

# Improving Relationships and Managing Conflict

# Training Agenda:

- Relationship awareness
- · Motivation, intention and behavior
- Communication styles and its impact on others
- · Understanding your personal strengths
- The group dynamic triangle
- Overdone strengths
- Understanding the struggles and its sequences
- Cost of conflict and its prevention
- · Conflict management





# Who is this training for?

- People who would like to have deeper understanding of self and others
- Professionals, who need to deal with various situations at work
- People, who would like to increase their relationship effectiveness in their personal and work lives



### **Training Objectives:**

- Get insights into your personal needs, the needs of others and clues to becoming more effective in your personal relationships and with your colleagues
- Increase the ability to use your strengths and preferences to manage your relationships in a balanced way
- Learn and appreciate the Motivational Value System and Value relating styles
- Understand your motives, perceptions and conflict sequences
- Manage conflicts

**Training Fee:** 

#### **Tutors:**

**Anujin Amar** Academy Leader

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#### Contact:

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A complete calendar of training courses can also be found on our website :

https://www.pwc.com/mn/en/mn-academy/tailored-courses-and-training-calendar.html

## **Training Details:**

Registration: 8:45

Workshop: 9:00 – 17:00 Language: Mongolian

Workshop includes the Strength Development Inventory tool



