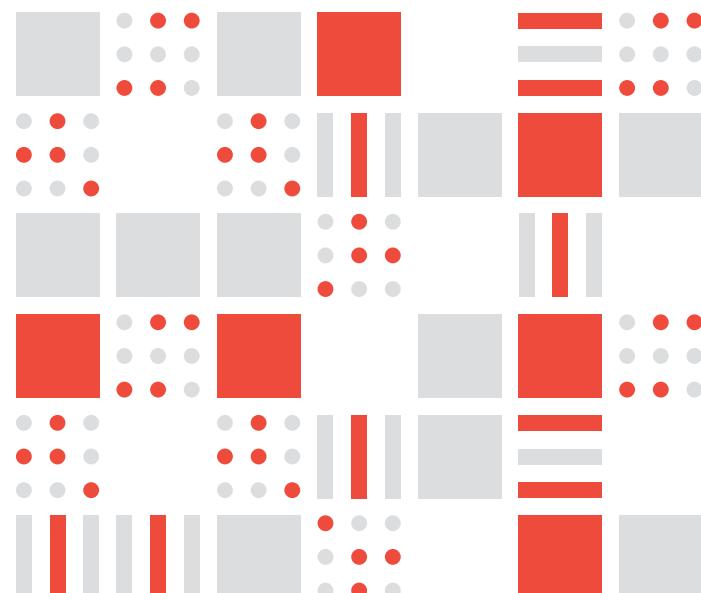


Supporting the improvement of health and well-being around the world.

Helping build trust in the health system.

Helping solve complex health problems so that better and more sustainable health systems emerge.

Having a positive impact on society.



## Understand the now. Embrace what's next.

We understand that the Namibian healthcare sector, like all others around the globe, has faced and will continue to face many trials with the pressures of evolving diseases and conditions, the demand for state-of-the-art health care, as well as the inherent resulting need to keep up with the technological advancements required to address those diseases and conditions. In today's world, the upheaval of the COVID-19 pandemic is a key example of a sudden change in circumstance that changed the healthcare sector in an instant. Its ripple effects have left business leaders asking — what's on the other side? When industry disruption and constant change become normal, the key to continued success is a wide-ranging lens that captures insights for today and opportunities to get your business ready for what comes next.<sup>1</sup>

Our approach is not just different, it changes the way forward for our clients. Using our market leading studies, data, and expert analyses, we pinpoint the forces making an immediate impact on your business — and empower you to reinvent the future by examining global macrotrends, exploring sector-specific shifts, and discovering the latest technological tools to drive change.

It's time to unlock a new perspective, and step through the threshold to see what's possible. At PwC Namibia, we understand the current health care situation. Allow us to guide you in embracing the ever-transforming future.

## Way forward

### What do we mean by the 'ever-transforming future' for health systems?

Healthcare stakeholders are being fundamentally challenged during these trying times of uncertainty, making it more important than ever to develop a strategy that builds on your distinctive capabilities and makes your organization more resilient. We work globally with leading healthcare payers and providers to address their growth strategies, deals and mergers and acquisitions, operating models and functional strategies, and help them identify and build a distinctive set of capabilities that will make them more resilient and better prepared to succeed in future.

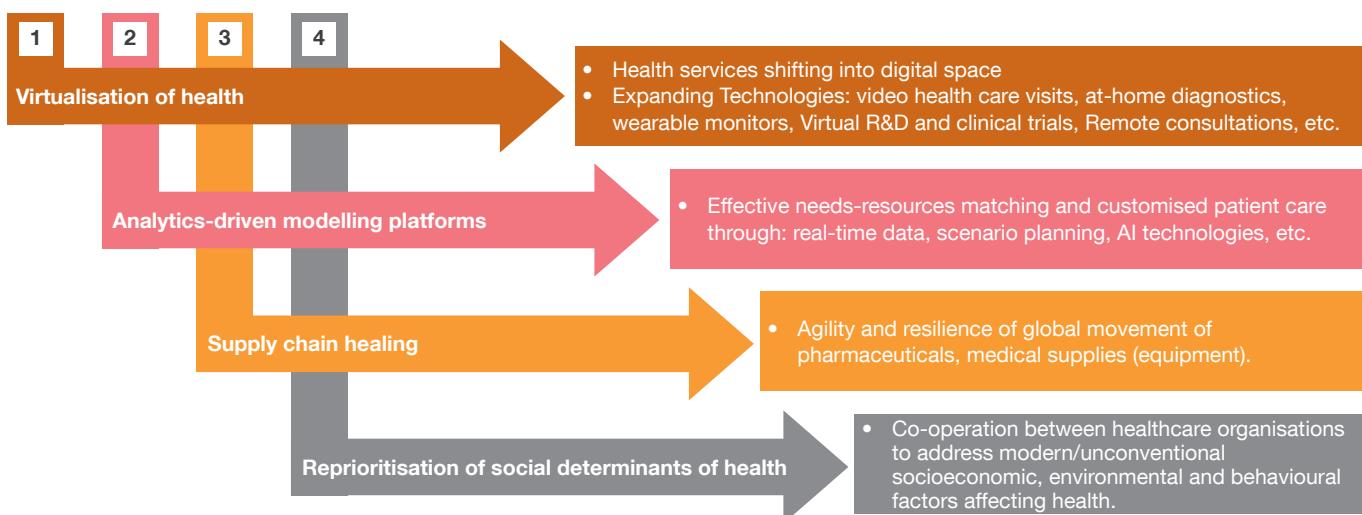
COVID-19 is rewriting the rules so quickly that in order for health organisations to thrive in this interconnected network, each organisation must adapt and develop a new strategic identity for the future. We refer to this interconnected network as the New Health Economy at PwC, which is approaching faster than ever, as a result of COVID-19.

The Namibian healthcare sector has been steadily inching towards the new technological age of medicine, but now as the COVID-19 pandemic continues to unfold, its extensive impact on healthcare is altering, and accelerating, the very nature of the health system as we know it.

### What's being accelerated, you ask?

Below is a diagram displaying examples of what's being accelerated in healthcare today.<sup>2</sup>

#### Accelerating the health economy of tomorrow



In light of the accelerating health economy, it is with great excitement that we as PwC can say that the opportunities for your healthcare organisation are endless!

1 <https://www.pwc.com/gx/en/issues/reinventing-the-future.html>

2 PwC Health Research Institute analysis of COVID-19 accelerators of the New Health Economy ecosystem, which was first published in Surviving seismic change: Winning a piece of the \$5 trillion US health ecosystem, PwC's Health Research Institute, Sept. 2016

## Examples of Opportunities at your fingertips – Your present and your future

The fundamental premise of healthcare today is improving people's health and delivering a better experience that goes beyond once-off interactions. A growing web of regulations, disparate devices, care settings, and seas of data threaten to distract us from connecting moments of care.

Today's digital and analytics technologies have the potential to predict health needs and engage regularly with consumers in real-time. While they can drive breakthroughs, it depends on you – and the rest of the industry – to adopt advances quickly, shape consumer behaviour, and invent the future of health.

### Examples of these opportunities include:

#### 1. Build your data foundation - Effective analytics starts with trusted data

You're using your data to drive business innovation, so there's no room for error. Data quality begins with solid data governance. It has to be well-organised, relevant, accurate, and understandable. We'll help create your data framework, build the strategy, optimise your infrastructure, processes and systems, and create the culture to become a data-driven organisation.

#### 2. Apply advanced analytics - Turn your data into a superpower

So, you have the right data architecture and can rely on your data quality. Now what do you do with it? That's where predictive analytics comes in. It uses your data to give you the potential to act - not react. Use risk analytics to spot fraud before it happens. Gather customer insights to know how many people you need on the shop floor, weeks in advance. Predict and optimise deals through mergers and acquisition data. Filter the signal from the noise and look ahead with confidence. We'll show you how it all works, every step of the way.

#### 3. Improve business performance - Do what you do today. Even better

Every function, in every business, in every industry, can work more effectively. For instance, analytics can help you understand and optimise the end to end value chain in the Retail Industry and manage operational costs. Rationalise technology and gain customer insights. Boost growth through strategic pricing models and data-driven marketing. The result? Maximised profits.

#### 4. Explore innovation opportunities - Discover the unknown business opportunities

If data is the new oil, business innovation comes when you know where and how to strike it. Together, we'll explore emerging technologies, test innovative ideas, and uncover ways to rethink the way you do business.<sup>3</sup>

## Our Approach - Strategy

At PwC Namibia, we prioritise infiltrating your business and understanding the ins and outs of your operations including, amongst others, your governance, processes and procedures, internal control environment, etc. to enable us, you and ourselves, to function as one unit. This puts us in the best position to team up and tailor-make the most ideal strategy for your organisation to achieve optimal results and sustainability.

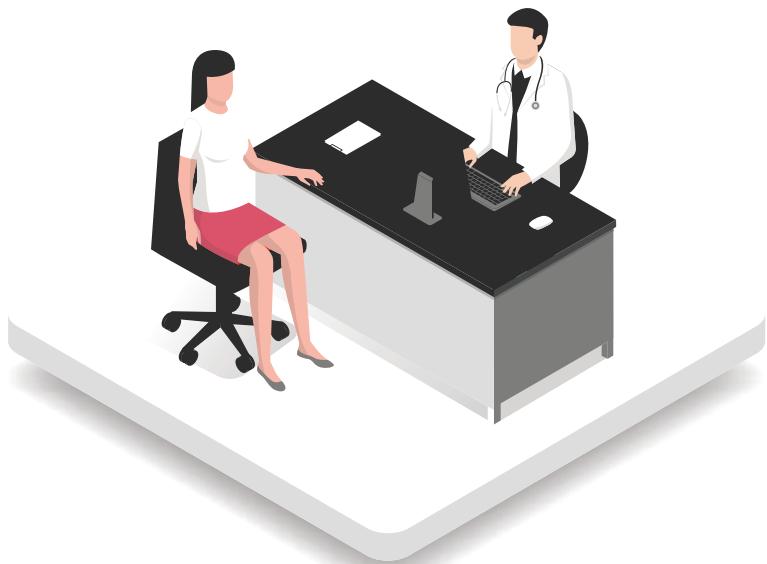
We appreciate the need for, and effectiveness of, an air-tight strategy that is tailored to the strengths of your organisation whilst at the same time supplementing and addressing your organisational weaknesses. All with the aim to facilitate the success of your organisation.

### Capabilities-driven strategy explained...

In the midst of uncertainty, only a coherent company, i.e. one that pursues a clear strategic direction, builds a system of differentiating capabilities consistent with that direction, and sells products and services that thrive within that system, can reliably and sustainably outpace competitors. We work closely with our clients to develop a coherent, capabilities-driven strategy that aligns at every level. Gain sustainable advantage using a capabilities-driven strategy.

### Five benefits of a capabilities-driven approach:

- Effectiveness** - Become better at the things that truly matter for the business by focusing on what's most important day in and day out.
- Efficiency** - Achieve scale by applying your distinctive capabilities throughout the entire company.
- Focused investment** - Spend on the areas that matter to your business, concentrating on what drives advantage.
- Better alignment** - Structure a powerful decision framework to create alignment throughout your business.
- Better talent** - Find, motivate and retain the best talent in the areas that matter to you<sup>4</sup>.



3 <https://www.pwc.com/us/en/industries/health-industries/library/digital-analytics.html>

4 <https://www.pwc.com/us/en/industries/health-services/strategy-and-transformation.html>

# Our Services

As one of the world's largest professional services firms, PwC offers you the benefit of years of experience gained from working with a broad range of clients, a global network of professionals and an extraordinary depth and breadth of services. Our service offerings span across three mainly lines of service, advisory, assurance and tax, as detailed below:

## Risk Assurance services

We understand that the healthcare sector faces its own pressing challenges that require specific attention so as to address the related risks posed. We help healthcare stakeholders, patients and providers alike, navigate uncertainty by developing a coherent, capabilities-driven strategy that aligns at every level and promotes enterprise resiliency.

### Our related healthcare services focus on:

- Applying Fit for Growth principles to manage costs strategically and fuel growth
- Transforming healthcare delivery through digital health and analytics through the transformation of your business using a digital lens
- Helping you navigate a changing risk and regulatory landscape
- Protecting your organization with effective cybersecurity and privacy practices by understanding your privacy challenges and responding to business risks
- Gaining a competitive edge by improving the patient experience by tailor-making personalized, value-driven, and outcomes focused approaches for creating the optimal patient experience
- Pursuing deals that promote profitability and enhance your capabilities-driven strategy by increasing the pace of innovation and rapidly introducing internal and consumer solutions, and quickly identifying gaps to improve your financial performance and competitive position<sup>5</sup>

## Data and analytics

Organisations are adopting new approaches to turning data insights into tangible results. From strategy to execution to results, PwC can assist clients with: executive workshops, strategy and innovation pilots, proprietary benchmarks, advanced analytics, analytics apps with data visualisation, and advisory engagements.

### How we can help:

- Clinical analytics (quality of care and physician performance)
- Financial analytics (cost of care, revenue management)
- Operational and administrative analytics (supply chain, HR, strategic transformation)
- Evidence-based analytics (real-life evidence and patient-generated data to inform product development and market access Service-based analytics (resource and service utilization analytics)
- Research (getting new drugs to market faster and safer)
- Wellness (predictive and preventive medicine)

## Forensic services

PwC has a global network of forensic specialists that span over more than 70 countries with over 3,400 dedicated forensic practitioners. In Namibia alone, PwC has the largest compliment of local forensic dedicated resources.

Our forensics team works in partnership with clients to set-up compliance frameworks, conduct compliance reviews, conduct anti-corruption investigations and implement fraud control methodologies. We also help with strategies, practices and technological tools to quantify damages and reduce the cost of disputes.

### How we can help:

- Forensic accounting & analysis
- Licensing management and contract compliance
- Dispute analysis and resolution
- Investigations
- Computer Forensics
- Healthcare Governance
- Claim reviews, with focus on fraud and abuse
- Fraud risk mitigation
- Litigation support
- Anti-corruption compliance
- Corporate intelligence
- Integrity due diligence
- Employment screening
- Information risk management
- Regulatory enforcement

## HR Transformation & Technology

One of the biggest challenges facing any industry going through change - and this is especially true within healthcare - is acquiring and retaining talent. We understand the importance of HR in the healthcare sector as a critical role in ensuring high-quality healthcare for patients.

We work with clients to review, align and develop HR functional strategies to realise the needs and intent of an organisation's strategic business and people objectives. This sets the tone for changing the agenda of the functions performed by HR and it aligns well with the broader strategy and capabilities of people.

Our HR Transformation & Technology function ensures optimal hiring and recruiting of quality employees, effective onboarding of new hires, selecting benefits and compensation, managing personnel and troubleshooting claims.

### How we can help:

- Employment benefits
- Equity incentives
- Payroll services
- Reward & market benchmarking
- Social security and training levy services

5 <https://www.pwc.com/us/en/industries/health-services/strategy-and-transformation.html>

## Compliance and Regulatory services

The healthcare environment is ever-changing with expanded mandatory compliance programs, regulatory audits growing more intense, proactive enforcement through growing data mining and analytics capabilities and increased corrective actions, fines and sanctions. PwC has extensive experience assessing regulatory compliance, risk, and compliance program governance and structure.

### How we can help:

- Regulatory compliance assessments
- Readiness reviews and oversight for new regulations
- Management assurance and independent assessments of the impact associated with a change in laws or standards
- Enterprise risk management
- Establishing fair market value

## Risk assurance services

Risk Assurance is a portfolio of interrelated services developed around the theme of risk, controls and assurance, helping clients both to protect value and improve business performance. In addition to performing internal audits, our global model is focused on:

- Internal audit - effective, value orientated internal audit(s)
- Business resilience - helping clients build risk resilient businesses through better identification, measurement and mitigation
- Performance assessments - building internal and external confidence in business performance through the provision of independent advice and assurance
- IT risk assurance - designing and implementing IT risk and control solutions that reflect a complex and fast changing technological landscape
- Business controls advisory - helping clients to design, help implement, test and enhance their internal control environment, including the provision of advice, analysis and improvement plans, in the context of business change, regulation or the challenge of returning investment value
- Treasury and commodity - managing risk and unlocking value from the treasury function

### How we can help:

- Tackle actual cyber incidents
- Ensure that clients maintain and extract the correct data, by focusing on what is important
- Identify complete sets of IT risks and design the IT governance and risk management process to better manage them
- Independently test processes and systems to ensure that a client's data is accurately processed and properly reported
- Provide advice when it comes to breaches and their legal implications, data privacy and protection
- Help clients increase the reliability and maturity of existing control environments, cost-effectively and sustainably
- Design, strengthen clients' overall risk and controls lens
- Design broader strategic responses to cyber risks by helping you understand your current capability and putting a plan in place to target cyber security investment in the right places
- Good governance embedment with our deep technical expertise of the business systems landscape
- Defining and deploying control and risk frameworks

## Internal Audit

Our inhouse Internal Audit specialists help ensure value for money and increased assurance for boards of directors. Our key strength is that we not only ensure that clients gain access to our extensive experience and knowledge of best practice as a leading internal audit service provider, but we as PwC also provide access to healthcare sector specialists who are well-acquainted with the industry and its technical risk areas.

### How we can help:

Our Internal Audit offers a wide range of services which include, but are not limited to:

- Benchmarking internal audit performance
- Advising boards on optimum resourcing models
- Providing co-sourcing/outsourcing services
- Improving the quality, productivity and value of in-house services
- Enhancing internal audit methodologies to improve audit planning, execution and reporting
- Advising on and supporting audit technology selection and implementation
- Developing and delivering training plans
- Quality assurance reviews (IIA standards)
- Resource models
- Combined assurance
- Internal financial controls (Assessment, implementation and testing of internal financial control frameworks)
- Staff augmentation in respect of in-house functions
- Auditing of performance information/Auditing of predetermined objectives
- Performance audits/Value-for-money audits



## Security and privacy services

Healthcare companies need to manage massive quantities of data, from patient medical records to complicated rules for reimbursement. PwC can help companies secure this data through attack and penetration reviews and privacy/security risk assessments. PwC can also assess, recommend, design and test clients' processes, systems and controls for compliance with applicable security and privacy laws.

### How we can help:

- Cyber security
- IT Risk Assurance – Information/Data Security
- Business Resilience – Regulatory compliance



## Assurance services

Through PwC, our Assurance group provides audit and assurance services to clients on their financial performance and operations. We also help them to improve their external financial reporting and adapt to new regulatory requirements, such as the The Corporate Governance Code for Namibia (NamCode), the Companies Act of Namibia and International Financial Reporting Standards (IFRS).

The true value of an audit lies in ensuring compliance with exacting rules, regulations and standards; assisting our clients in managing the financial hurdles that they encounter on a daily basis; and assisting clients to improve their financial reporting and related internal controls processes. Our audit approach can be tailored to meet the needs of organisations of all sizes, as evidenced by our appointment as auditor to some of the largest companies as well as to thousands of small and mid-sized businesses. In every case, a PwC audit is underpinned by our deep industry knowledge, wide international experience, global network of skilled professionals and commitment to delivering quality services.

At PwC we pride ourselves with our depth of our industry knowledge. Our local and international perspective is an attribute that our clients value highly. We invest significant resources in building and sharing such knowledge. Our thought leadership is a result of the latest research and points of view on emerging industry trends, industry-specific performance benchmarks based upon global best practices, and shared methodologies and approaches to complex business issues. Our teams are aligned to the industry groupings in which they have the most expertise, enabling them to deliver tailored solutions to complex issues in these sectors. Our traditional core competency has been augmented over the years by the development of additional services that address our clients' requirements.

Our audit clients include entities that form part of multinational groups as well as many small and mid-sized businesses. In addition to audit services, we also provide accounting and regulatory advice and assurance-related services.

### **Our audit is directed towards delivering assurance at the following levels:**

#### **for Shareholders and other stakeholders**

Independent opinion and reports that add credibility to financial information released by your company.

#### **for Audit Committees**

Assistance in discharging their corporate governance and compliance responsibilities.

#### **for Management**

Observations and advice on financial reporting and business issues from professionals who have in-depth knowledge and understanding of your business and industry.

#### **for Group Reporting**

Clearance to group auditors in order to meet group reporting requirements.

## **Tomorrow's audit, today**

The optimal blend of people and technology, along with the application of well-reasoned professional judgement, allows us to deliver an audit that's tailored to your business. With our powerful integrated suite of technology tools, your digitally-savvy team will enhance the quality of your audit and make it more consistent and less burdensome for your people. See what that looks like, from a data-driven risk assessment to visualized insights that bring our judgment to life. The experience revolution is here.

### **What it means for you:**

	<b>People-powered:</b> Audit and digital IQ combined to deliver exceptional service
	<b>Efficient:</b> Less data preparation, less disruption, saving you time
	<b>Precise:</b> Enhanced quality, tailored audit plans, targeted testing
	<b>Customised:</b> Automations built by your engagement team — just for your audit
	<b>Transparent:</b> A real-time view of your audit (across the globe) like never before
	<b>Insightful:</b> Relevant insights into your business as a result of the audit

## Tax services

Taxation is one of the biggest cost items in any business, yet it is one of the most manageable. Using state-of-the-art methodologies and technology, coupled with specialist skills, our national team of advisers can assist clients to manage their tax risk and, where possible, minimise their tax burden by providing innovative, often proven, practical tax and business solutions.

Our advice covers all aspects of direct and indirect taxes, exchange control regulations and employee-related issues. Through our extensive network of international offices we are also able to provide advice on structuring international business operations and investments.

The need for comprehensive tax risk management includes compliance with new taxation legislation and understanding the impact of proposed legislation. Tax law is complex and changes often. We invest in our clients to help them understand and apply the law and to find innovative solutions to their tax problems. In today's complex economic environment, businesses require the combination of commercial and accounting advice that we offer. PwC Namibia has a Tax team, with dedicated Namibian tax specialists in two offices.

Our tax experience servicing clients includes:

- Keeping our clients up to date on legislative developments through our newsletters or training;
- Tax health checks - all Namibian taxes;
- Preparing and reviewing current and deferred tax calculations (applying industry specific tax legislation);
- Preparation and review of provisional tax calculations;
- Consulting on technical interpretation of the Namibian Tax and Customs legislation;
- Revenue Authority liaison to obtain technical rulings and resolve technical queries;
- Conducting Namibian tax due diligence procedures as part of global PwC Merger and Acquisition teams;
- Consulting on funding structures for multinational groups investing in Namibia;
- Managing tax compliance obligations for multinational groups;
- Expatriate support for specialist foreign employees working in Namibia;
- Payroll and employee tax services;
- Transfer pricing risk assessments, drafting transfer pricing policies and full transfer pricing studies;
- Company secretarial assistance and act as your registered office;
- VAT related reviews including high level VAT analysis, 3 year input recovery reviews and audit of VAT risks;
- Customs and excise planning; and
- Research on consultations with Namibia Inland Revenue on the impact of proposed tax legislation.



## Corporate Tax

Corporate Tax provides specialist advice to assist corporates to manage taxation costs and cash flows. Our specialists are informed on current regulatory and business developments, and use this knowledge to maximise the return to our clients through corporate tax planning.

## Indirect tax

Encompassing value-added tax (VAT) and customs and excise duties, indirect tax is an increasingly complex area, affecting every transaction of a business. Our indirect tax team advises corporate clients on local and cross-border issues. Our clients operate across the full spectrum of industry and we use our expertise to advise them on the best solution to their local, regional, and international issues, often utilising our global network to bring best practice to our clients.

## International tax structuring

We provide business solutions to specific, complex client needs that serve to manage global tax risk and, where possible, minimise the global tax burden, taking into account exchange control as appropriate. We work as part of an integrated local and international industry-focused team of business advisors, to provide specialist international tax and exchange control advice.

## Transfer pricing

We develop transfer-pricing policies that are practical, defensible and consistent with our client's overall business strategy. Our services include transfer pricing risk assessments, drafting transfer pricing policies and full transfer pricing studies. We also provide advice on current and proposed transfer pricing legislation in Africa and abroad.

## Tax Compliance Centre

We provide specialist income tax compliance services to companies, based on global best practice models. The Centre runs income tax compliance processes, and has a dedicated compliance manager responsible for each outsourcing contract to ensure the timely and efficient delivery of tax returns. Tailored electronic tax data collection applications and robust risk management and quality control procedures ensure the delivery of high-quality tax returns.

## Value add

Business leaders regard business as personal. Our past and continued involvement with business leaders gives us a broad understanding of the unique demands and challenges facing private companies today. Our response is simple – to develop professionals who understand these challenges and rise to them.

These trusted business advisors (TBAs) work closely with our industry experts to provide tailor-made solutions specifically geared to add value in the private company environment. Clients have access to an integrated service delivery approach encompassing any combination of our firm's services.

Trust and excellence are the foundations of our relationships. We foster those relationships by engaging our clients in conversations around the issues, risks and opportunities of the day, in order to ensure that their businesses continue on the road to sustainable profitability and growth. We also know that life is about more than business. It is also about individuals. We therefore extend our involvement to offering advice on personal finances and taxation. We assist clients with every facet of their business in order to add real value, and help them achieve their business goals and dreams.



## PwC Business School

The PwC Business School is not a traditional learning institution. We focus on delivering relevant and development solutions based on deep knowledge and experience within PwC's core areas of expertise. The Business School provides a range of business insights and knowledge-based programmes for directors, executives and managers.

PwC Namibia Business School brings together these unique training solutions:

### Thought Leadership

Centre for thought leadership with local and international movers and shakers on relevant and thought provoking topics.

The events are specialist sessions, specifically targeted at executive leadership and senior management.

#### Offerings include:

- Strategy Formulation;
- Communication Forums;
- Interactive Workshops.

### Client Specific Training Solutions

The Business School provides client specific learning solutions including training needs analysis and customized training programmes. The Business School offers bespoke training solutions to clients to ensure the organisational values, culture and issues are incorporated in the learning environment and the application of the learning is relevant to participants.

#### Offerings include, but not limited to:

- Management Development Programmes (MDP)
- Specialist Development Programmes: Organisational Effectiveness
- Change Management
- Time Mastery
- Coaching and Mentoring
- Accounting:
- Basic Accounting Course
- International Financial Reporting Standards (IFRS) Annual Update
- Tax
- Basic and Advanced Income Tax Training
- Basic and Advanced VAT Training
- Employee Tax Training
- Corporate Governance and Ethics Training



### Public Training Solutions

Public training programmes that are focused on developing skills relevant to the local market across all industries covering Tax, Human Resource Services, Corporate Governance, Accounting, Compliance and Soft Skills training.

#### The Skills Programme themes include:

- Personal Assistant & Secretarial
- Sales & Customer Service
- Supervisory Development Programme
- Human Resources
- Administration & Planning

#### Specialist Programmes include:

- Employee & Industrial Relations
- Coaching & Mentoring
- Networking
- Negotiation
- Ethics

#### Accounting Solutions include:

- Basic Accounting Course
- International Financial Reporting Standards (IFRS) Annual Update

#### Tax Solutions include:

- Basic and Advanced Income Tax Training
- Basic and Advanced VAT Training
- Employee Tax Training
- Customs in Namibia

#### Other Solutions include:

- PwC Directors & Company Secretarial Series
- Corporate Governance Training
- Ethics and NOCLAR training
- Excel and Word training

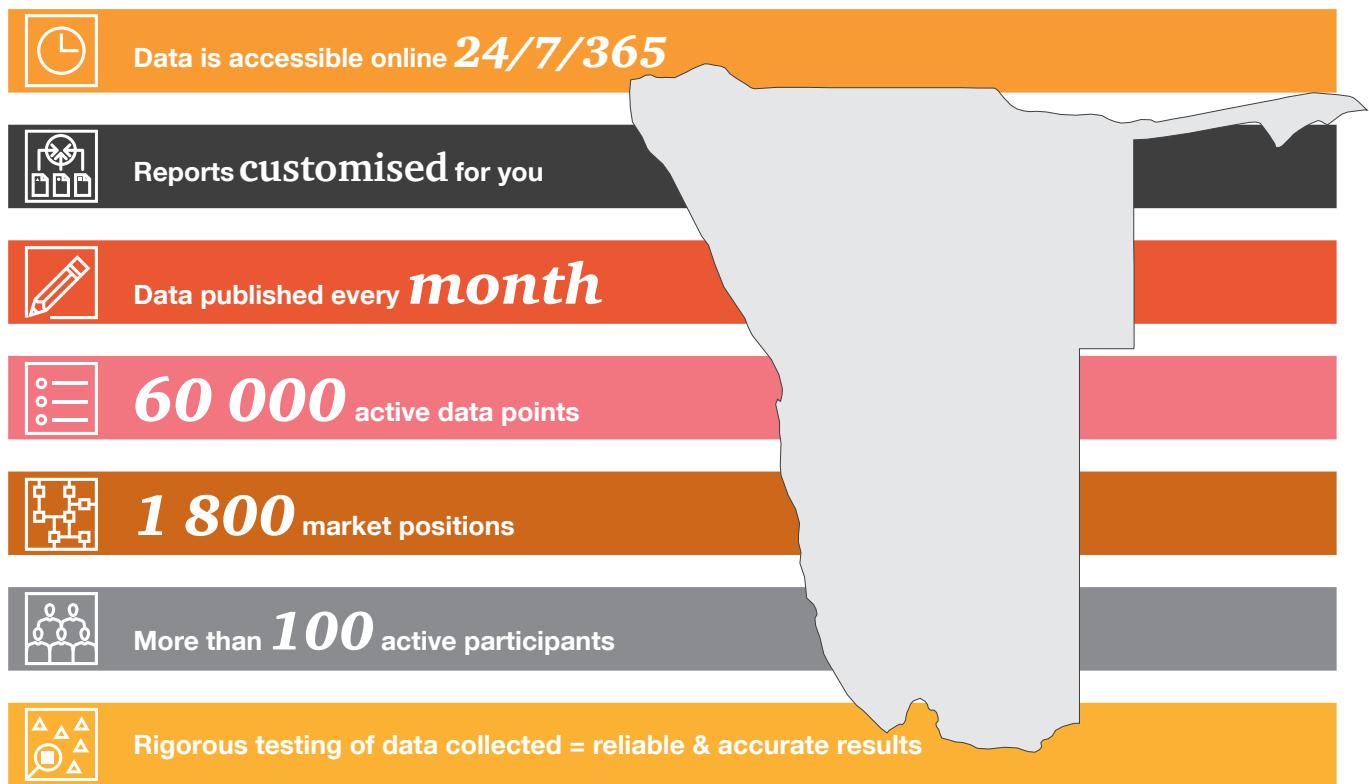
### Business Bitesize Sessions

Business Bitesize Sessions are short sessions designed with the busy professional in mind focused on PwC's core areas of expertise.



[www.pwc.com/na/events](http://www.pwc.com/na/events)

**Earn CPD points with our technical tax and accounting updates and courses.**



Running for almost 20 years with over 550 participants across Southern Africa.

Our leading edge survey system allows discerning practitioners to make informed reward and strategy decisions based on the following distinctive features of the system:

**Real time** rolling, live database, capable of constant updating

**Choice** supreme flexibility in defining comparator market

**Friendly** absolute ease of data submission and retrieval

**Access** instantaneous, finger-tip driven, generation of reports

**Freedom** freeing up HR time to pursue strategy and not drudgery

**Value** one data submission once per annum provides access to multiple surveys

REMchannel® offers a unique value proposition and encompasses more than one survey for one survey fee and one data submission.

# Industry relevant publications

PwC invests in developing points of view on the significant and emerging issues affecting healthcare organisations. Publications include:

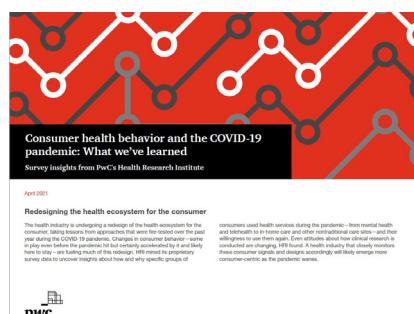
- Top Health Industry issues of 2021
- Consumer health behavior and the COVID-19 pandemic: What have we learned?
- A digital marketplace for healthcare - A next in health podcast series
- Healthcare data and analytics enabled by the cloud
- Where is the medical cost trend headed in 2022?
- Emerge stronger with resilience: Dynamically simulate the healthcare ecosystem's COVID-19 response and recovery and many more.

PwC has a dedicated global site relating to the healthcare industry, filled with publications, research and thought leadership on the industry.



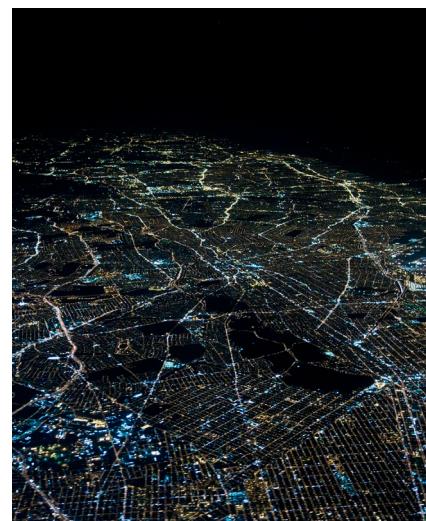
## Top Health Industry issues of 2021

<https://www.pwc.com/us/en/industries/health-industries/top-health-industry-issues.html>



## Consumer health behavior and the COVID-19 pandemic: What have we learned?

<https://www.pwc.com/us/en/industries/health-industries/library/hri-insight-consumer-health-behavior-and-covid-19-pandemic.html>



## Understand the broad pandemic implications on your healthcare business

<https://www.pwc.com/us/en/industries/health-industries/library/digital-analytics/simulation-for-healthcare-businesses.html>



## A digital marketplace for healthcare - A next in health podcast series

<https://www.pwc.com/us/en/industries/health-industries/health-research-institute/next-in-health-podcast/healthcare-transformation.html>



## Healthcare data and analytics enabled by the cloud

<https://www.pwc.com/us/en/industries/health-industries/health-research-institute/next-in-health-podcast/cloud-enables-healthcare.html>



## Behind the numbers - Medical cost trend

<https://www.pwc.com/us/en/industries/health-industries/health-research-institute/next-in-health-podcast/medical-cost-trend.html>

Throat Lozenges

medium strength lozenges  
medium strength lozenges

100

0

Each capsule contains  
400 mg gabapentin  
Eka kapsule bevat



# Our Industry Experts



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