



# Leading and Coaching for High Performance

A public workshop by **PwC's Academy**

Leaders of tomorrow need to act as a catalyst for change and this requires leading and inspiring their team from status quo to greater performance.

Leading and Coaching for High Performance is a practical 2-day workshop that equips leaders to build a culture of clarity, accountability, and growth. Learn to balance empathy with edge, setting high standards and coaching people to meet them, so performance strengthens without burning people out.

Who is this for:

Team leaders

Managers and Senior Managers

Head of Departments

All working professionals

## What's In It For You?

- Learn the fundamentals of coaching for high performance
- Practice how to identify and turn disempowering to empowering frames
- Know how to make people feel included, safe to speak, confident to contribute, willing to challenge status quo
- Learn about organisational climates and how to inspire your team to excel and sustain as a high performing team

## Available Sessions:

2 days

**31-1**

March - April

Tues-Wed

**9.00 AM – 5.00 PM**

**PwC Malaysia, Menara TH 1 Sentral**

(Early Bird ends: 26 February 2026)

2 days

**9-10**

June

Tues-Wed

**9.00 AM – 5.00 PM**

**PwC Malaysia, Menara TH 1 Sentral**

(Early Bird ends: 8 May 2026)

For more information, contact [my.academy@pwc.com](mailto:my.academy@pwc.com)

**Register Now**

## Our Speaker:



**Alice Ong**

Head of School of Leadership and Human Skills, PwC's Academy

## Registration fee:

Public Workshop Only

**\*HRDC FULLY CLAIMABLE**

Was **RM 3,500**

**per participant**  
(inclusive of service tax)

**SPECIAL PROMO**

**RM 3,150**

Bundle Pass

**Save 53% off the regular price**  
RRP: RM 2,800

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**RM 4,450**

**per participant**  
(inclusive of service tax)

**10% off**

- **Early Bird Registration;** or
- **Multiple Module Selection;** or
- **Group Registration** (3 or more people, single module).

**15% off**

**Group Registration (3 or more people with multiple modules)**

Note: Discounts are not cumulative; only the higher discount applies.

# Programme Details – Day 1



Time	Session
9:00 AM	<b>Welcome and introduction</b>
9:15 AM	<b>Setting the context</b> <ul style="list-style-type: none"><li>- Moving Forward activity and debrief</li><li>- What drives high performance?</li></ul>
9:45 AM	<b>You as a coach</b> <ul style="list-style-type: none"><li>- Your role as a coach</li><li>- Your mindset as a coach</li><li>- Coaching self-assessment: How am I doing as a coach?</li><li>- Coaching self-assessment: Are you a good listener?</li></ul>
10:30 AM	Coffee break
10:45 AM	<b>Enhancing your coaching skills</b> <ul style="list-style-type: none"><li>- 3 models of coaching</li></ul>
11:30 AM	<b>Turning disempowering to empowering frames</b> <ul style="list-style-type: none"><li>- 8 frames</li><li>- Questions to ask that drives actions</li></ul>
12:30 PM	Lunch break
1:30 PM	<b>Creating psychological safety in my team</b> <ul style="list-style-type: none"><li>- What is psychological safety?</li><li>- The 4 stages of psychological safety</li><li>- Self-assessment about your personal psychological safety index</li><li>- How can I increase psychological safety in my team?</li></ul>
3:30 PM	Coffee break
3:45 PM	<b>Giving and receiving feedback</b> <ul style="list-style-type: none"><li>- Self-assessment in giving feedback</li><li>- Self-assessment in receiving feedback</li><li>- 3 model of giving feedback</li><li>- How to make others find it easy to give you feedback?</li><li>- Habits for continuous improvement</li></ul>
4:45 PM	<b>Reflect key learning points</b>

# Programme Details – Day 2



Time	Session
9:00 AM	<b>Review and Recap</b>
9:30 AM	<b>Let's practise</b>
10:30 AM	Coffee break
10:45 AM	<b>Creating a healthy organisational climate</b> <ul style="list-style-type: none"><li>- 5 followership styles</li><li>- 6 leadership styles</li><li>- 6 organisational climate</li><li>- Self-evaluation of the organisational climate you create for your team</li></ul>
12:30 PM	Lunch break
1:30 PM	<b>How to inspire your team to excel?</b> <ul style="list-style-type: none"><li>- What motivates you?</li><li>- How can you stay motivated?</li><li>- Your motivation factors questionnaire</li><li>- The golden circle to inspire actions</li></ul>
3:30 PM	Coffee break
3:45 PM	<b>What can you do to build a culture that you need?</b> <ul style="list-style-type: none"><li>- Card activity</li><li>- Action</li></ul>
4:30 PM	<b>Sustaining as a high performing team</b> <ul style="list-style-type: none"><li>- Game</li><li>- Overcoming challenges</li><li>- Actions going forward</li></ul>
5:00 PM	<b>Close</b>



Scan or [click](#) to register

For group registration, kindly provide participants' names by emailing [my.academy@pwc.com](mailto:my.academy@pwc.com)

Exclusive Discounts:

**10% off**

- Early Bird Registration); or
- Multiple Module Selection; or
- Group Registration (3 or more people, single module).

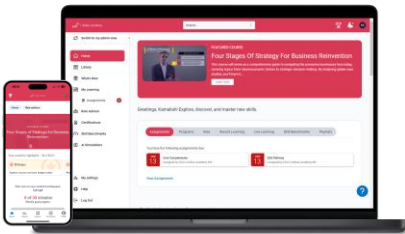
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