

In today's operating environment, IT is becoming increasingly complex while even greater reliance is being placed on the information produced and managed by these systems. How can organisations design, document and operate controls to ensure the accuracy and value of IT?

IT Quality Assurance Services: Transformational thinking



At-a-glance

We design and implement IT risk and controls solutions that reflect a complex and fast-changing technological landscape and leverage investment in IT for maximum business benefit. We specialise in IT risk and governance, including information security; ERP controls and assurance, data assurance and project assurance.

Unlocking value

We can help you to maximise your investments in technology by implementing strong security and controls and by better managing system change projects.

Additionally, as reliance on IT systems increases (e.g., due to business process automation), organisations are becoming increasingly aware of their inherent IT risks.

But many companies are also finding it difficult to deal with these complicated problems.

We help you to unlock value by focusing on three strategic areas:

1. Providing project and programme assurance including ongoing assurance and pre and post-implementation reviews
2. Building confidence in your information security
3. Integrating IT controls frameworks to guard your organisation against IT risk



Risk resilience matters

“Most respondents believe their organisations have instilled information technology behaviours into organisational culture. Good behaviours lead to good outcomes, so it’s not surprising that most respondents say their IT activities are effective—although they may not realise that confidence in this area has waned over the years.”

—PwC’s 2012 Global State of Information Security Survey
<http://www.pwc.com/gx/en/consulting-services/information-security-survey/index.jhtml>

Does this sound familiar?

An on-going IT implementation project is taking much longer than anticipated and costs a whole lot more.

Reputation, trust and brand value is seriously affected by information loss and theft.

Recent events have often erroneously been attributed to technology issues and while technology is one of the key components of better information and cyber security, equal attention needs to be paid to people, organisations, culture and processes.

How we can help

- We bring a multi-disciplinary approach to information and cyber quality assurance, addressing the key components of strategy, people, process, technology and compliance.
- We leverage our international network of technical experts and strong security skills in strategy, design, implementation and assessment services to deliver quality solutions that work.
- We recognise that the ‘one-size-fits all’ approach does not work, as it fails to take account of an organisation’s strengths and weaknesses, and what makes sense in both the short and long term.
- In our experience, the ‘tone at the top’ has a dramatic impact on the rest of your organisation, and we have considerable experience working with organisations to ensure this tone is effectively translated, articulated and measured at the front line.



Contact us

At PwC, we approach your processes, policies, systems and controls with a fresh outlook and the latest standards and tools. Whether it's leveraging efficiencies, improving existing practices, updating controls or minimising the impact of uncertainty or risk, we bring you advanced, integrated, strategic approaches that are proven to make a difference.



Nancy Onyango

Email: nancy.asiko.onyango@ke.pwc.com

Tel: +254 285 5000



Ibrahim Gathungu

Email: ibrahim.gathungu@ke.pwc.com

Tel: +254 285 5000



Benjamin Mkwizu

Email: benjamin.mkwizu@ke.pwc.com

Tel: +254 285 5000

PwC helps organisations and individuals create the value they're looking for. We're a network of firms in 158 countries with more than 180,000 people who are committed to delivering quality in assurance, tax and advisory services. Tell us what matters to you and find out more by visiting us at www.pwc.com

This publication has been prepared for general guidance on matters of interest only, and does not constitute professional advice. You should not act upon the information contained in this publication without obtaining specific professional advice. No representation or warranty (express or implied) is given as to the accuracy or completeness of the information contained in this publication, and, to the extent permitted by law, PricewaterhouseCoopers does not accept or assume any liability, responsibility or duty of care for any consequences of you or anyone else acting, or refraining to act, in reliance on the information contained in this publication or for any decision based on it.

© 2012. PwC refers to the PwC network and/or one or more of its member firms, each of which is a separate legal entity. Please see www.pwc.com/structure for further details.