

Sustainability Office as a Service (SOaaS)

Making effective ESG management accessible and affordable





With the shift in global political pressure towards net zero economies, coupled with increasing regulatory change, the spotlight on an organisation's ESG journey, including their emissions trajectory, has grown significantly.

Stakeholder expectations have risen regarding transparency on both performance and the articulation of strategic ESG priorities which tie into, and align with, core business strategies.

ESG comes into everything an organisation does. Whether your organisation should be sustainably minded is no longer a question, the challenge is how to get there effectively.

Why Sustainability Office as a Service (SOaaS)?

For many organisations, a full-time sustainability manager, let alone team, may not be appropriate to meet their environmental, social, and governance (ESG) goals or emerging requirements. As a standalone support service, SOaaS offers a flexible approach to sustainability that best suits an organisation's evolving needs.

PwC's SOaaS platform supports companies to embed sustainability and ESG considerations and enables you to:



Access marketleading sustainability experts, and fit-forpurpose digital technologies



Draw on a diverse pool of skills from PwC that can surge to deliver expertise at the most appropriate time, responding to shifting organisational requirements with agility



Identify cost-saving, revenue-generating grants and other incentive schemes to help meet the costs of action



Access PwC proprietary tools, those of partner organisations, and software specific to your organisation and industry



Access PwC's network of industry bodies, alliance partners, and investor networks



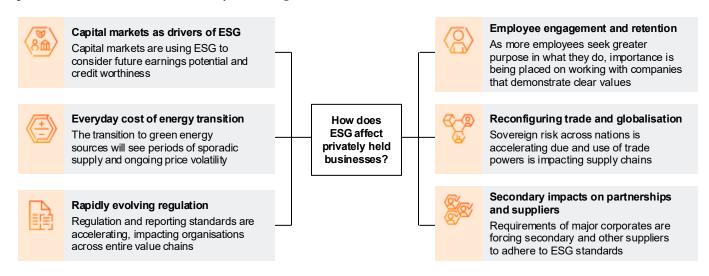
Actively build the knowledge base, skills, and capacity of your workforce



Gain insights and benchmarking from a growing range of companies using SOaaS, network, share, and gain insights from peers

Why is it important?

ESG is a value creation opportunity for businesses. Companies that appropriately address their ESG risks can move beyond value protection and achieve value creation by embedding ESG into core business.



What does SOaaS do?

Working with us means knowing your ESG needs are being managed expertly and sensibly.

Depending on your needs, we can be a standalone function or supplement, coach, and integrate with an existing team. No matter what stage of the lifecycle your business is in—whether it be a start-up in growth phase, or a mature business—we can provide valuable support, experience, insights, and access to our global PwC network of genuine ESG experts.

The four modules, below, that make up our SOaaS offering have been specifically designed to help you at any stage in your ESG process: from understanding existing activities and position relative to market participants; developing a sustainability strategy; designing an ESG implementation plan; to ongoing monitoring and reporting.

Baseline, ambition and priorities

[1.1] ESG baselining and benchmarking

Assessment of internal organisational ESG ecosystem and peer and indices comparison

[1.2] Materiality assessment

Identification of material issues and risks, validation with key stakeholders, and alignment to relevant frameworks and core business

[1.3] Ambition and priorities

Articulation of high-level ambition aligned with organisational purpose and prioritised material ESG areas of focus

Output

Clear view of current state, an ESG strategy framework, and indicative implementation roadmap

Strategy development

[2.1] Data and performance

Identification of ESG data sources and data analysis related to material ESG priority areas

[2.2] Sustainability target and measurement

Identification of measurable targets aligned with business purpose

[2.3] Strategic improvement opportunities

Pathway to greater sustainability of operations, timelines, and milestones

[3.1] Governance and op model integration

implementation

Strategy

New integrated functional model, including process and culture change, and allocation of decisionmaking and governance duties

[3.2] Comms, culture, and education

Narrative, culture shift, and upskilling

[3.3] Integration into policies, procedures, and processes

Integration of ESG strategy into wider organisation and ways of working

Monitor, reporting, and improvement

[4.1] Monitoring progress

Internal ESG dashboard for target tracking and progress commentary

[4.2] Reporting

ESG reporting framework for compliance with desired standards and based on stakeholder needs

[4.3] SME insights and continuous improvement

Annual progress report, including insights and opportunities for enhancement, as well as verification of ESG compliance against established standards

Output

ESG strategy with clear initiatives to deliver sustainability outcomes and metrics to measure performance

Output

Targeted implementation plan, with recommendations across a range of systems, organisational, and cultural needs

Output

Consolidated data sets to track your identified ESG ambitions and targets along with guidance for reporting*, ongoing insights, and upskilling

^{*}NB, where aud it relation ships preclude this element, we will be pleased to cooperate with other providers to ensure you are gaining as many benefits for best value as possible

The value

Climate related risks, including energy costs, now impact all areas of a business. SOaaS will help you manage risks through a commercial lens.

How a company deals with people, whether inside or outside the business, is a material business issue. SOaaS provides you with up-to-date advice on emerging trends and changing regulation.

How privately held companies oversee ESG risks and ensure appropriate action is often more directly linked to the bottom line than for publicly listed corporations, contrary to perception.



Cost effective

Rather than supporting a full-time role, who themselves will often look to draw on consulting expertise, we provide the right level of service for an organisation of your size, giving you the service you need when you need it.



Peace of mind

Rest easy knowing you are proactively managing your ESG risks and have someone you can trust to peer into the future and help your organisation avoid potential pitfalls.



Expertise and knowle dge transfer

PwC brings genuine ESG experts with real world experience in implementing and managing ESG in commercial environments. We also transfer knowledge through active support of your team members and through dedicated training.



Single point of accountability

Rather than dispersed across your organisation, easily manage and control your ESG accountability through a single expert you can reach out to quickly and easily when in need.





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