



Business Process Management

27 May 2022

By improving process quality, efficiency, and/or effectiveness, organizations can achieve operational cost reduction, reduce risks, and potentially improve their competitive advantages. Fundamentals of process improvement involve process mapping, analysis, and redesigning activities.

At the end of this course, you would learn the techniques and frameworks around business process mapping, analysis, and improvements. Then you would learn how to implement the redesigned processes in your organization and manage this change in a sustainable manner.

The purpose of the training is to:

- Introduce the process classification framework in organizations;
- Introduce the process mapping, analysis, and redesigning techniques;
- Provide practical examples of how to manage process improvement projects in real life;
- Introduce change management concepts and their importance in organizations;
- Introduce common tools used to effectively implement change management.

Who is this training for?

- Managers seeking to improve organizational efficiency and effectiveness
- Managers seeking to implement change in the organization

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Training Agenda:

- Introduction to process classification framework
- Introduction to business process mapping & exercise
- Business process analysis (cost, risk, VAR analysis) & exercise
- Process redesigning exercise
- Implementing BPM as a project
- Managing changes in the organization
- Change management tools & exercise

This course will help you to understand the fundamental concepts and critical success factors of successful business process management and change management in organizations.

Tutors:



Enkhjin Bayarsaikhan
Manager

PMP, CISA



Ganchimeg Batchuluun
Senior consultant

Training Details:

Training will be held in classroom.

Registration: 09:00

Training: 09:30 – 17:00

Language: Mongolian

Certificate: PwC certificate to participants on completion of the course

Training Fee:
350,000 MNT + VAT

Contact:

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