



Leading and Coaching for High Performance

A public workshop by **PwC's Academy**

Leaders of tomorrow need to act as a catalyst for change and this requires leading and inspiring their team from status quo to greater performance.

Leading and Coaching for High Performance is a practical 2-day workshop that equips leaders to build a culture of clarity, accountability, and growth. Learn to balance empathy with edge, setting high standards and coaching people to meet them, so performance strengthens without burning people out.

Who is this for:

Team leaders

Managers and Senior
Managers

Head of Departments

All working professionals

What's In It For You?

- Learn the fundamentals of coaching for high performance
- Practice how to identify and turn disempowering to empowering frames
- Know how to make people feel included, safe to speak, confident to contribute, willing to challenge status quo
- Learn about organisational climates and how to inspire your team to excel and sustain as a high performing team

Available Sessions:

2 days

31-1

March - April

Tues-Wed

9.00 AM – 5.00 PM

**PwC Malaysia, Menara TH
1 Sentral**

(Early Bird ends: 26 February 2026)

2 days

9-10

June

Tues-Wed

9.00 AM – 5.00 PM

**PwC Malaysia, Menara TH
1 Sentral**

(Early Bird ends: 8 May 2026)

For more information, contact my.academy@pwc.com

Register Now

Our Speakers:



Alice Ong

Head of School of
Leadership and
Human Skills,
PwC's Academy

Registration fee:

Public Workshop Only

***HRDC FULLY CLAIMABLE**

RM 3,500

per participant
(inclusive of service tax)

Bundle Pass

Save 53% off the regular price
RRP: RM 2,800

Public workshop + 12-month subscription to PwC's Online Academy
Subscription-based online learning platform – **Fully HRDC Claimable***

- Subscription-based online learning platform
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RM 4,800

per participant
(inclusive of service tax)

10% off

- **Early Bird Registration;** or
- **Multiple Module Selection;** or
- **Group Registration** (3 or more people, single module).

15% off

Group Registration (3 or more people with multiple modules)

Note: Discounts are not cumulative; only the higher discount applies.

Programme Details – Day 1



Time	Session
9:00 AM	Welcome and introduction
9:15 AM	Setting the context <ul style="list-style-type: none">- Moving Forward activity and debrief- What drives high performance?
9:45 AM	You as a coach <ul style="list-style-type: none">- Your role as a coach- Your mindset as a coach- Coaching self-assessment: How am I doing as a coach?- Coaching self-assessment: Are you a good listener?
10:30 AM	Coffee break
10:45 AM	Enhancing your coaching skills <ul style="list-style-type: none">- 3 models of coaching
11:30 AM	Turning disempowering to empowering frames <ul style="list-style-type: none">- 8 frames- Questions to ask that drives actions
12:30 PM	Lunch break
1:30 PM	Creating psychological safety in my team <ul style="list-style-type: none">- What is psychological safety?- The 4 stages of psychological safety- Self-assessment about your personal psychological safety index- How can I increase psychological safety in my team?
3:30 PM	Coffee break
3:45 PM	Giving and receiving feedback <ul style="list-style-type: none">- Self-assessment in giving feedback- Self-assessment in receiving feedback- 3 model of giving feedback- How to make others find it easy to give you feedback?- Habits for continuous improvement
4:45 PM	Reflect key learning points

Programme Details – Day 2



Time	Session
9:00 AM	Review and Recap
9:30 AM	Let's practise
10:30 AM	Coffee break
10:45 AM	Creating a healthy organisational climate <ul style="list-style-type: none">- 5 followership styles- 6 leadership styles- 6 organisational climate- Self-evaluation of the organisational climate you create for your team
12:30 PM	Lunch break
1:30 PM	How to inspire your team to excel? <ul style="list-style-type: none">- What motivates you?- How can you stay motivated?- Your motivation factors questionnaire- The golden circle to inspire actions
3:30 PM	Coffee break
3:45 PM	What can you do to build a culture that you need? <ul style="list-style-type: none">- Card activity- Action
4:30 PM	Sustaining as a high performing team <ul style="list-style-type: none">- Game- Overcoming challenges- Actions going forward
5:00 PM	Close



Scan or [click](#) to register

For group registration, kindly provide participants' names by emailing my.academy@pwc.com

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10% off

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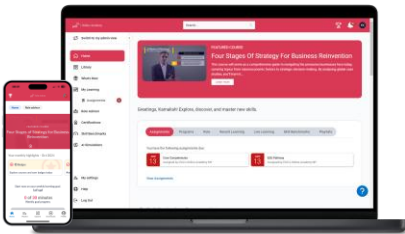
15% off

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