

# Forensic Services



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# Managing your business risk and protecting reputation and value

## Overview

Your reputation – with your customers and employees, the public, regulators and other companies – is what keeps you in business and underpins your success. But reputation can be lost with terrifying speed. An ‘attack’ can be either internal or external, causing great financial, operational or reputation impact.

You need to know the facts immediately. If there’s a problem, you need a speedy explanation and a credible plan to fix it.

Our team of specialists, one of the largest in Namibia and Southern Africa, can tackle any crisis or anxiety costing you sleep: corruption, fraud, cybercrime, contract disputes, litigation, intellectual property and licensing compliance, insurance claims, regulatory investigations, and so on. We’ll work with you to overcome complex challenges, with an uncompromising approach in the war against economic crime. We’re your trusted advisor, your expert witness, your investigator and your representative in mediation and arbitration.



## So, how can PwC Forensics' services help you?

### Anti-Bribery & Corruption



Corruption and bribery can expose companies to significant regulatory and reputational risk. We provide confidential advice to companies on their anti-bribery and corruption programmes – be that locally, regionally or globally.

### AML



PwC assists with assessing how vulnerable an organisation is to being used for money laundering and evaluating the effectiveness of their compliance programmes. Sanctions can be heavy for getting this wrong. We will reduce your risk and satisfy your regulatory requirements by developing and implementing tailor-made, robust and practical AML compliance controls and trainings.

### Forensic Investigations



If your organisation has been exposed to employee misconduct, vendor fraud or bid collusion, PwC will combine investigative techniques and advanced technology with deep industry and regulatory knowledge, to find out what went wrong, calculate how much damage was caused, and build a case against those responsible. We can also act as fact witnesses if a matter ends up in court.

## Fraud Risk Management



We'll assess your organisation's readiness to manage fraud, its exposure and then develop and help you implement a tailored anti-fraud programme to close the gaps. This will include practical and comprehensive policies supported by fraud response protocols, an ongoing risk monitoring framework, and communications and awareness training programmes.

## Cyber-attack & Breach Response



Cybercrime is one of the most disruptive forms of economic crime and increasingly one of the most prevalent. We will assess your vulnerability to cyber-attack, develop a cyber security programme and a cyber incidence response plan to prepare and respond to cybercrime, and set up and conduct cyber awareness training for all staff who are connected to the outside world.

## Global Intelligence



If you are looking to enter new markets, acquire or merge with other entities, or simply begin using the services of a new vendor, we can provide the on-the-ground intelligence you need to minimise your financial, regulatory and reputational risk.

## Dispute Analysis & Expert Testimony



We provide business and financial advice to lawyers and their clients for disputes; help companies determine the effect of accounting adjustments for a merger or acquisition post-closing disagreement; or quantify breach of contract damage, third-party liability, and intellectual property infringement. We can then back this up with expert testimony at depositions, trials, and arbitrations.

## Contact Us

### **We can assist your fight against economic crime, financial and reputational loss**

- Combat threats to your brand and bottom line
- Assess global risks to your business integrity, reputation and brand
- Help you navigate high-risk environments
- Promote ethical business practices
- Provide investigation support
- Provide expert witness testimony, based on the facts

### **We can help you manage a crisis**

- Provide expert support combined with prompt and critical action
- Help differentiate between truth and rumor, based on facts
- Prepare for, respond to and emerge stronger from difficult situations

### **We can help you set a standard in regulatory compliance**

- Meet domestic and international standards of compliance
- Update, refine and streamline compliance measures
- Meet internal and external reporting obligations
- Address the risk of corporate and personal liabilities

### **We can help you foster an ethical culture**

- Provide trainings to your Board, management and staff covering aspects such as ethics, fraud risk, red flags, investigation process, etc.
- Assist with the creation of a fraud risk management framework
- Assist with the drafting of fraud related policies, response plans, etc.
- Assist in the roll out of fraud and ethics related surveys to measure the organisation

We are the largest locally based forensic services provider in Namibia with 11 forensic professionals equipped with a myriad of skills. When you deal with us, you are working with a team having a combined forensic experience of over 75 years and holding qualifications such as CA, CFE, CAMS, LLB, Forensic Accounting, etc.

We also have an unparalleled global network in more than 150 countries.

Whatever the complexity or urgency of the situation you face, PwC's Forensic Services can provide expert support and solutions.

We combine financial accounting skills with investigative rigour, legal knowledge; computer forensics and industry expertise on a global scale.



## Our specialists



### **Hans Hashagen, Director**

Hans leads the advisory practice in Namibia and has over 25 years experience. Since 2003, he has specialised in the detection and investigation of fraud, litigation support as well as providing Risk Advisory Services to clients.

Hans has led various investigations across the African continent for multinational clients, with specific focus on corruption, bribery and procurement fraud.



### **Godfrey Ihuhua, Senior Manager**

Godfrey is a Certified Fraud Examiner and holds a Bachelors of Accounting Sciences degree and a Bachelors of Law degree. He has been involved in providing various forensic services to clients in the Banking, Financial Services, Local and Regional Government, Manufacturing, Mining, State Owned Enterprises and Transport industries.

Godfrey has been part of numerous investigations in Namibia dealing with fraud/misconduct investigations, compliance reviews, forensic technology and dispute advisory.



### **Laura Koch, Manager**

Laura joined PwC as a Manager in March 2022 with more than 16 years working experience in the professional services firm environment, where she also worked in the Forensic Service Line in Namibia.

Since joining PwC, she was involved in providing various forensic services to clients in the Banking, Financial Services, Local and Regional Government, Manufacturing, Mining, State Owned Enterprises and Transport industries.

She also served as a detective with the Commercial Crime Unit in Johannesburg for 14 years. In 2002, she started her career in the private sector (the local authority and Provincial Government of Gauteng) as a Forensic investigator.



### **Usutirapo Tjituka (Sylvester), Manager**

Sylvester is a Certified Fraud Examiner and holds a Bachelors of Accounting degree. Since joining PwC, Sylvester was involved in forensic services to various clients, including Financial Services, State Owned Enterprises, Private Health industries, Mining sectors, fisheries, Insurance, inter alia. Sylvester has also been involved in external audit support assignments where his role and responsibility was to assist with conducting ISA240 review on the audit file; among others.

In addition, Sylvester has been involved in internal audit engagements and/or assignments.



**Kai Kleingunther, Senior Associate**

Kai has background in law and compliance management and has completed his Bcom, LLB degree and holds a certificate in compliance management. He has been engaged in several AML/CFT projects, and supports the PwC Germany office on a project-by-project basis.

His areas of focus include AML and compliance reviews, and training of staff to be better understand the Money Laundering and Terrorism Financing environment.



**Agathe Diekmann, Senior Associate**

Agathe has a background in auditing and assurance and has completed her articles in January 2020. She has a bachelor's in financial management and accounting and her areas of focus are AML and legislative compliance reviews.

Agathe has been involved in several Anti-Money Laundering engagements relating to compliance reviews of clients in the Banking Industry. She has also been involved in transaction monitoring projects as well as AML proposals and AML presentations.



**Shannon Alexander, Senior Associate**

Shannon has obtained her honours degree in Forensic Accounting at North West University, and has since been involved in providing services to various clients in both the public and private sector, including the banking industry, telecommunications industry, and health care industry.

Shannon's main areas of focus are forensic investigations, fraud risk assessments, board assessments, and ISAE 3402 reviews.



**Victoria Mawoyo, Associate**

Victoria has an Honours degree in Forensic Accountancy as well as an Honours degree in Financial Accounting at the North-West University, South Africa. Victoria has been involved in forensic services to various clients, including Financial Services, Banking, Local and Regional Government, Manufacturing, State Owned Enterprises, Parastatals, Pension Funds and Transport industries.

Victoria continues to be involved in forensic investigations, ISA240 reviews, Financial Reporting Controls testing, review of accounting irregularities and policy compliance reviews.



**Ruth, Associate**

Ruth has an honours degree in Forensic Accountancy at the North-West University, South Africa. She has been involved in providing various forensic services to clients in the private and public sector.

Ruth continues to be involved in forensic investigations, ISA240 reviews and audit support services to various clients.

## For more info, please contact:



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