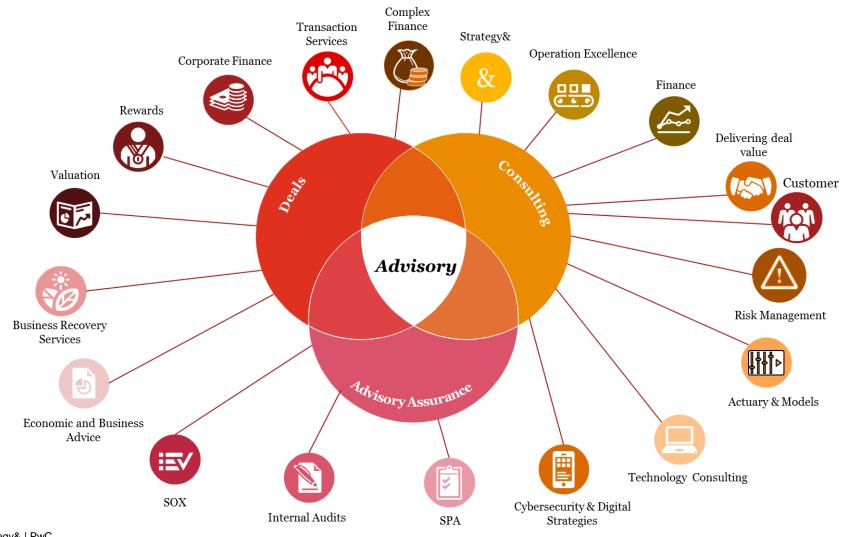


## Allowing Finance to help drive Strategy



Aligning the budget process to focus on the strategic growth drivers of the business

## Brief into to me and PwC Advisory



#### Strategy to Execution

"However beautiful the strategy, you should occasionally look at the results"

Winston Churchill

#### Welcome to the "New Normal"!







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APQC research shows that only 2% of FP&A teams are 'very well aligned' and only 23% well aligned.

According to PwC research – <u>78% report</u> that Budgeting is not well aligned with strategy

Yet, the budget/forecasting is the core business process to ensuring spend and investment is pivoted towards strategic areas of spend.

Let's spend a few minutes looking at this link rather than the purely tactical discussion we too often have

- A look at an interesting way of driving strategy
- Let's look at 'Fit for Growth' companies

Strategy

Role of the Budget and of Finance

 Critical value of a strong budget process in driving this strategy  How to prepare a more robust link between strategy and budget planning

Practical ideas

# Fit for Growth companies do three things consistently

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## Too many companies are not fit

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Do not have well defined, clearly articulated strategy

32%

"Highly confident strategy will

lead to success"

24%

"Strategy converted into operational initiatives"

17%

"Strategy is well understood across the organization"



## Too many companies are not fit

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#### Do not allocate resources in line with strategy

66%

"Low-priority initiatives get too much funding"

**78%** 

"Budgeting is not well aligned with strategy"

81%

"Executives don't spend their time in line with strategic objectives"



## Too many companies are not fit

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#### Have not set up organization to enable growth

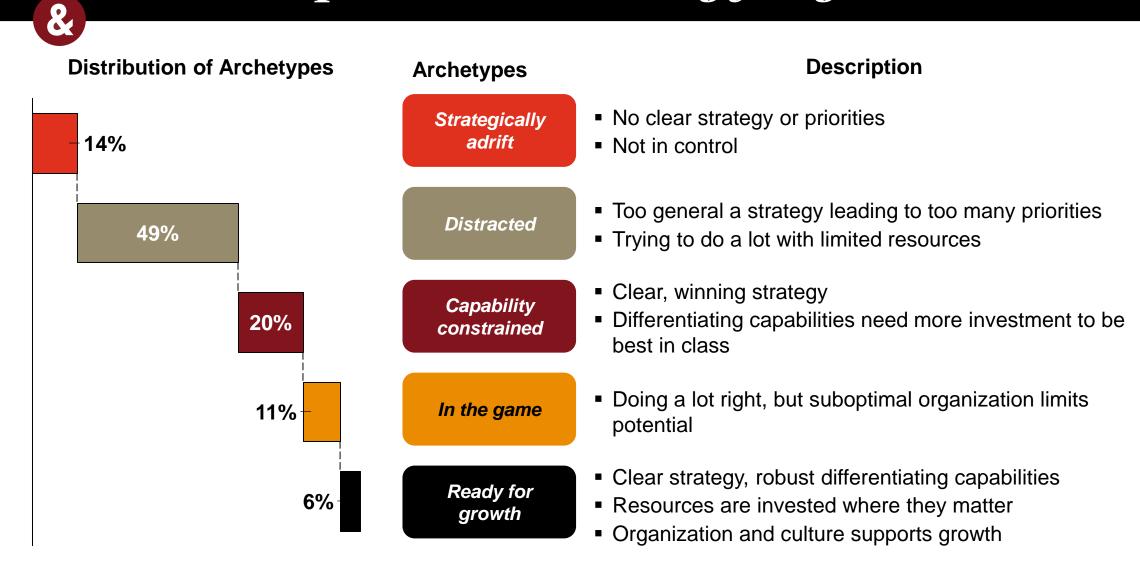
77% "Decision making is slow"

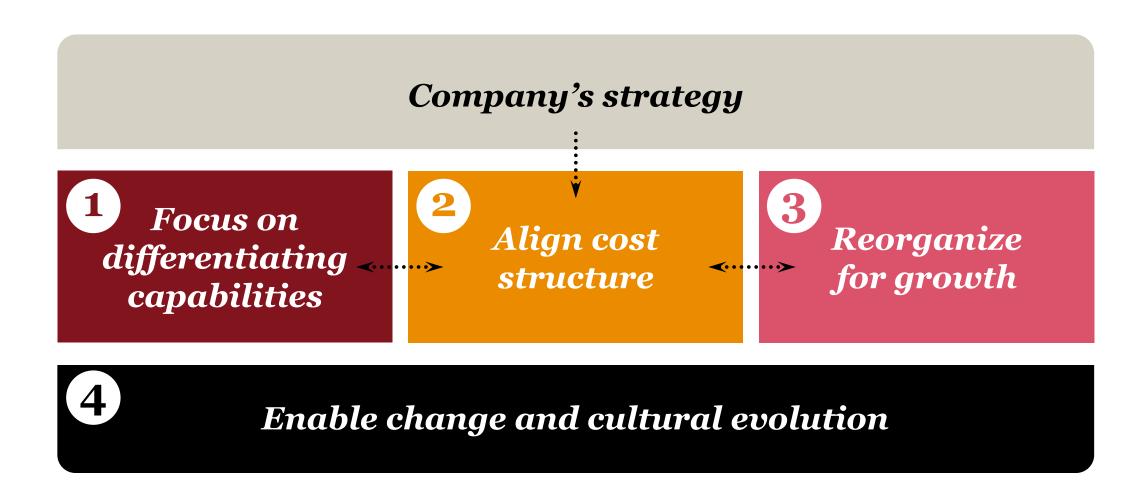
79% "Executives not highly accountable"

81% "Performance management does not differentiate stars"

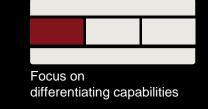
83% "Culture is not fully aligned with strategy"

## Few companies are "Ready for growth"





## 1 Focus on differentiating capabilities

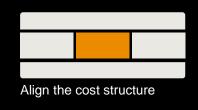






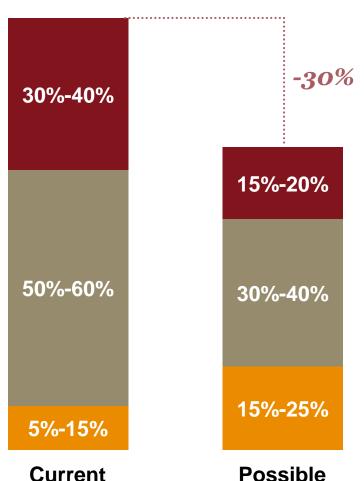
A company's engine for growth is its **system** of a few capabilities that distinguish it from competitors and contribute disproportionally to its **success** 





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#### A Capabilities-Based Cost Structure



#### "Lights-On"

Zero-basing strategy:

Aim for cost levels below your competition's.

Increase efficiencies by dialing down to minimalist staffing levels and adopting low-cost labor models.

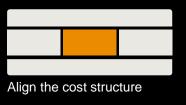
#### Table Stakes

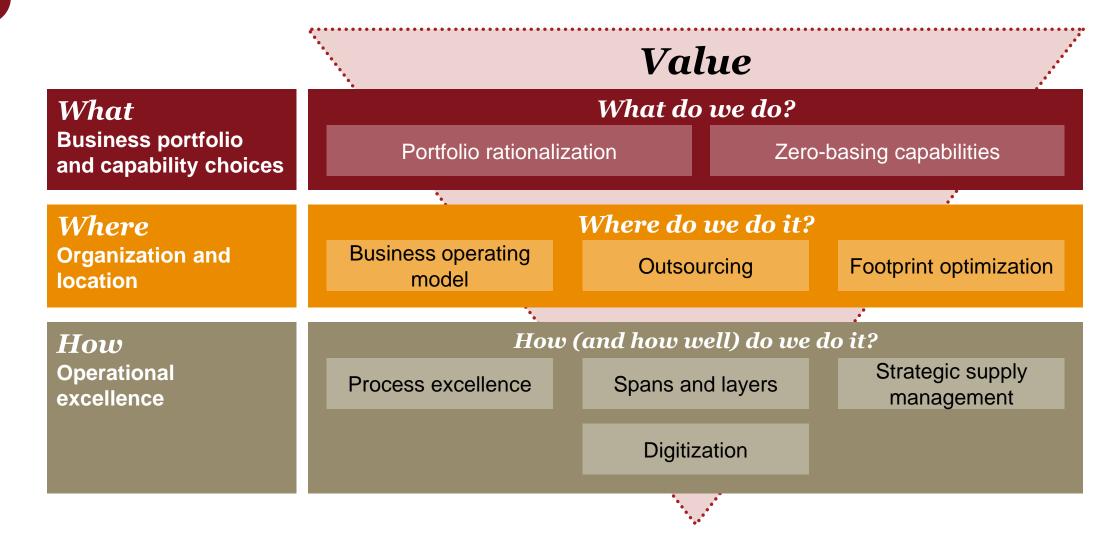
Zero-basing strategy: Increase efficiency and reduce costs. Maintain "good enough" quality.

#### Differentiating Capabilities

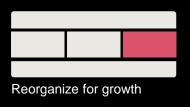
Zero-basing strategy:
Invest to reach exceptional levels.
Design for quality, innovation, and productivity.

## Align cost structure by rethinking what, where and how to do the work





# Redesign the organization to support frugal growth



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Centralize and share resources

Standardize and tailor processes

Outsource

Enable and sustain cost reductions

De-layer and relevel Empower managers

Clarify decision rights

Sharpen accountability

Align incentives with strategy

Enable growth

8

Culture does not change fast



Balance culture, operating model, and organization design

Culture is a source of energy



Use "viral methods" to propagate change

Things aren't all bad



Identify the "critical few behaviors"

#### In summary

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Identify three to six differentiating capabilities — things your company does better than anyone else — that enable you to compete most effectively in the areas where you choose to do business.

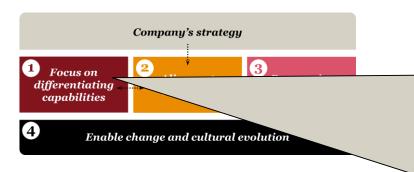
Deploy your investments (costs) against your key competitive strengths — your few differentiating capabilities — protecting "good costs" while pruning "bad costs"

Build an organization that can sustain cost reductions and that enables managers to drive growth.

Don't just work on the lines and boxes, but change the way the organization works.

Put your culture to work: Help people change what they do and how they do it, by focusing on a few critical behaviors.





- Business insight to help identify the differentiators e.g. CAC/CLV, ROI from R&D initiatives
- Align with Corporate Strategy to make sure that Step 1 of the annual budget process is the laserlike focus on the differentiators
- Budget process/templates which ensure that the link is preserved between the detailed numbers and the differentiators
- Use this information to feel Board, Analyst and Investor relations





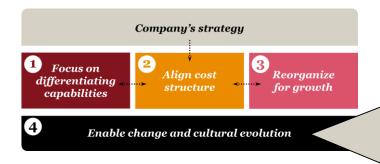
- Budget process where the business is tasked with identifying 'Lights On', Table Stakes and Differentiating Capabilities – element of zero based is ideal if major change is required
- Play business partnering role to help support analysis of the Differentiating Capabilities and helping distil them into actual plans
- Provide a budget which shows clearly the levers by which the change will be made starting with Project Rationalization process





- Work with the business to translate the budget into action plans regarding transformation activities
- Work with HR to address the right incentives to focus on the key areas of differentiation
- Provide strong reporting of progress against target costs – not just over spend but equally under spend in key areas
- Forecasting process to adjust against success





- Use the Finance FP&A Business Partners as an agent for change – to help the business with the economic steps and approval mechanisms necessary to achieve success
- Create the right culture through the budget process warm and tough
- Provide BP support in line with the focus on differentiation

## Being practical.....

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#### Set up the annual budget process to enable....

CEO/LT Agree budget process in line

with strategy - FFG

Finance Set up process well in

advance of the annual process

**VPs** Educate the organization on

the process

Finance Skill Finance BPs to deliver



## &

#### Being practical.....

#### Tangibly link the budget process to Strategy

What do we really have to excel at?

#### Value drivers

Measurable factors that impact strategy execution and create value How do we know if we are actually excelling at this?

#### **KPIs**

Measurement of success in realising the strategy How good do we need / want to be at this?

#### **Targets**

Level of desired success or indication improvement potential What initiatives are needed to reach our target?

#### **Initiatives**

Main initiatives to realize objectives

What do we need / want to

invest to reach our target?

#### **Budget**

Financial mandate needed/given to execute these initiatives



#### Thank you



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