



# Taxavvy

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## Movement Control Order - Inland Revenue Board's Media Statement



The Inland Revenue Board (IRB) has issued a press statement this evening notifying the closure of all IRB's premises throughout Malaysia following the government's implementation of the Movement Control Order from 18 March 2020 to 31 March 2020.

However certain measures have been put in place to assist taxpayers to manage their tax compliance obligations during the said period.

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All IRB's premises will be closed during the period 18 March 2020 to 31 March 2020



## Revised grace period for filing of returns

A revised grace period of 2 months is granted for the filing of the following returns:

Taxpayer	Form	Period	Statutory filing deadline	Filing deadline (15 days / 1 month grace period)	Revised filing deadline (2 months grace period)
<i>1. Employers</i>	E / e-E	Year of remuneration 2019	31 March 2020	30 April 2020	31 May 2020
<i>2. Individuals, partnerships, associations, deceased persons' estate and hindu joint families</i>	BE, e-BE, m-BE, B, e-B, P, e-P, BT, e-BT, M, e-M, MT, e-MT, TF, e-TF, TP, e-TP, TJ	Year of assessment (YA) 2019	30 April 2020	Not carrying on business - 15 May 2020 (e-filing)	Not carrying on business - 30 June 2020
			30 June 2020	Carrying on business - 15 July 2020 (e-filing)	Carrying on business - 31 August 2020
<i>3. Companies, co-operative societies, limited liability partnerships, trust bodies, unit trusts / property trusts, real estate investment trusts / property trust funds, business trusts and Petroleum Income Tax cases</i>	e-C, C1, e-C1, PT, e-PT, TA, e-TA, TC, e-TC, TR, TN, CPE, e-CPE, CPP, e-CPP	YA 2019 for accounting period ending:			
		31 July 2019			
		31 August 2019	28 February 2020	31 March 2020	30 April 2020
		30 September 2019	31 March 2020	30 April 2020	31 May 2020
		31 October 2019	30 April 2020	31 May 2020	30 June 2020
30 November 2019	31 May 2020	30 June 2020	31 July 2020		
			30 June 2020	31 July 2020	31 August 2020

The Revised 2020 Filing programme can be downloaded from the IRB's website [www.hasil.gov.my](http://www.hasil.gov.my) (Forms > Filing Programme Amendment 1/2020).

\* For 3 above, clarification is required from the authorities whether the 2 months grace period also applies to manual filings.

## Measures taken to facilitate applications

### Phone application of individual PIN

Taxpayers who are submitting their tax returns via e-Filing for the first time can apply for the e-Filing PIN by contacting Hasil Care Line (HCL) at 03-8911 1000 or at 603-8911 1100 (overseas). The standard operating procedures will continue to apply for any application made.

### Administrator Digital Cert PIN / Organisation Digital Cert PIN

The applications for the above PINs may be made via the [customer feedback form on IRB's website](#) with the relevant supporting documents attached. The list of documents that need to be submitted are available at [ezHasil portal](#) (item 1(b)).

### Resetting of password

Resetting of passwords can be done via email or via the telephone number registered with IRB..

## Submission of Income Tax Returns

Taxpayers are encouraged to use the online services on the ezHasil portal.

### Tax filing for resident individuals

Resident individuals without any business income source may file the Form BE (m-BE) via the mobile filing apps or m-Filing which is accessible via mobile devices such as smartphones and tablets. The apps is available on <https://mfiling.hasil.gov.my/Home/Login> and the user guide video is available on [IRB's facebook](#).

### Enquiries

Tax issues, completion/submission of tax returns: contact HCL, email Customer Care Officer (all branches) or use HASiL Live Chat.

Bantuan Sara Hidup (BSH): call 1-800-88-2747 or visit BSH website <https://bsh.hasil.gov.my>

The following services will continue:

- Online services via ezHASiL portal
- Hasil Care Line (HCL) at 03-8911 1000 or 603-8911 1100 (overseas)
- HASiL Live Chat
- Customer Feedback Form on IRB's official portal



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