



Oman E-Invoicing: Latest Implementation Developments

March 2026

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In brief

As part of the Oman Tax Authority ('OTA') e-Invoicing project (*Fawtara*) implementation plan, OTA has made few announcements on the implementation of the program.

- **The Official Launch of 'Fawtara' portal:** the OTA announces the official launch of the first release of the *Fawtara* platform. This release introduces the service provider registration feature in the platform.
- **Service Provider Registration User Manual:** the OTA has published version 1.0 of the Service Provider Registration User Manual (Arabic & English). It provides guidance on how organizations apply for and manage the Service Provider Accreditation process through the Fawtara Portal of the OTA. Also, explains how authorized users access the portal, interact with the system, and complete the required accreditation procedures.
- **Service Providers workshops:** The OTA listed the details of the upcoming workshops designed for service providers in its website.
- **Selection to participate in Phase Two of the program:** The OTA started notifying certain taxpayers of the selection to participate in Phase Two of the E-Invoice implementation program which is expected to commence during the first quarter of 2027.

In detail

The Official Launch of 'Fawtara' portal – release 1:

The OTA announces the official launch of the first release of the *Fawtara* platform. This release introduces the service provider registration feature in the platform.

The portal includes '[Submit Service Provider Application](#)', which allows the interested prospective service providers to submit their application for OTA review to commence the process of becoming an accredited service provider.

Service Provider Registration User Manual:

The OTA has published version 1.0 of the Service Provider Registration User Manual (Arabic & English).

The user manual provides guidance on how organizations apply for and manage the Service Provider Accreditation process through the Fawtara Portal of the OTA. Also, explains how authorised users access the portal, interact with the system, and complete the required accreditation procedures.

The manual is intended for organisations applying to become accredited service providers in Oman, as well as authorised employees responsible for preparing, submitting, and managing applications. It also supports business and technical teams who need to understand portal processes, system responses, and application outcomes

Service provider accreditation enables organizations to provide compliant e-invoicing services to taxpayers in Oman in accordance with the regulatory, technical, and security requirements defined by the Oman Tax Authority.

The manual covers the complete lifecycle of the application process, including:

- Log In to the Fawtara portal.
- Submission of a new application.
- Amendment of submitted applications.
- Withdrawal of applications.
- Submission of additional requested information

Service Providers workshops:

The OTA listed the details of the upcoming support workshops designed for potential service providers.

These sessions aim to provide direct support and address inquiries related to the registration process, technical integration, and onboarding requirements, in order to facilitate the registration process and ensure the completion of the required technical and operational requirements.

The dates and timing of the workshops are as follows:

- Go-Live Drop In Session 1: 17 March 2026 at 10:00 am Oman time,
- Go-Live Drop In Session 2: 26 March 2026 at 10:00 am Oman time,
- Go-Live Drop In Session 3: 31 March 2026 at 10:00 am Oman time,
- Go-Live Drop In Session 4: 7 April 2026 at 10:00 am Oman time..

Selection to participate in Phase Two of the program:

The OTA started notifying certain taxpayers of the selection to participate in Phase Two of the E-Invoice implementation program which is expected to commence during the first quarter of 2027.

The OTA stated that the official launch date and detailed compliance requirements of phase Two will be announced at a later stage through the official communication channels of the OTA.

As part of the preparation process, The OTA requested completing the E-Invoice Readiness Survey. The purpose of this survey is to collect key information regarding the company's current systems and technical readiness to support the implementation of the E-Invoice system.

The OTA recommend that the survey be completed by the relevant IT or system team within the organisations and to be completed no later than 2nd April 2026.

Key takeaways

The OTA has begun in earnest implementing its e-invoicing framework, marking a key step in the country's digital tax transformation. If you have not done so already, businesses in Oman, as well as those with supply chains in the Sultanate (as providers, suppliers, customers, clients or in managing marketplaces) should take proactive steps to prepare for compliance.

PwC is ready to support your e-invoicing journey, including assistance with completing strategic reviews, planning and responding to The OTA's e-invoicing readiness surveys. Being proactive is key – whilst the OTA recognises that implementation will involve costs and that businesses will transition at different paces, the move to e-invoicing is critical for the economic development of the country. It is important for organizations affected to assess readiness, plan and implement accordingly.

Get in contact with us - we are ready to help you evaluate your specific requirements and develop a tailored approach to compliance, taking into account that Oman's e-invoicing framework will differ from those in Saudi Arabia, the UAE and other jurisdictions.

Contact us

Let us help you take E-Invoicing in your business forward. We look forward to discussing what the above means for you and your business, assisting where we can with easing the path to E-Invoicing implementation. Please reach out to:



Gaurav Kapoor

Tax Partner
gaurav.x.kapoor@pwc.com



Robert Tsang

Tax Senior Advisor
robert.tsang@pwc.com



Hafez Yamin

Partner – ME ITX &
Technology Leader
hafez.y.yamin@pwc.com



Almoutasembellah Shalatony

Director – Indirect Tax
almoutasembellah.shalatony@pwc.com

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