PayWell Moldova Salary & Benefits Survey 2019 edition

November 2019



Dear HR Professional,

We are pleased to announce the release of the 13th edition of our Salary & Benefits Survey - PayWell Moldova!

This document presents useful information about the survey: types of data analysed, content and structure of reports, as well as acquisition fees.

We look forward to helping you in developing competitive remuneration policies for your organisation.

PayWell Team



PayWell Moldova 2019

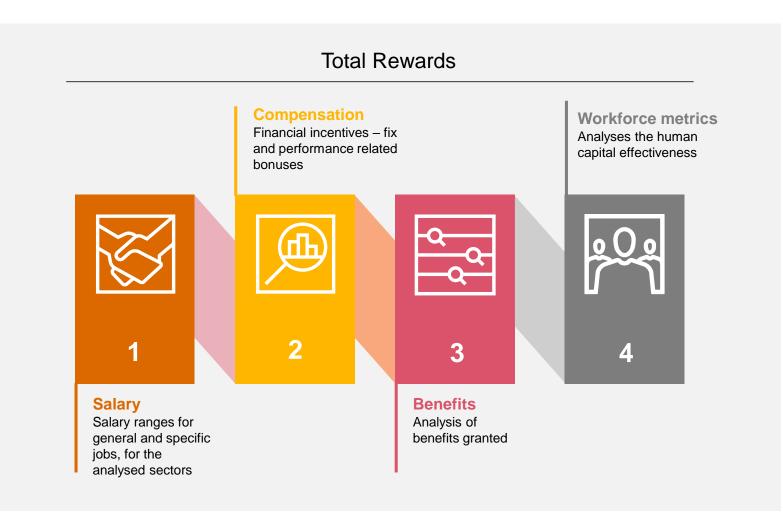
Sample overview



What is PayWell Salary & Benefits Survey?

PayWell report is a tool created to assist HR professionals and decision-makers to develop competitive HR policies that attract, motivate and retain talent & support the business strategy.

PayWell report provides specific information covering four areas:



1. Salary statistics by job and by grade

- Statistics reflecting market data on base pay and guaranteed pay, variable pay (target and paid out value), total pay and total rewards + benefits cost, company car acquisition price and eligibility for variable pay and company car.
- Customised analysis depending on geographical distribution (Chisinau / Other regions), number of employees and company revenue.

Office Manage	r		
Sector	Overall	Job code	GEN-AD-F-
Job catalogue	Any	PwC Grade	9
Function	Any	Period	Monthly
		Currency	MDL
Department	Any	Adjustment	0.00 %

General report							
All	#Comp/ #Emp	Average	10th percentile	25th percentile	Median	75th percentile	90th percentile
Base Pay	10 / 10	14,114	7,451	12,880	16,150	16,868	17,254
Guaranteed Pay	5/5	14,418	8,014	13,604	16,238	17,136	17,553
Variable Pay		1196	N/A	10%	10%	13%	N/A
(Target)	6/6	1,900	N/A	1,593	1,715	2,331	N/A
Variable Pay		11%	8%	8%	9%	1496	17%
(Paid Out)	8/8	1,842	920	1,259	1,563	2,411	2,871
Total Pay	10 / 10	15,892	8,528	13,871	17,679	19,207	19,865
Total Reward	9/9	17,001	8,553	15,582	18,782	19,830	21,730

Illustrative

PayWell 2019 Moldova

Company car eligibility

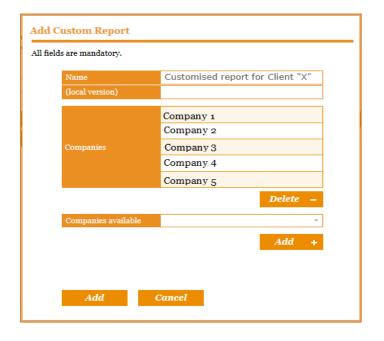
General report				
	#Comp/ #Emp	25th percentile	Median	75th percentile
Benefits cost	9/9	492	985	1,850
Deferred bonus	0/0	N/A	N/A	N/A
Car acquisition price	1/1	N/A	N/A	N/A
		#comp./ #empl.	%comp.	%empl.
Variable pa	8/8	80%	80%	

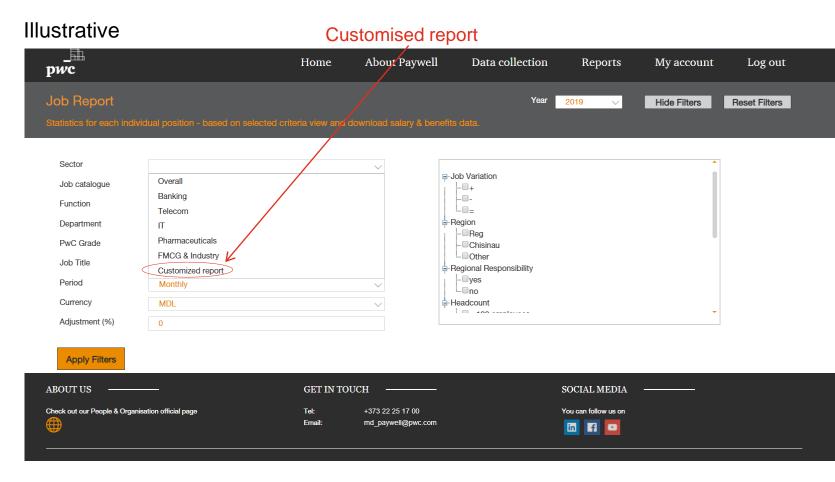
10%

10%

2. Customised peer report*

On top of the statistics provided according to the selected package, you can receive one or two customised reports. These reports support more accurate analysis based on the sample of companies selected by you.





*Available depending on the package selected. Please see details regarding reports & fees on slide 10. A minimum of 5 companies must be selected to create a Peer customised report, due to confidentiality reasons. The report will be generated by PwC and we reserve the right to restrict access to a Peer customised report if data confidentiality is not ensured.

3. Compensation & Benefits policies report

Illustrative

Companies which offer salary increases (% of participants)

Sector	Yes	No
Banking	100%	0%
FMCG & Industry	100%	0%
IT	93%	7%
Pharma	100%	0%
Telecom	100%	0%
Overall Market	98%	2%

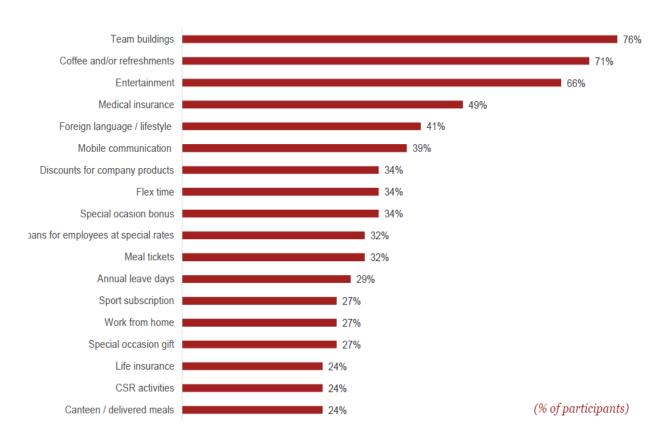
Compensation policies:

- Salary review policies
- Pay for time worked & not worked
- Fixed and variable bonuses
- Employment relations

Benefits policies:

 Details related to eligibility, cost / value for: protection benefits (pension, insurance, medical services), social benefits (transportation, vouchers), perks (company car, mobile phone), wellbeing benefits (sport, kindergarten).

Benefits offered to all staff (Overall Market)



4. Workforce metrics report

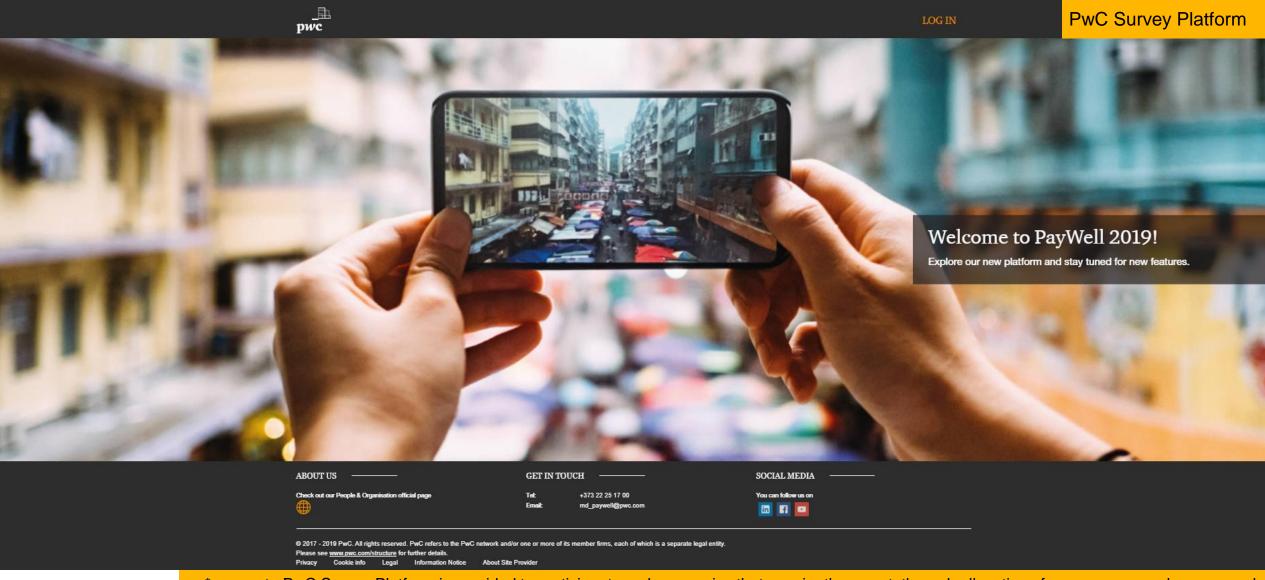


The report presents the main metrics describing human capital effectiveness related to financial impact and productivity, engagement and HR function of the companies participating in the 2019 edition of PayWell Moldova Salary & Benefits Survey.

Illustrative

Metric	Metric computation		
Revenue / FTE	Revenue / Average FTE		
Cost / FTE	Cost / Average FTE		
Profit / FTE	Profit / Average FTE		
Remuneration / Revenue	(Compensation costs + Benefits costs) / Revenue		
Remuneration / Total Costs	(Compensation costs + Benefits costs) / Costs		
Compensation / Revenue	Compensation costs / Revenue		
Compensation / Total Costs	Compensation costs / Costs		
Average remuneration	(Compensation costs + Benefits costs) / Average FTE		
Average compensation	Compensation costs / Average FTE		
Average benefits	Benefits costs / Average FTE		
Benefits / Compensation	Benefits costs / Compensation costs		
HC ROI	(Revenue - Nonwage costs) / (FTEs x Average Remuneration)		
Termination rate	Total terminations / Average FTE		
Involuntary termination rate	Total involuntary terminations / Average FTE		
Resignation rate	Total resignations / Average FTE		
FTEs / HR Dept FTE	Average FTE / HR number of FTE		
External recruitment rate	Total external recruits / total headcount		
Absence rate	All absence days / FTE Workdays		
Absence cost / FTE	Absence rate x Compensation costs x 2 / Average FTI		

PayWell report is available through PwC Survey Platform*



Acquisition packages

Full package	Sector package		
 Salary statistics by position and by grade for all analysed sectors Salary statistics by position and by grade for two customised samples, from all participants* Compensation and benefits analysis report Workforce metrics report 	 Salary statistics by position and by grade for one sector, of your choice Salary statistics by position and by grade for one customised sample, from participants in the selected sector* Compensation and benefits analysis report Workforce metrics report 		
EUR 2,600**	EUR 1,600** – for the sector of your choice EUR 400** – for any additional sector (optional)		

^{*} Only if there are at least 5 participants for one sector

^{**} Fees are net of VAT.

Let's talk!

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