

Service Offerings

Enterprise system and transformation assurance



Manage risks and achieve strategic business objectives on your transformation journey We have navigated the **post-COVID-19** era, and businesses are accelerating their transformation programs. Currently, companies are diligently working to resume their transformation journeys that were impacted during the period of crisis. These transformation initiatives necessitate a well-defined roadmap, encompassing all stages of planning to implementation, to ensure effective acceleration of these programs.

Our Enterprise System and Transformation Assurance team excels in propelling your organization's system through our transformation assurance programs. Our services range from assessing program readiness, providing assurance, conducting post-implementation reviews, to overseeing program and change management. Leveraging our independence, combined with experience and capability on both local and international scales, supported by our extensive global network, we are well equipped to assure successful implementation of your transformation program.

Your organisation can expect to achieve confidence in the foreseeable results, the progress of project implementation and integration, as well as in the fundamental data, processes, and controls. This will also contribute to an ideal operational model and innovative work methods crucial to ensuring a successful transformation.

We place an emphasis on four crucial building blocks of services:



IT and Digital Transformation Planning and Readiness

Focuses on assisting our clients in building the right IT plan & roadmap to support their business.



Business Services Transformation Assurance

Focuses on supporting our clients in re-organising or restructuring the operating model of their business support functions, thus core business can focus on business growth.



System Implementation Assurance

Focuses on supporting our clients in their software or system development journey as part of their digital transformation trajectory, including GRC technology implementation.



Program & Project Management

Focuses on supporting our clients with program and project delivery assurance as well as change management and agile project management to ensure smooth transition of the transformation objectives.

Our methodology

Crafting a Comprehensive Pathway for Transformation: Empowering Program Readiness, Ensuring Rigorous Program Assurance, and Gleaning Insights from Post-Implementation Reviews.

		Programme Readiness	Programme Assurance	Post- implementation Review	
Our focused offerings	IT and Digital Transformation Planning and Readiness	Digital Transformation Assessment IT Assessment, Planning and Roadmap Development Architecture & Governance Setup	 Technology and Vendor Selection IT Portfolio Management Green IT 	• IT and Digital Transformation Review and Update	Business outcome
	Business Services Transformation Assurance (Finance, IT, Procurement, HR and other relevant business service functions)	 Assessment & Design of Target Operating Model Business Case Implementation Roadmap 	 Detailed Implementation Activities Pre-Launch Preparation New Operating Model Go-Live 	 Post Go-Live Support and Benefit Realisation Maturity Improvement 	a
	System Implementation Assurance (ERP, HRIS and GRC technology)	• Implementation Planning and Roadmap (System Control Review and Development, BRD Review and Development, Access Restriction and SoD Review, Software / Vendor Selection) • Process and Framework Assessment & Future State Design	• Implementation Assurance (Quality Assurance, Functional, Infrastructure, Interface, Testing, Data Migration) • Process Realignment & Integration • Integrated GRC Systems Implementation	Post Implementation Review (PIR) Specific System Issues Review	Control outcome
	Program & Project Management	Project Management Office (PMO) Establishment PMO Maturity Assessment Agile Project Management Project Charters Development Change Strategy Change Impact and Readiness Assessment	Delivery Assurance Project Governance Monitoring and Control Change Management Implementation including stakeholder management, communication, training and go live readiness.	Benefit Realisation Monitoring Change Support Project and Change Remediation	Project outcome

Value we deliver



Business outcome

Achieve strategic objectives through focused and well-planned initiatives and successful transformation delivery.



Control outcome

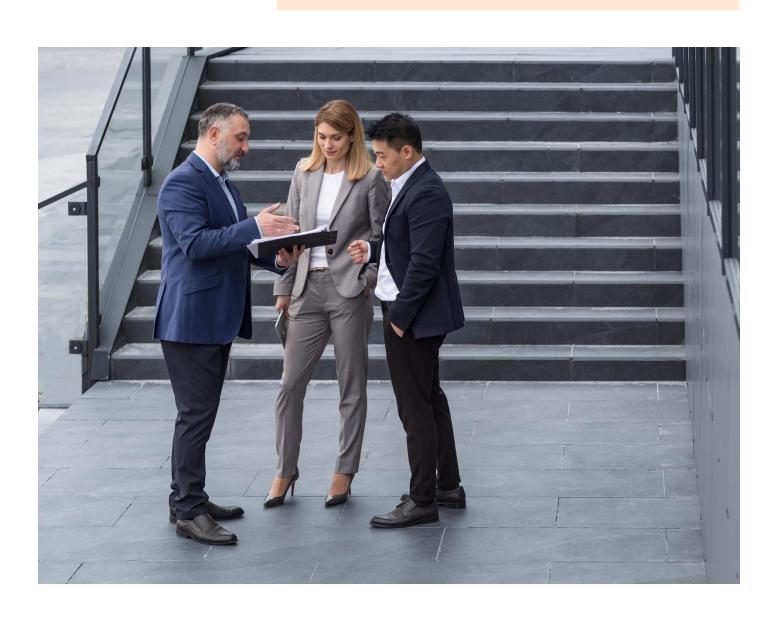
Ensure robust risk management and compliance through well-designed and effectively implemented control mechanisms.



Project outcome

Deliver transformation projects on time, within budget, and in alignment with pre-defined quality standards and business requirements.

We will work with you throughout your transformational journey so that you can make informed decisions and reap the intended benefits of your complex transformation.





PwC Indonesia contacts

Subianto

Partner subianto.subianto@pwc.com

Metta Satyani

Director metta.satyani@pwc.com

Hengky Antony

Director hengky.antony@pwc.com

Monica Hadeli

Senior Manager monica.hadeli@pwc.com

Elvia Afkar

Partner elvia.a.afkar@pwc.com

Ravi Ivaturi

Advisor ravi.ivaturi@pwc.com

Iskandar Prakoso

Director iskandar.prakoso@pwc.com

PwC Indonesia

Jakarta

WTC 3 Jl. Jend. Sudirman Kav. 29-31 Jakarta 12920 - Indonesia Telp: +62 21 5099 2901 / 3119 2901 Fax: +62 21 5290 5555 / 5290 5050

Email: id_contactus@pwc.com

www.pwc.com/id

Surabaya

Pakuwon Tower Tunjungan Plaza 6, 50th Floor, Unit 02-06 Jl. Embong Malang No. 21-31 Surabaya 60261 - Indonesia Telp: +62 31 9924 5759

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