

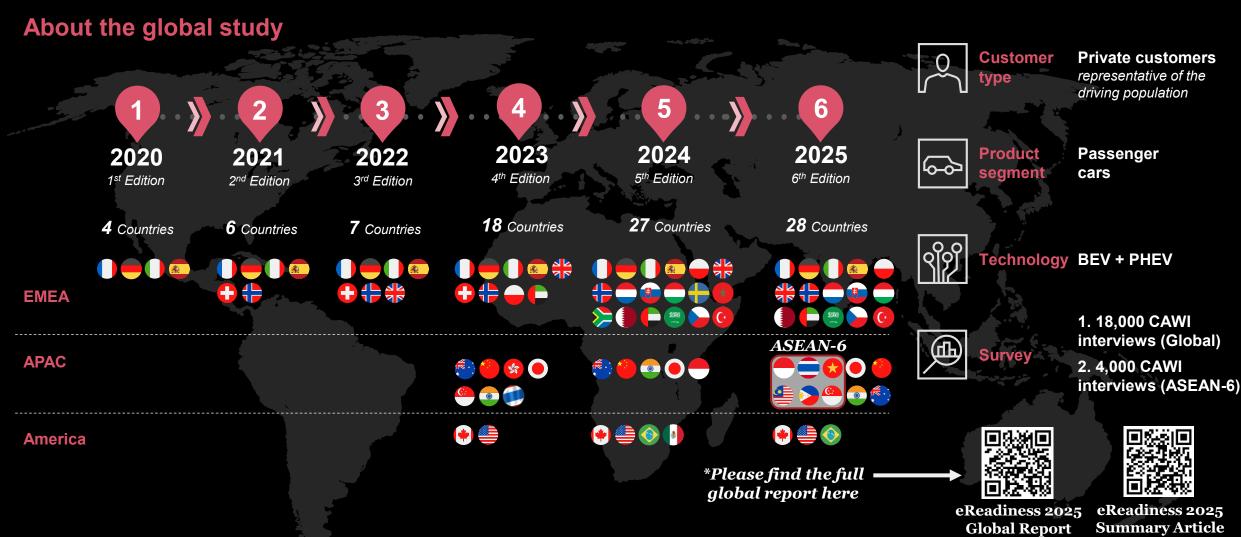
ASEAN-6 eReadiness 2025

Survey report



November 2025

# This report is an excerpt about ASEAN-6 from the 6th edition of our global eReadiness Study 2025



eReadiness ASEAN Report 2025 PwC - Strategy& November 2025

## ASEAN-6 key market takeaways



#### ASEAN-6 TIV growth of LV primarily in xEV, where Chinese OEMs lead the charge

- ASEAN-6 overall LV sales appear to be stabilising with a 1.5% decline in TIV as of 3Q25: significant xEV growth with a slowdown in ICE vehicles across most markets
- Dynamic shift: Chinese and local EV OEM newcomers gaining ground, challenging conventional dominance of Japanese, Korean and Continental OEMs



#### EV ownership in the region nascent but primed for growth

- Overall ASEAN-6 ownership relatively nascent (c.11% of study sample own an EV); SG and VN clearly lead the region in ownership, while MY is the most EV-sceptical
- **Primed for growth, with prospects high:** majority of respondents in ASEAN-6 plan to buy an EV in 5 years (c.76% of sample), a resounding sentiment across all markets
- **EV sceptics remain, but may ease:** increasing EV affordability and improving EV infrastructure may increase acceptability among lower-income and suburban (non-city-centre) sceptics



#### Regional eReadiness at halfway point; further infrastructure and supply needed

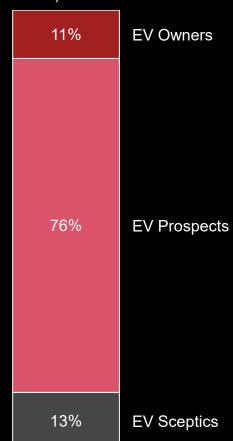
- ASEAN-6 is at "middle of the road" for eReadiness versus other regions, but notable outliers exist: SG is leading in eReadiness globally (second only to Norway), while the Philippines lags behind
- EV demand and government incentives score well (> 2.5 score), but Infrastructure and supply remain to be areas of improvement for most ASEAN-6 markets (< 2.5 score), excluding SG

### ASEAN-6 consumer characteristics

#### **ASEAN-6** consumer survey,

% of respondents (n = 3,822)





## <u>EV owners</u> are mostly satisfied with purchase, but ICE reversion still possible Most owners satisfied with their current EV purchase (c.90%), particularly with their current EV purchase (c.90%).

- Most owners satisfied with their current EV purchase (c.90%), particularly with charging time, battery range and lower-than-expected operating costs (costs during use, e.g. refuelling); dissatisfaction mostly stems from a lack of charging infrastructure and locations, and pricing tariffs
- However, a notable proportion of EV owners would still consider reverting to ICE (c.37%) for their next purchase, citing higher-than-expected maintenance cost and driving experience—an opinion most strongly observed in ID and VN
- **EV** prospects' adoption intent is overall low, with cost of ownership appearing to be the "make-orbreak" decision factor; prospects more prominent among the affluent/passionate personas
  - Overall prospect appears low: fewer than 35% of all personas intend on EV purchase
  - EV prospects higher among the affluent and/or passionate personas: the 'Luxurious', 'Tech Enthusiast' and 'Dreamer' groups are most keen on EV purchase (c.30% of them intend to purchase an EV in the near future)
  - Conventional mainstream prospects lower: only c.20% of 'Mainstream' & 'Frugal' personas intend to buy an EV in near future
  - ASEAN-6 is the most concerned with ownership cost: the biggest group in the sample (c.15%) expects to pay < USD 11K for an EV, the highest proportion among all regions; fuel economy is the top decision factor for ASEAN-6 respondents (mentioned by c.62% of sample)

#### 3 EV sceptics' primary reasons for rejection revolve around inconvenience of usage

- Recharging time, uncertain battery lifetime and limited range are top 3 reasons for EV rejection
- However, the top reason (among these 3) varies significantly across each ASEAN-6 market

**ASEAN-6** survey

### **Section**

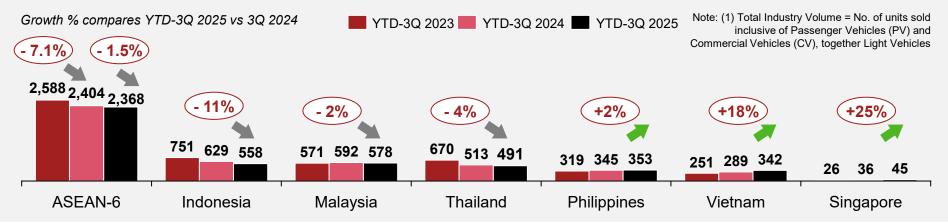
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# YTD-3Q 2025 TIV (LV) in ASEAN-6 stabilised and dropped only slightly at 1.5% amid slowdown in ID, MY and TH markets

ASEAN-6 Total Industry Volume ("TIV")\*

('000 units sold, YTD-3Q 2023 vs 3Q 2024 vs 3Q 2025)





#### Indonesia

#### -11% contraction in sales

Higher Luxury Sales Tax, lower government spending, and a weaker rupiah reduced purchasing power, prompting consumers to delay buying amid slower economic growth and some social unrest



#### **Philippines**

#### 2% growth in sales

Stable economic growth, low inflation and continued interest rate cuts in 1H2025 have improved consumer confidence towards purchasing vehicles, slight slowdown in 3Q with some decline in sales



#### Malaysia

#### -2% contraction in sales

Normalisation due to shrinking order backlogs, following the record-high TIV in 2024 (817k): strong economy is supporting the automotive market; PV stronger than CV



#### **Vietnam**

#### 18% growth in sales

Growth supported by introduction of more affordable EV models, registration fees exemptions, interest rate cuts, and ongoing economic strength; growth will continue perhaps at slower pace



#### **Thailand**

#### - 4% contraction in sales

Stricter bank loan approvals led to lower ICE vehicle sales, but BEV/PHEV sales growing driven by price cuts, purchase subsidies and excise tax cuts; turn around possible in 2H25



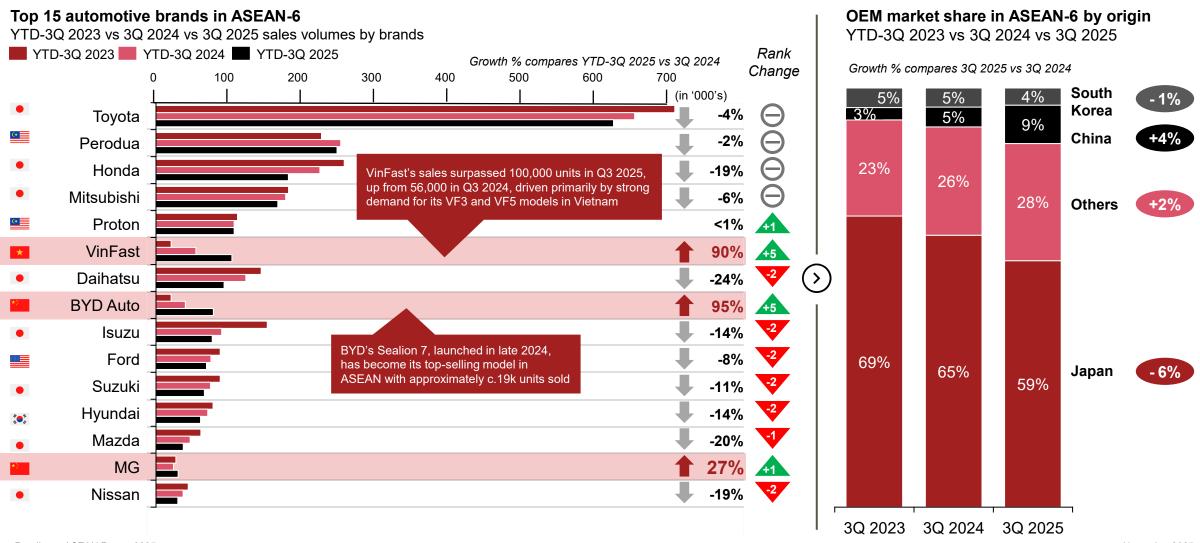
#### **Singapore**

#### 25% growth in sales

Growth on the back of additional COEs being added across vehicle categories over the next few years from 2025

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# Dynamic shifts in ASEAN-6 total Light Vehicle market, with Chinese OEMs rapidly gaining market share at the expense of Japanese brands



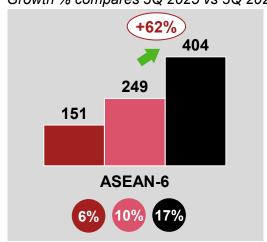
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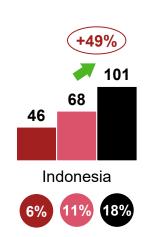
# YTD-3Q 2025 showed strong growth for xEV of 62% across all markets leading to an average xEV adoption of 17% in ASEAN-6

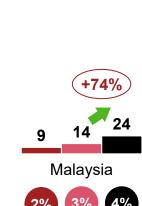
#### **xEV Sales Volume**

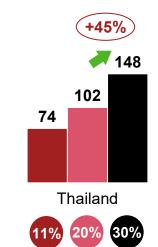
'000 units sold, YTD-3Q 2023 vs 3Q 2024 vs 3Q 2025

Growth % compares 3Q 2025 vs 3Q 2024

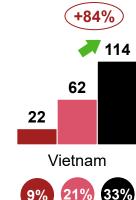


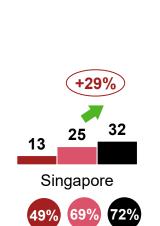












xEV (BEV,PHEV, HEV, REEV) sold as a % of TIV

#### Indonesia

- 100% luxury sales tax (PPnBM) exemption for the import and sale of EVs throughout 2025
- Aims to build fully integrated EV battery ecosystem by 2027-2028, backed by major investments, targeting 600k EVs by 2030

#### Malaysia

- EV demand continues to grow on a small scale
- MY automotive policy targets for EVs to make up 20% of the total industry volume by 2030 and 80% by 2050

#### Thailand

- EV 3.5 scheme offers tax cuts and up to USD 2,700 subsides, pushing BEV adoption
- Targets to have 30% of its annual vehicle production to EVs by 2030, which equates to 725k EV cars and 675k electric motorcycles

#### **Philippines**

- Zero tariff rate and import duties exemptions for EVs until 2028
- Forecasted that the number of EVs will increase to 6.6 million by 2030, out of which 5% are electric cars

#### Vietnam

- 100% registration fee exemption for EVs through February 2027
- Combined EVs sales (2W & 4W) are projected to grow from under 1 million in 2024 to over 2.5 million by 2036 (+8% CAGR)

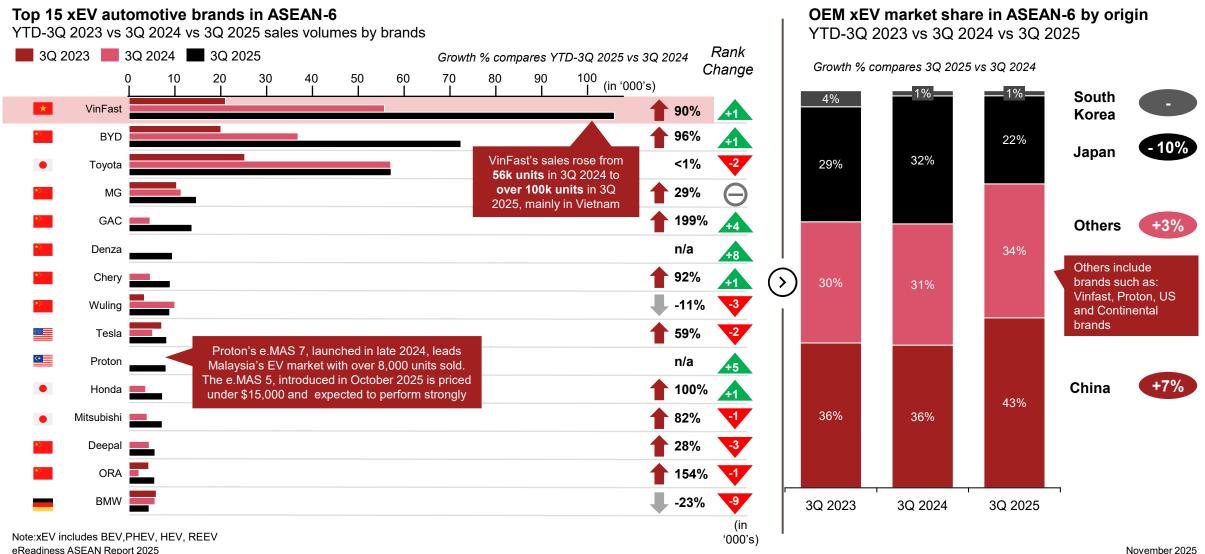
#### **Singapore**

YTD-3Q 2023 YTD-3Q 2024 YTD-3Q 2025

- 45% Additional Registration Fee (ARF) rebate for EVs extended through 2025
- Targets for 60k EV charging points by 2030 and a fully electric bus fleet by 2040

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Source: Marklines, PwC Analysis

### In the growing segment of xEV, Chinese brands and Vinfast have already overtaken traditional brands from Japan, US, Europe, and Korea



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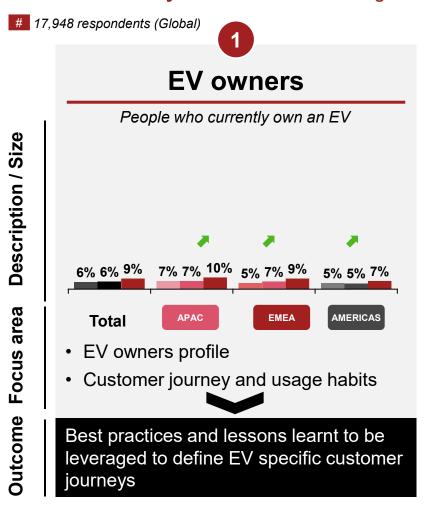
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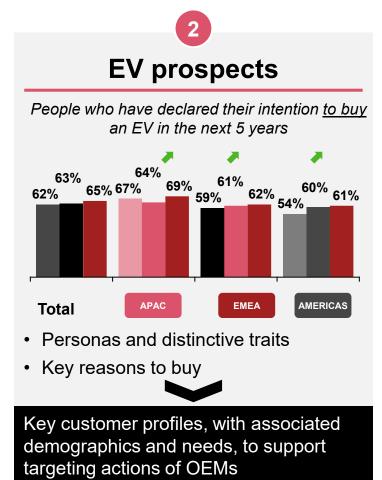
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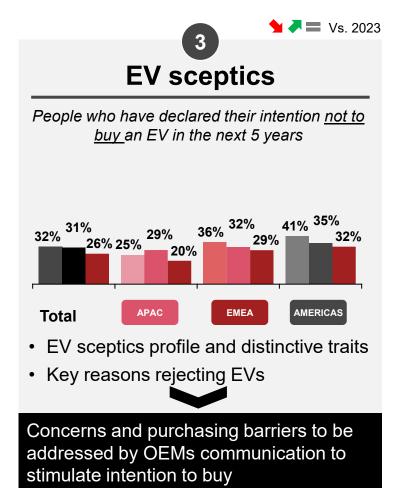


# Consumers have been grouped into 3 main clusters within 3 regions: EV owners, EV prospects, and EV sceptics; ASEAN-6 is part of APAC

**Consumer survey –** Clusters and investigation areas

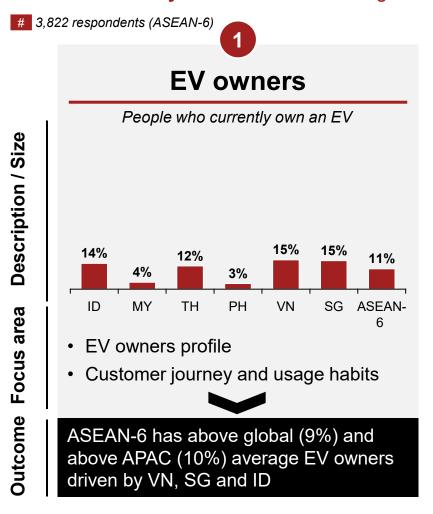


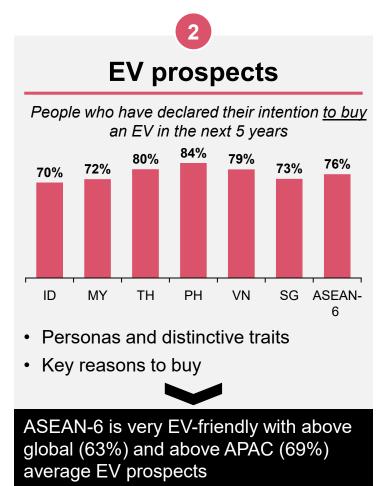


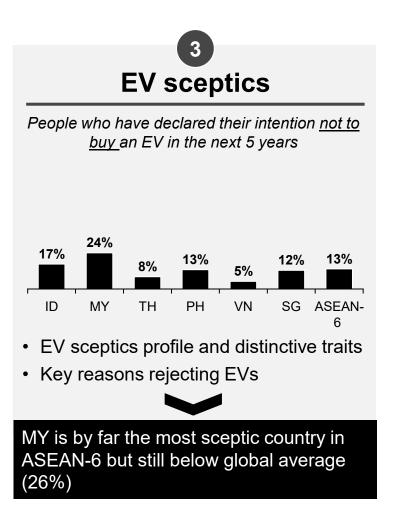


# The consumer groups vary significantly in ASEAN-6. VN and SG have the most EV owners while MY has the most EV sceptics

**Consumer survey –** Clusters and investigation areas







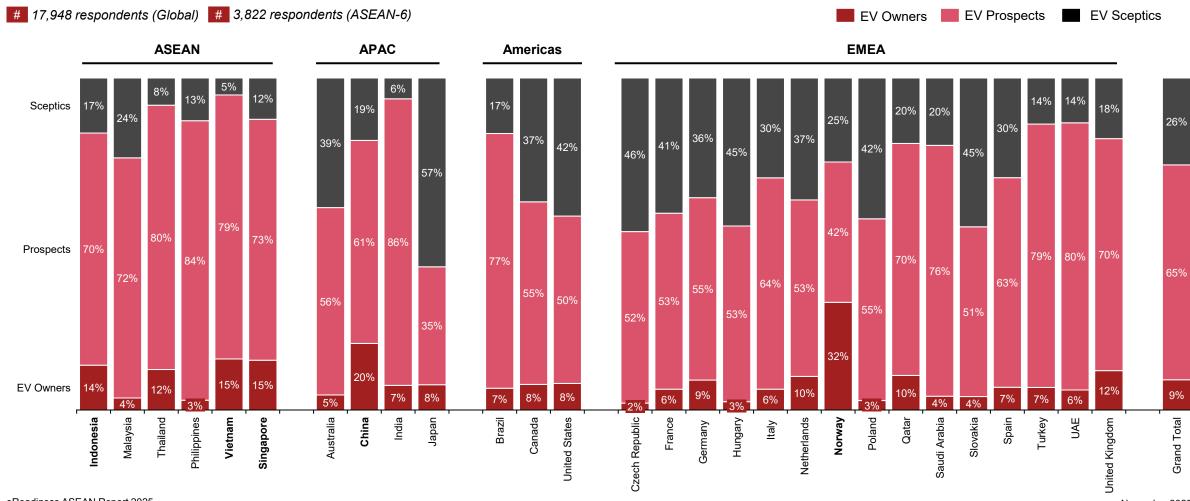
## EV owners, prospects, and sceptics in ASEAN-6 exhibit distinct characteristics in terms of income, mobility requirements, and demographic profiles

**Consumer survey –** Cluster profiles (1/2)



Norway and China have the highest share of EV owners, with Singapore, Vietnam and Indonesia following. Malaysia and the Philippines are among the lowest EV owners, though not the most sceptical globally

**Consumer survey –** Cluster profiles (2/2)



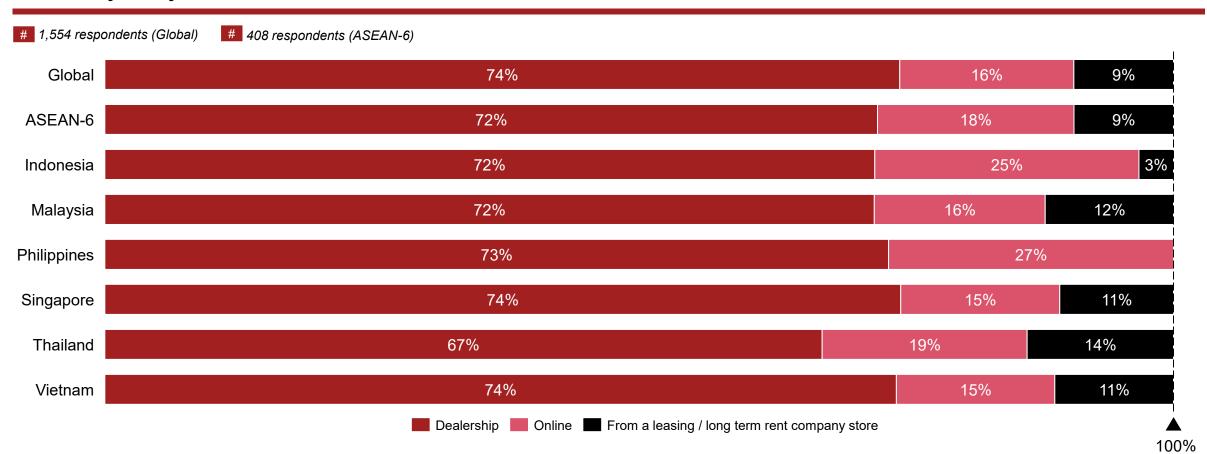




# Dealerships remain the primary source for buying EVs, but online platforms companies are also relevant, especially in PH, ID, and TH

#### **Purchase method**

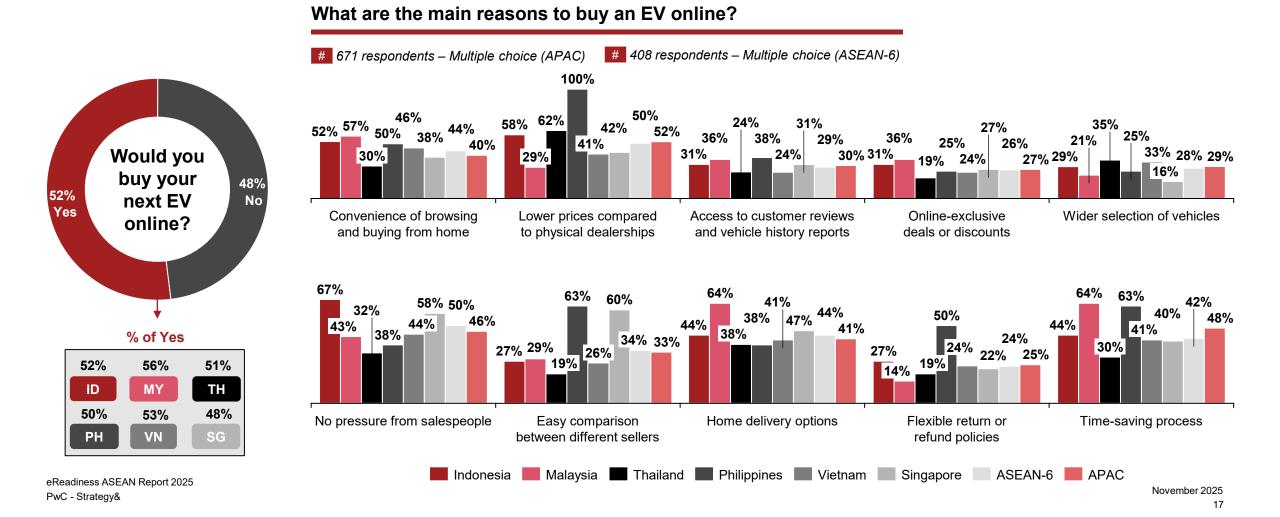
#### Where did you buy it?





# 52% of EV owners would purchase their next car online, especially in Malaysia

Online purchase intention

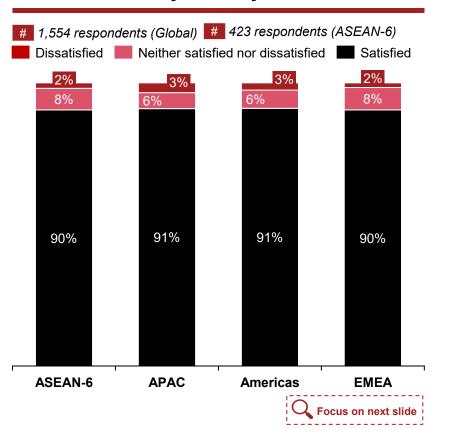




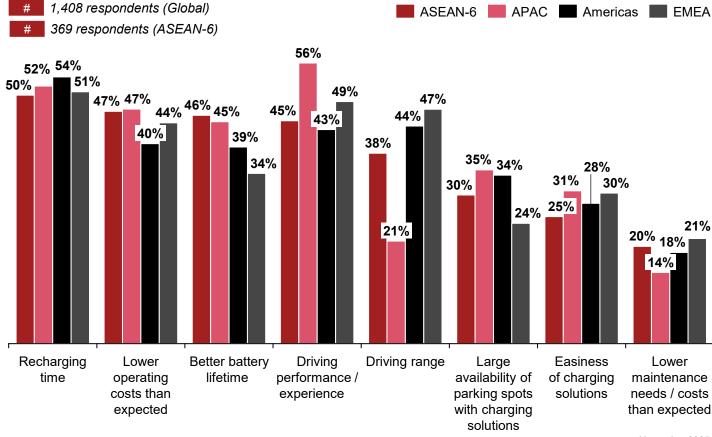
# EV owners' satisfaction with their current EV is high and mainly driven by the recharging duration, lower costs, and battery lifetime

**Customer satisfaction –** Focus on product

#### How satisfied are you with your current EV?



#### What are the main reasons of your satisfaction?

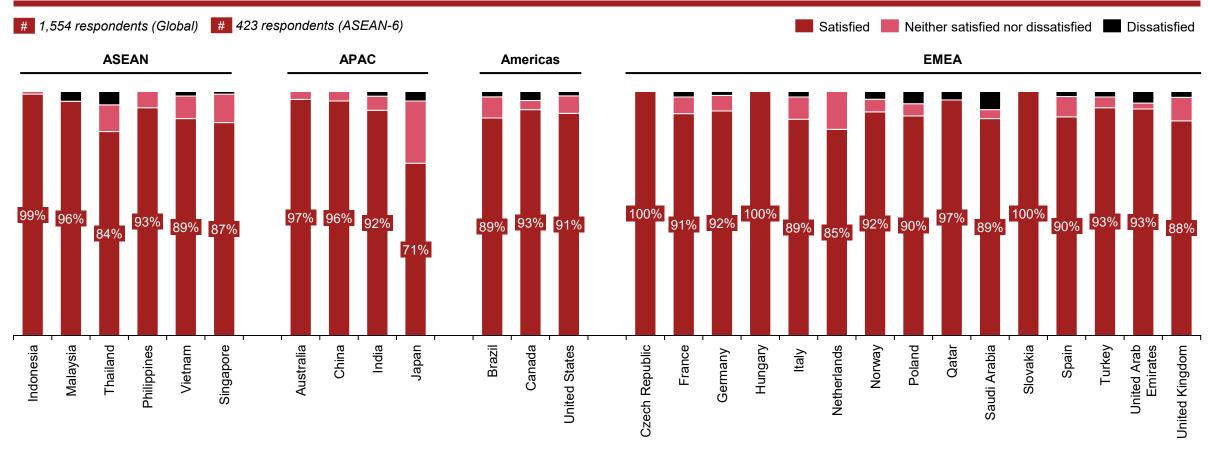


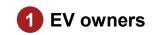


# EV Owners' satisfaction is generally high across all countries, except for Japan. ASEAN-6 is within average, except for Thailand

**Customer satisfaction –** Focus on product

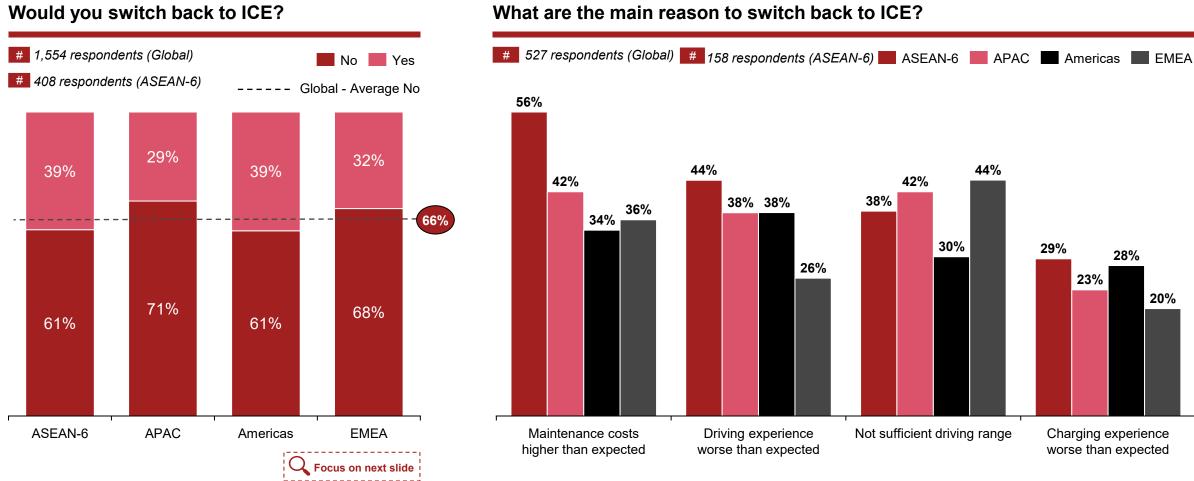
#### How satisfied are you with your current EV?





# However, 39% of EV owners in ASEAN-6 would still consider reverting to ICEs due to unexpected costs and driving experience

**Customer satisfaction –** Focus on product

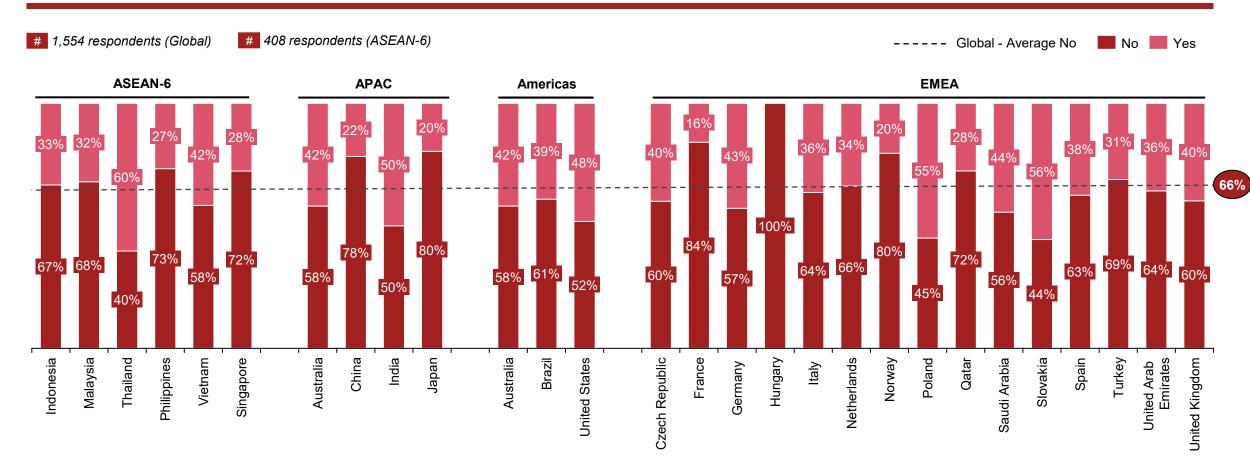




# In ASEAN-6, Thailand and Vietnam show above global average (34%) share of EV owners who would consider switching back to ICE

**Customer satisfaction –** Focus on product

#### Would you switch back to ICE?

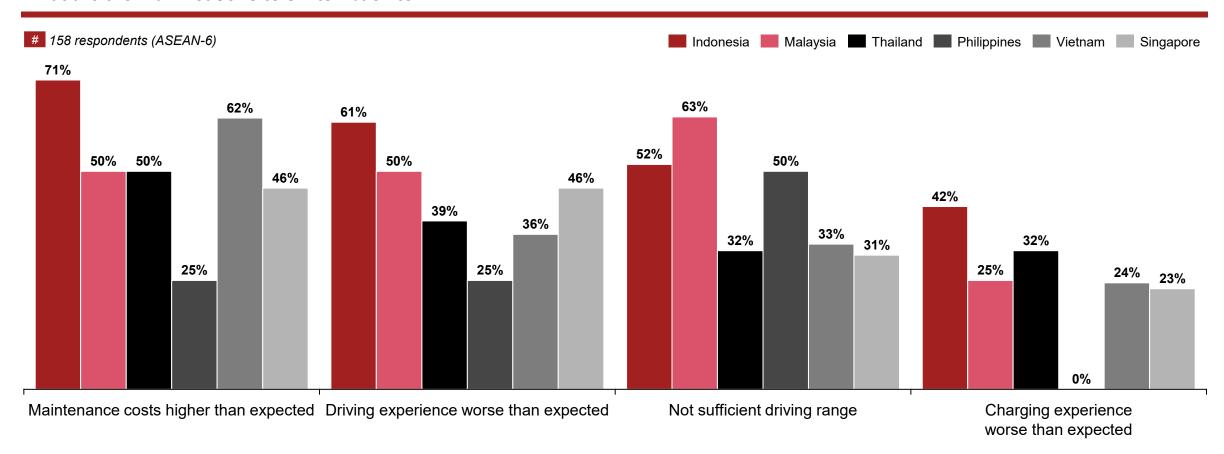




## Indonesia, Vietnam, and Thailand lead in EV reversion due to high maintenance costs

**Customer satisfaction –** Focus on product

#### What are the main reasons to switch back to ICE?

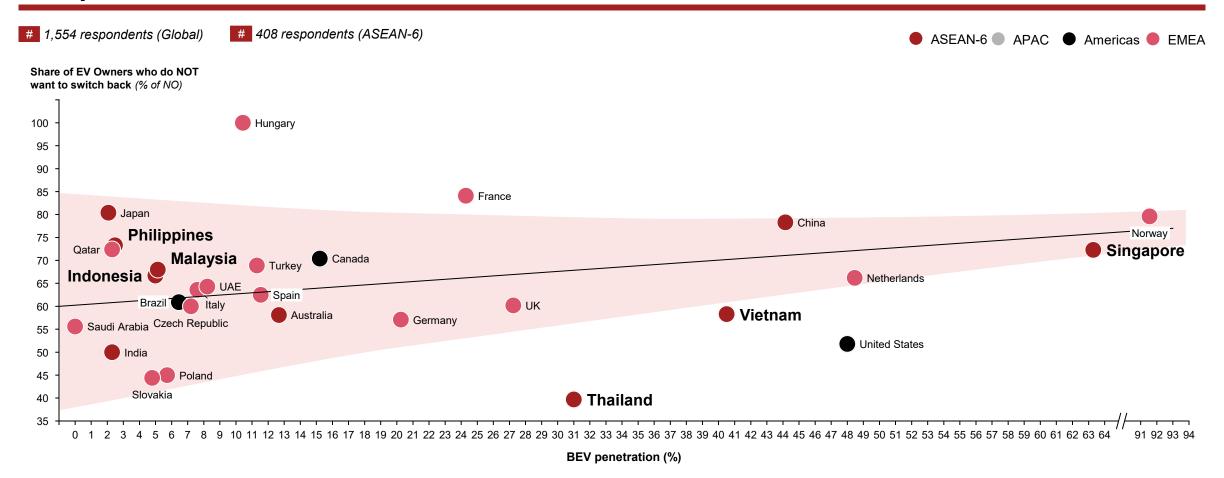




# Countries with the highest BEV penetration typically see 75–80% of EV owners unwilling to return to ICE vehicles

Customer satisfaction - Focus on product

#### Would you switch back to ICE?

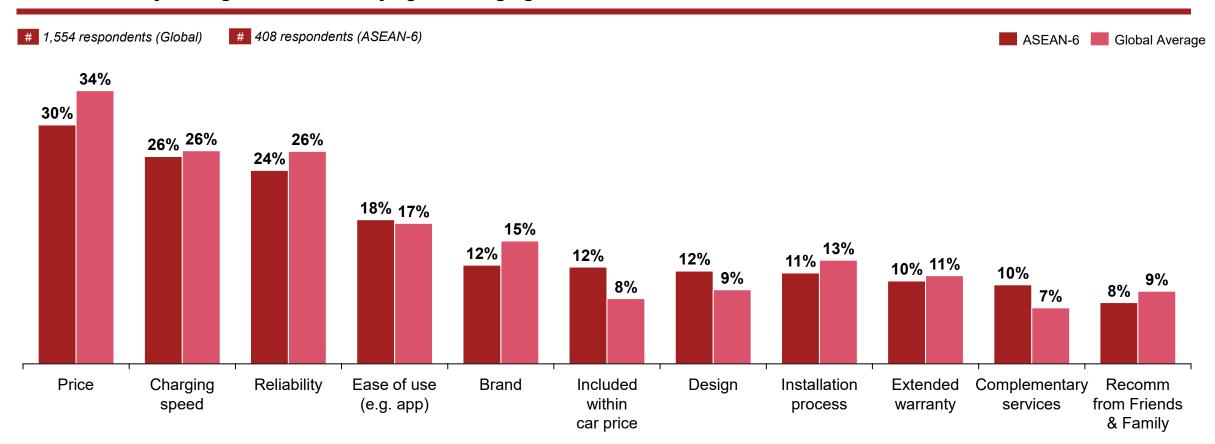




# When purchasing a private charging infrastructure, the primary considerations are price, charging speed, and reliability

#### **Charging solution**

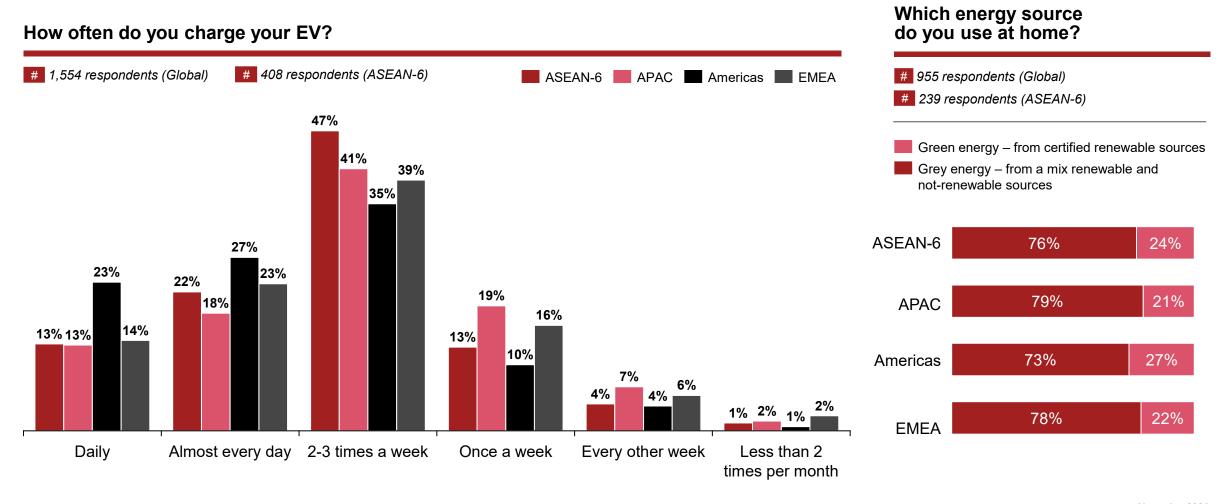
What are the key driving factors when buying the charging infrastructure?





# The majority of EV owners tend to charge their vehicles two to three times a week, primarily utilising grey energy

#### **Charging preferences**

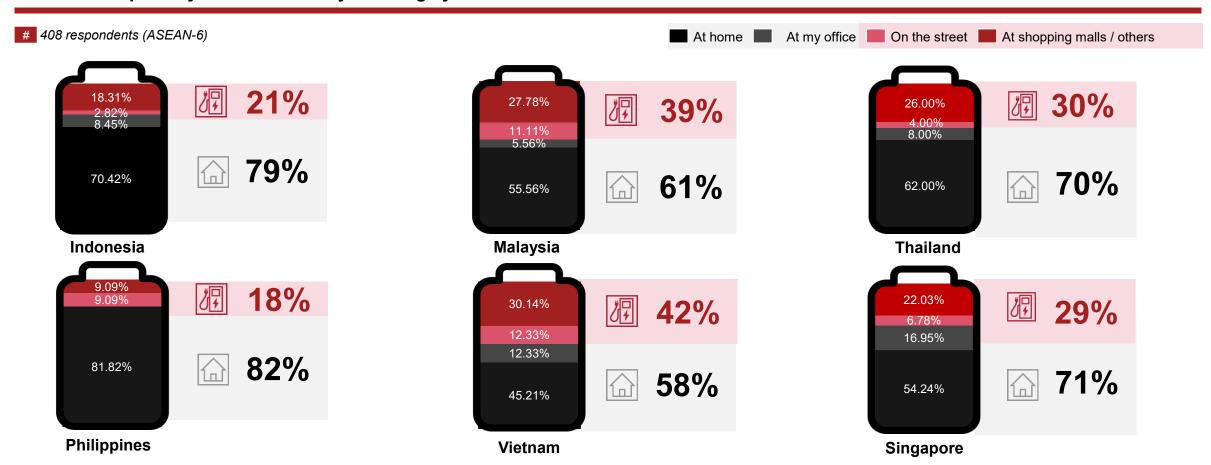


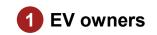


# EV owners charge their vehicle primarily at home or at their working location, with significant differences in ASEAN-6

#### **Charging preferences** – ASEAN-6

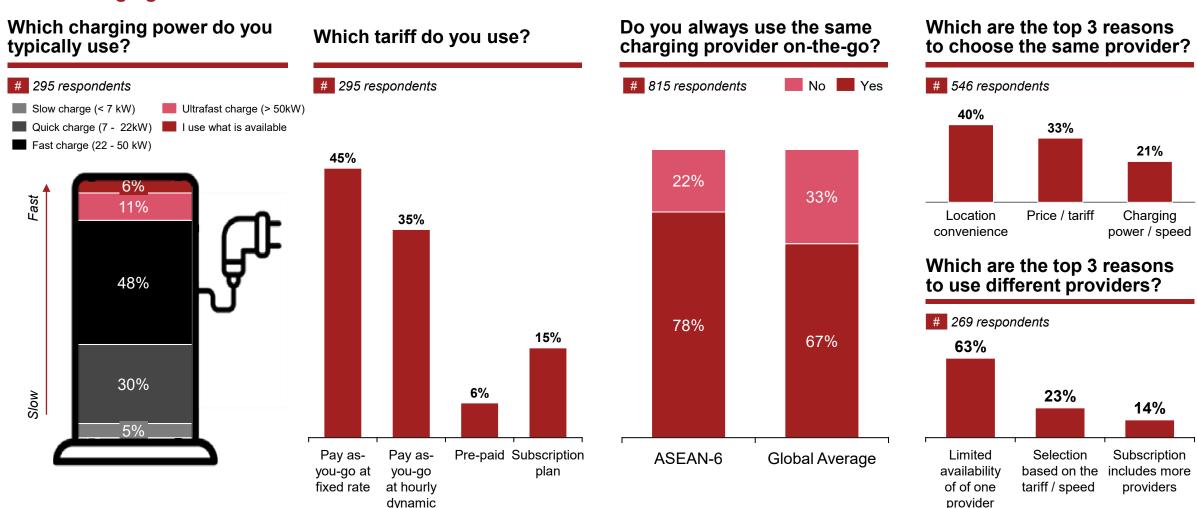
Which is the primary location where you charge your EV?





# Fast charging solutions remains the preferred choice in ASEAN-6 while subscription plan are in decline

#### **Public charging** – ASEAN-6



rate

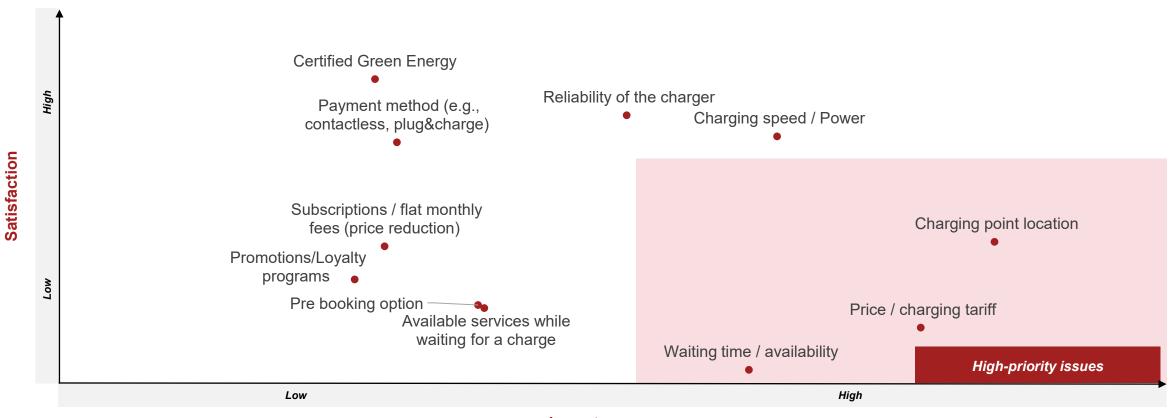
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# Availability of charging infrastructure, location, and tariffs are the key dissatisfaction area for EV owners in ASEAN-6

#### Public charging – ASEAN-6

# 408 respondents (ASEAN-6) – Multiple choice



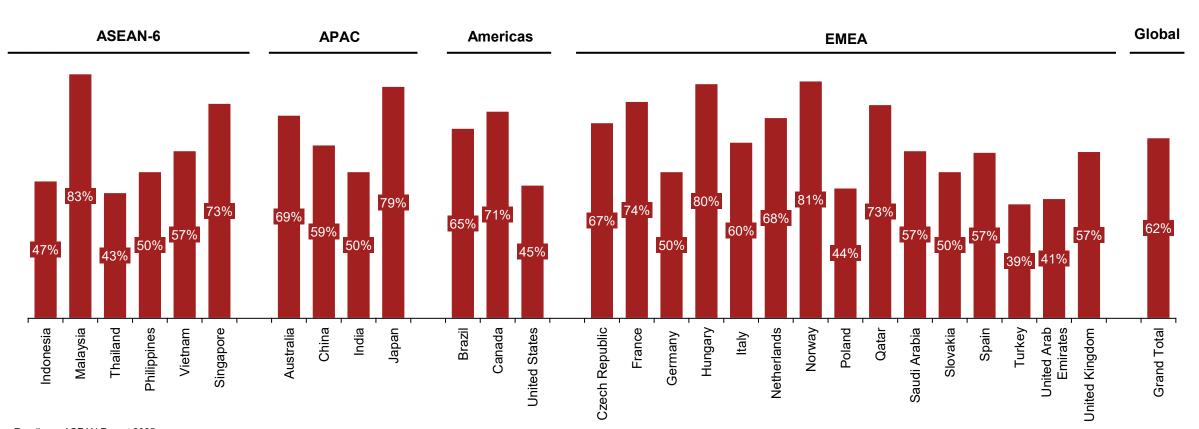


## Malaysia and Singapore are among the countries with the highest propension towards used EVs. Other ASEAN countries rather low

#### **Used EV**

Would you buy a used EV as your next car? (% of yes)

# 1,554 respondents (Global) # 408 respondents (ASEAN-6)

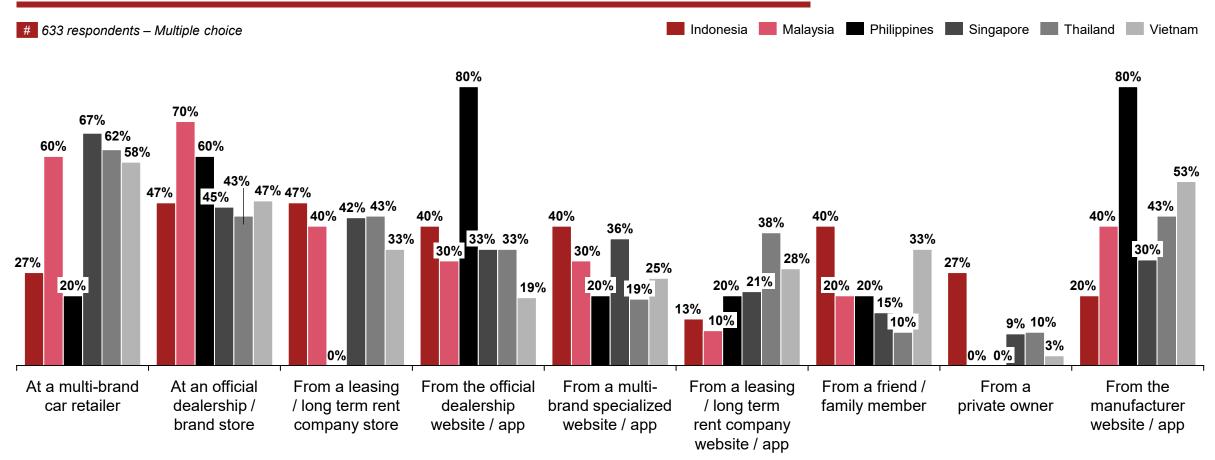




# Physical stores are the preferred purchasing channel for used EVs, whether from official dealers, LTR providers, or multi-brand retailers

**Used EV –** Purchase preferences (ASEAN-6)

#### Where would you purchase your next used EV from?



## ELECTRIC VEHICLE PARKING

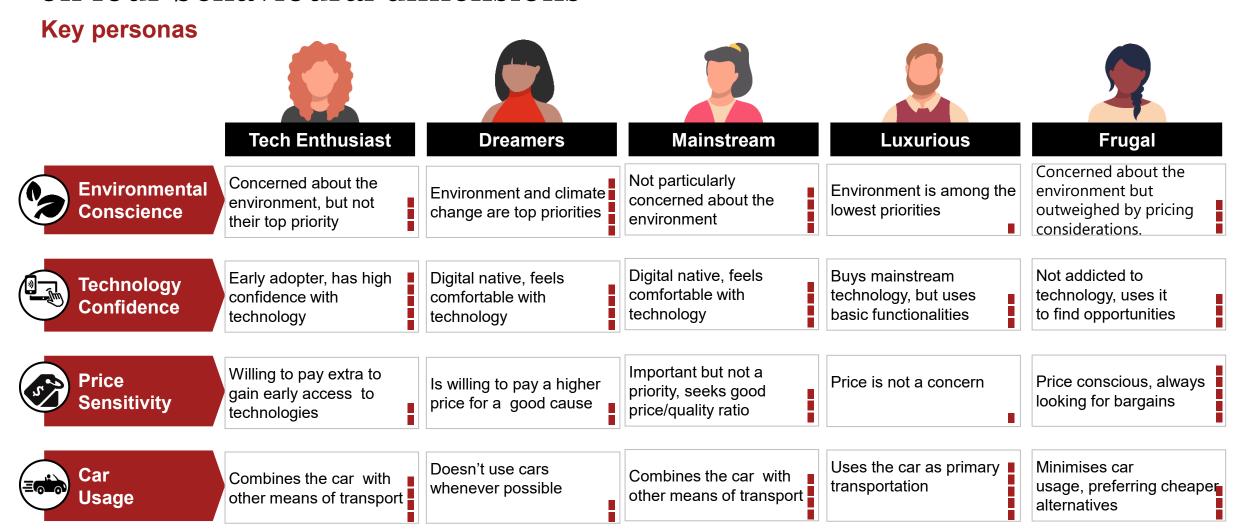
2. Consumer Viewpoints

## 2. EV prospects

Consumers who have declared their intention to buy an Electric Vehicle (BEV or PHEV) in the next 5 years



### We have identified five personas amongst future EV customers based on four behavioural dimensions



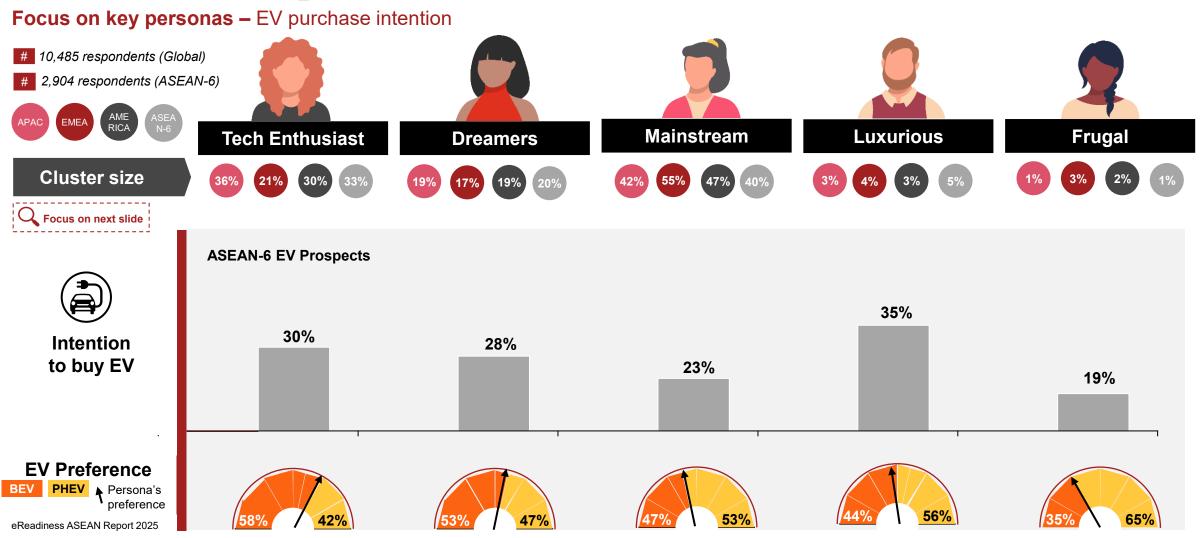
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degree of fulfilment

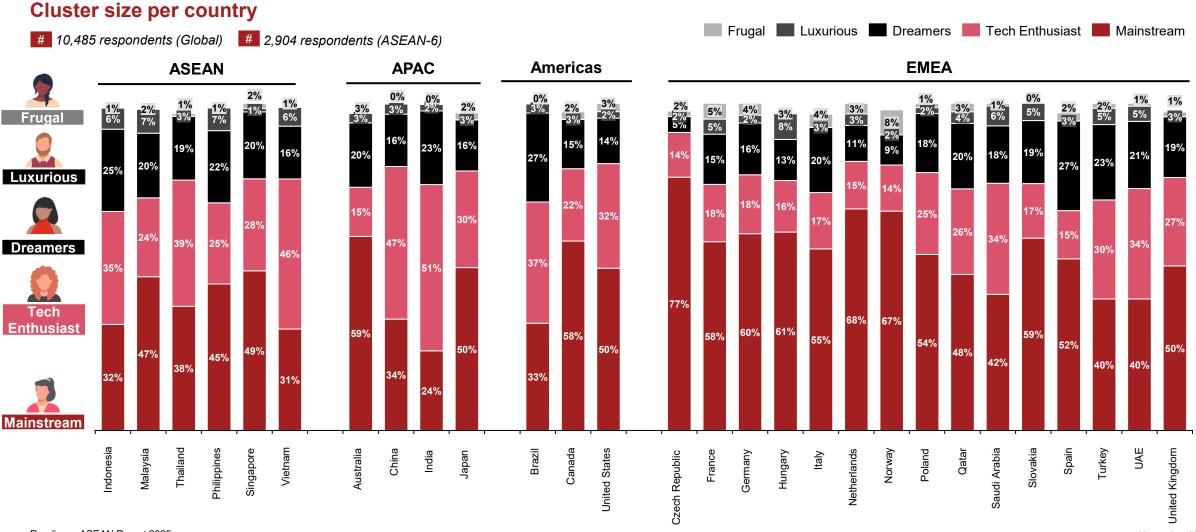


# Luxurious, Tech Enthusiasts and Dreamers demonstrate the strongest intent to make a purchase in the near future





## China and India lead for Tech Enthusiasts and Dreamers, while ASEAN-6 stands out in Mainstream and Tech Enthusiast clusters

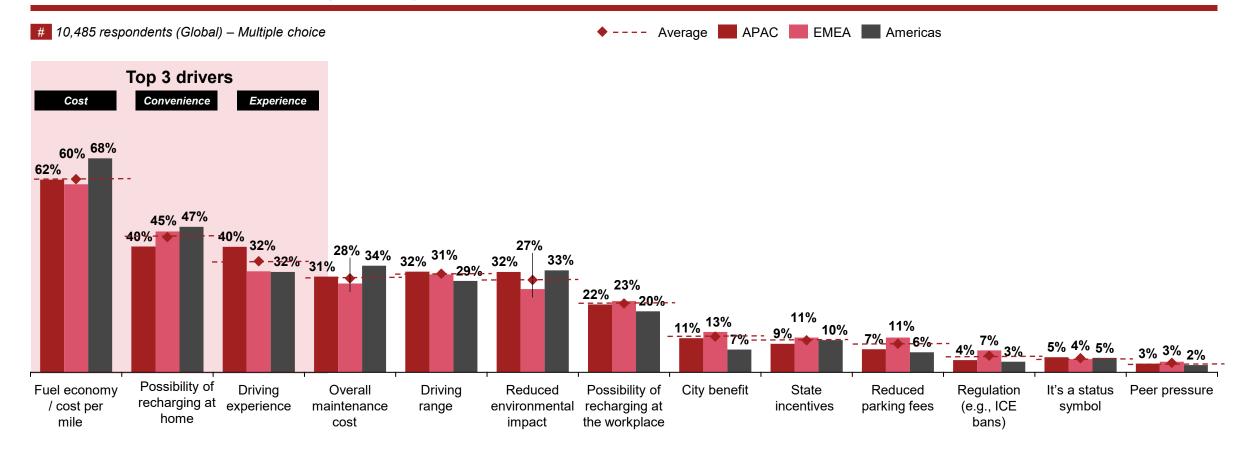




# The primary motivations to consider an EV are lower cost per mile, convenience, and driving experience

#### Key purchasing drivers

What are main reasons that drive you to buy an EV?

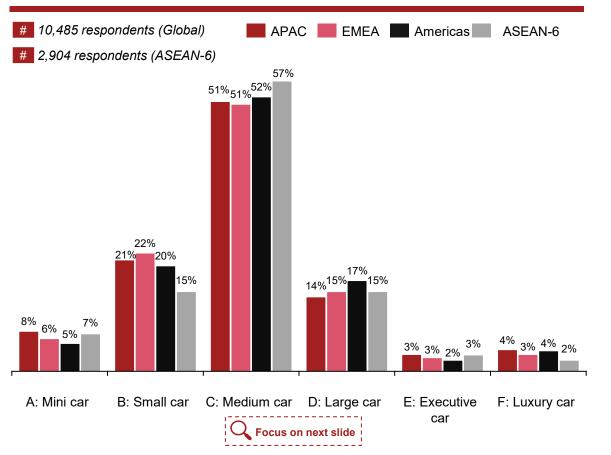




# ASEAN-6's interest lies mainly in medium cars and SUVs, with a consistent distribution across all regions

#### **Purchasing preferences**

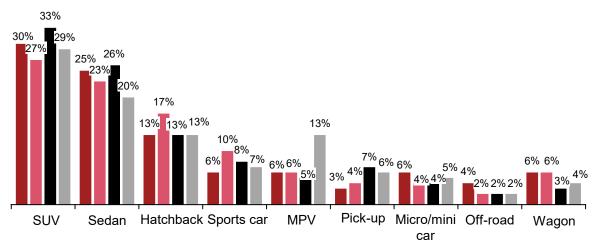
What type of EV would you buy?

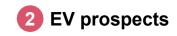


#### What type of body type?



# 2,904 respondents (ASEAN-6) – Multiple choice

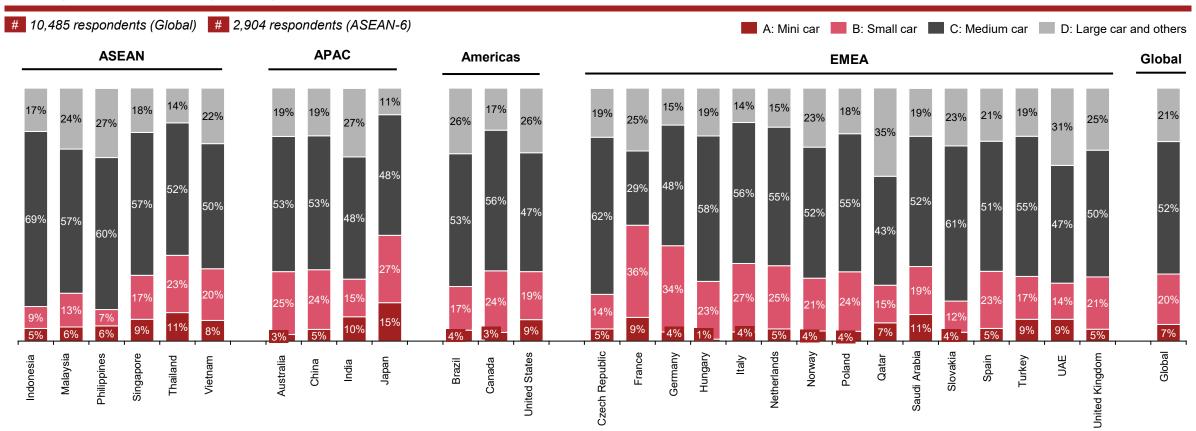




# For EVs, the-medium car segment dominate across ASEAN-6 and most regions, while the large cars and other segments are preferred in the Middle East

### **Purchasing preferences**

What type of EV would you buy?

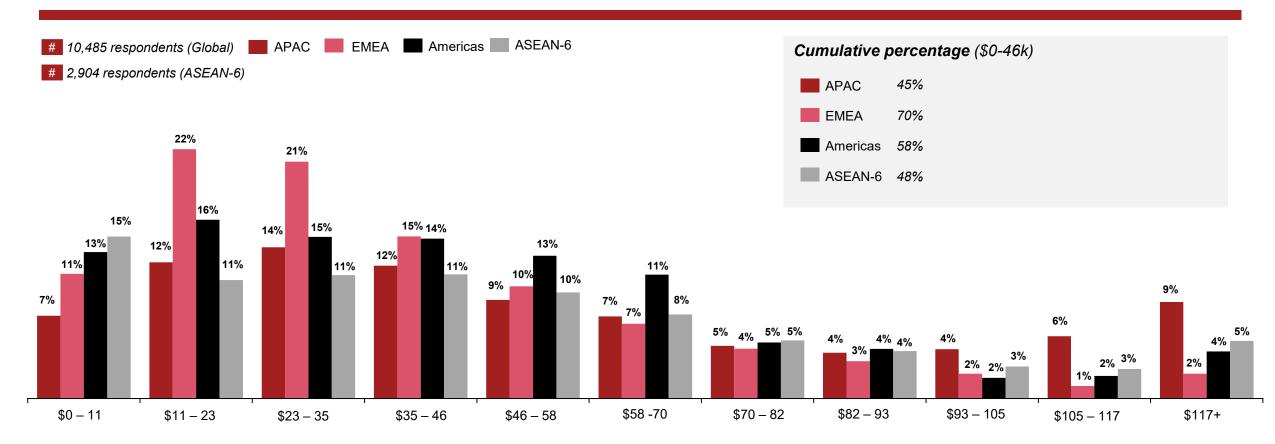




## 45-70% of EV prospects expect EV prices to be below \$46K, with ASEAN-6 leading in the up to \$11K preference

### **Purchasing preferences**

How much are you expecting to pay for your next EV? (\$'000)





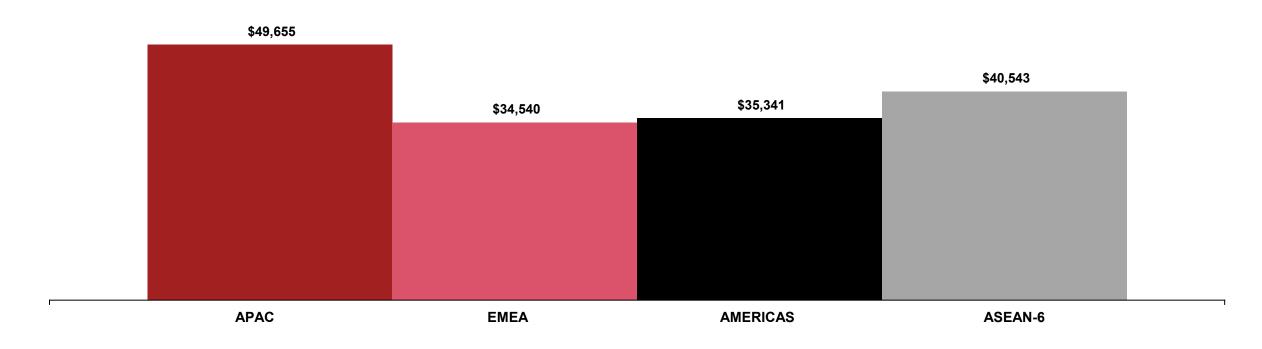
## On average, APAC respondents expect to pay more than other regions for the next EV. ASEAN-6 expects a relatively high price, too

### **Purchasing preferences**

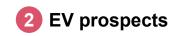
How much are you expecting to pay for your next EV?

# 10,485 respondents (Global)

# 2,904 respondents (ASEAN-6)



<sup>2.)</sup> European Central Bank reference rate as of 19 Sep 2025: 1 EUR =1.1736 USD

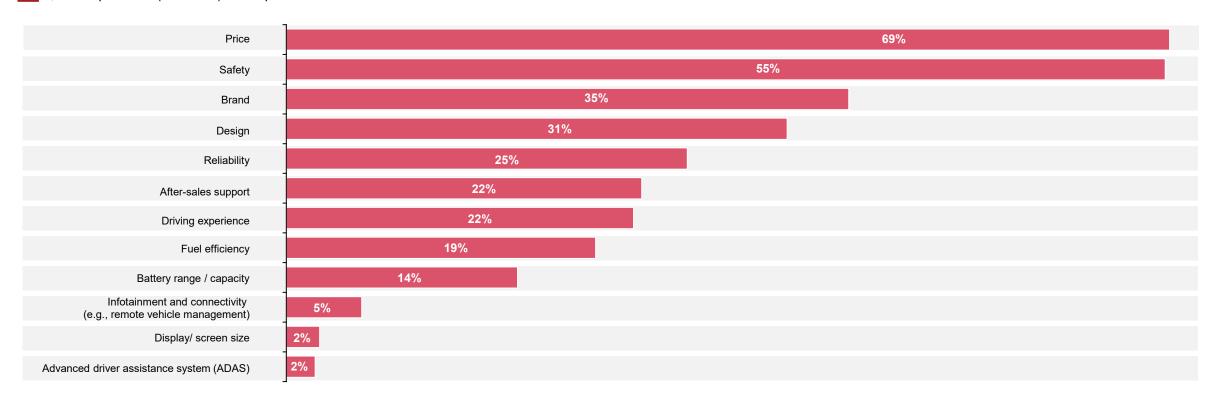


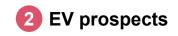
## Price and safety top the criteria list for EV prospects in the ASEAN-6 while brand considerations still matter, as well

Purchasing criteria - ASEAN-6

Which are the most important criteria when purchasing a new electric car?

# 2,904 respondents (ASEAN-6) – Multiple choice



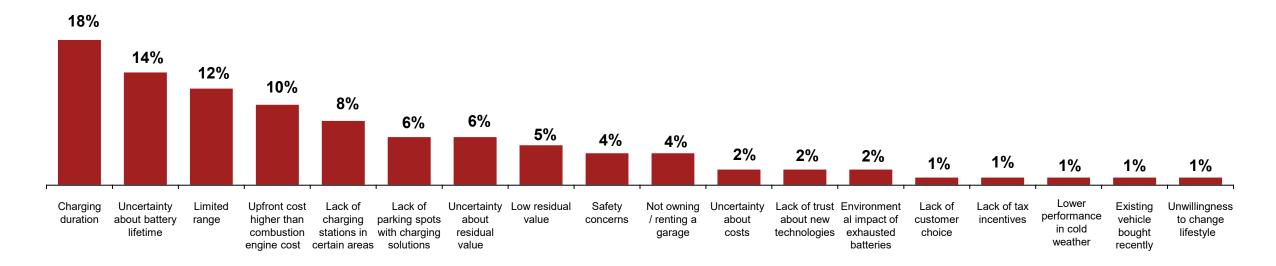


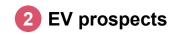
### EV prospects in ASEAN-6 face challenges with charging speed, battery durability, and range limitations

**Key purchasing barriers** – ASEAN-6

What are the key factors that discouraged you to buy an electric vehicle up until now?

# 2,904 respondents (ASEAN-6) – Multiple choice

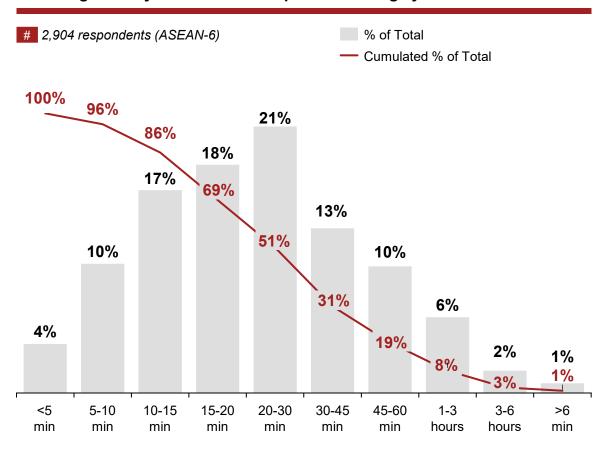




## EV prospects in ASEAN-6 prefer 300–400 km driving range and charging time under 30 minutes

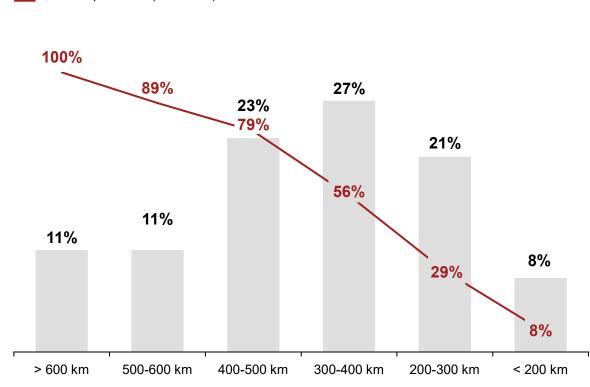
Charging time and driving range expectations - ASEAN-6

### How long would you consider acceptable to charge your car?



### What would you consider an acceptable driving range?

# 2.904 respondents (ASEAN-6)



% of Total — Cumulated % of Total



## Charging time and driving range differ somewhat in ASEAN-6 countries but are in line with global average

Charging time and driving range expectations in ASEAN & Global

### How long would you consider acceptable to charge your car?

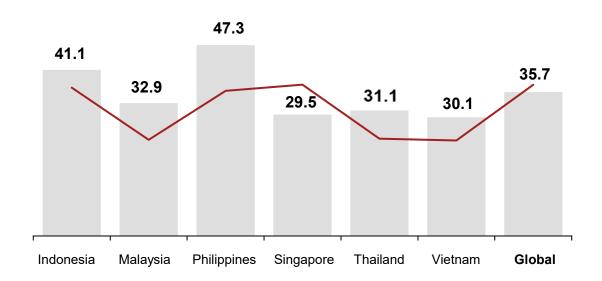
- # 10,485 respondents (Global)
- # 2,904 respondents (ASEAN-6)

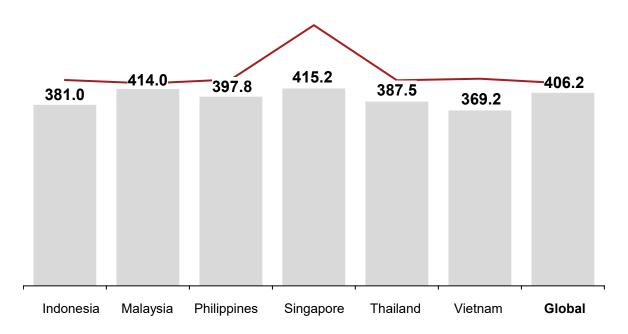
- Average time (Minutes)
- Time satisfying for 50% of customers

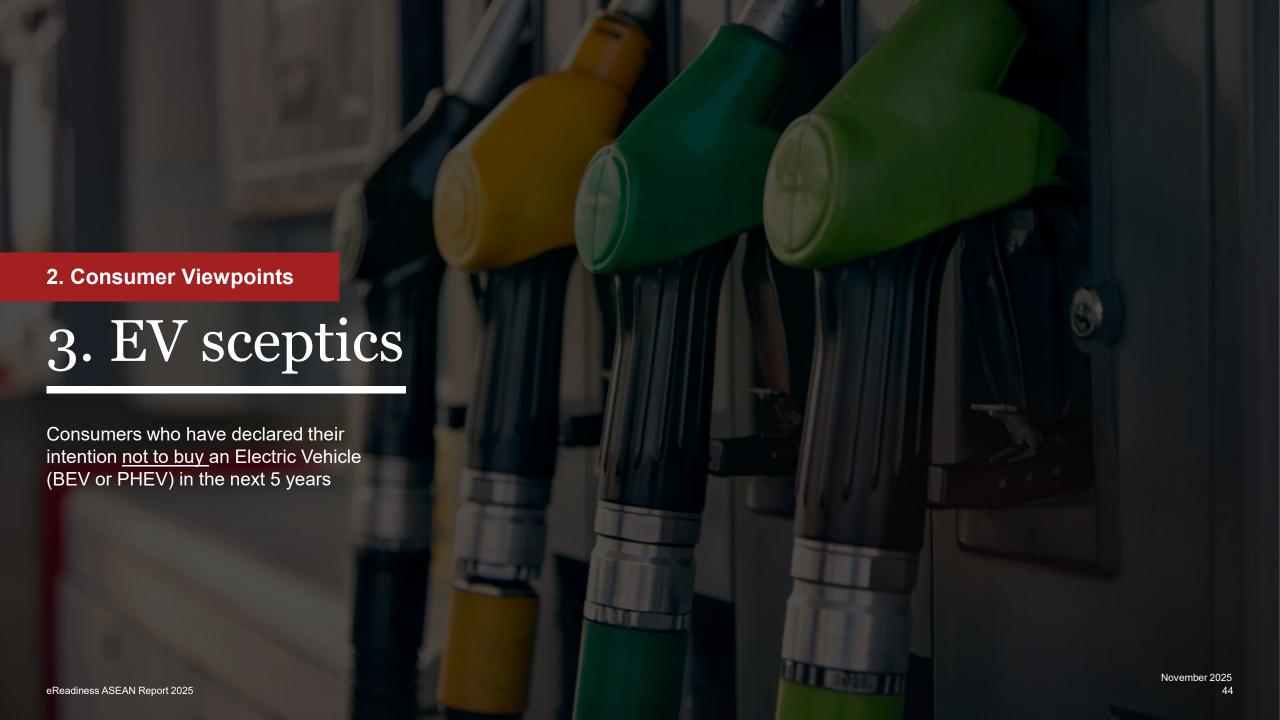
### How long would you consider an acceptable driving range for your car?

- # 10,485 respondents (Global)
- # 2,904 respondents (ASEAN-6)

- Average distance (Kilometre)
- Distance to satisfy 50% consumer





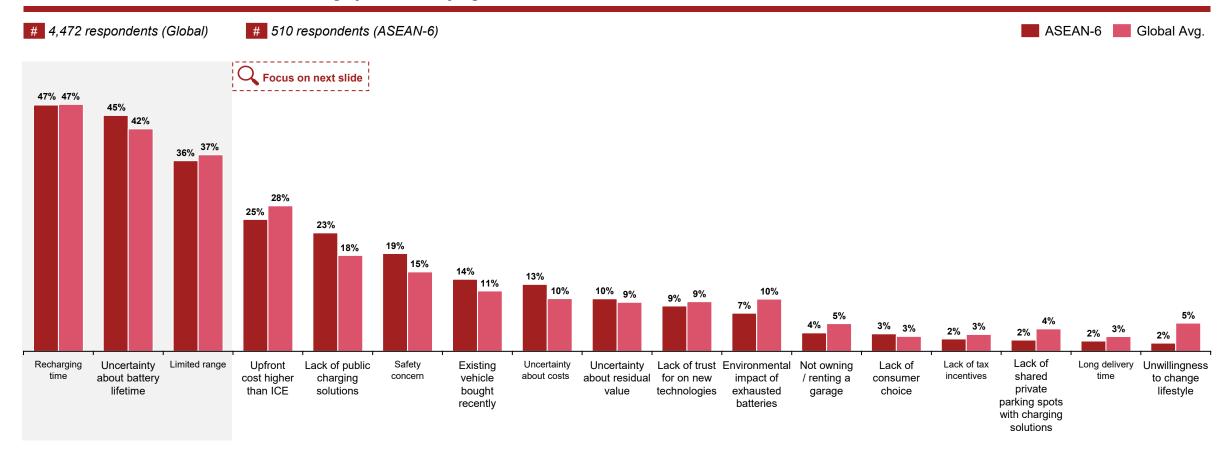




### Key inhibitors to buy an EV are primarily the charging time, battery lifespan, and limited range. ASEAN-6 are largely in line with global average

Main reasons for rejection

### What are the main reasons that discourage you from buying an EV?

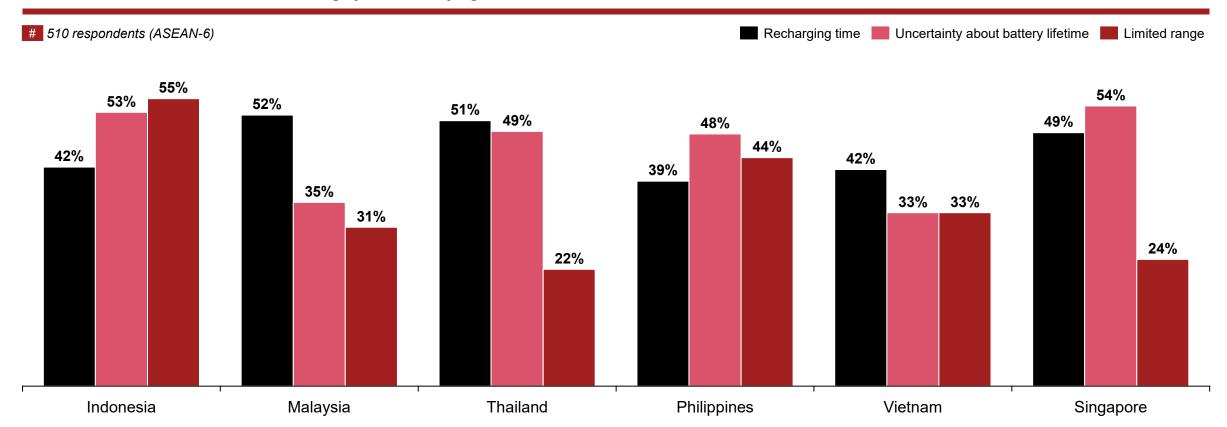




### Consumers in ASEAN-6 have significantly different reasons to reject considering an EV

Deep dive on top 3 main reasons for rejection – ASEAN-6

What are the main reasons that discourage you from buying an EV?



### **Section**

- 1. | ASEAN-6 Market Snapshot
- 2. Consumers Viewpoint
- 3. eReadiness Index
- 4. Contacts



### The eReadiness Index comprises 14 KPIs grouped into four main dimensions for each country in scope

eReadiness Index dimensions, KPIs and weighting

### Main dimensions

### Government incentives



Analysis of specific government incentives with focus on:

- Grants (purchase subsidies, national grants, scrapping bonus)
- VAT reduction
- Registration tax reduction
- Annual ownership tax exemption

### Infrastructure



- Installed public charging points per thousand cars (total circulating EV and non-EV fleets)
- Installed public fast charging points (>150kW) per highway km
- Share of renewable energy generation
- Ratio of gasoline to electricity driving cost

### Supply



- EV share of total registrations
- Depreciation rate of a country's top selling EVs
- Number of pure EV players present in the market

### **Demand**



- Consumers' willingness to buy an EV within the next two years
- Share of short distance (<30km per day) drivers</li>
- Average household income

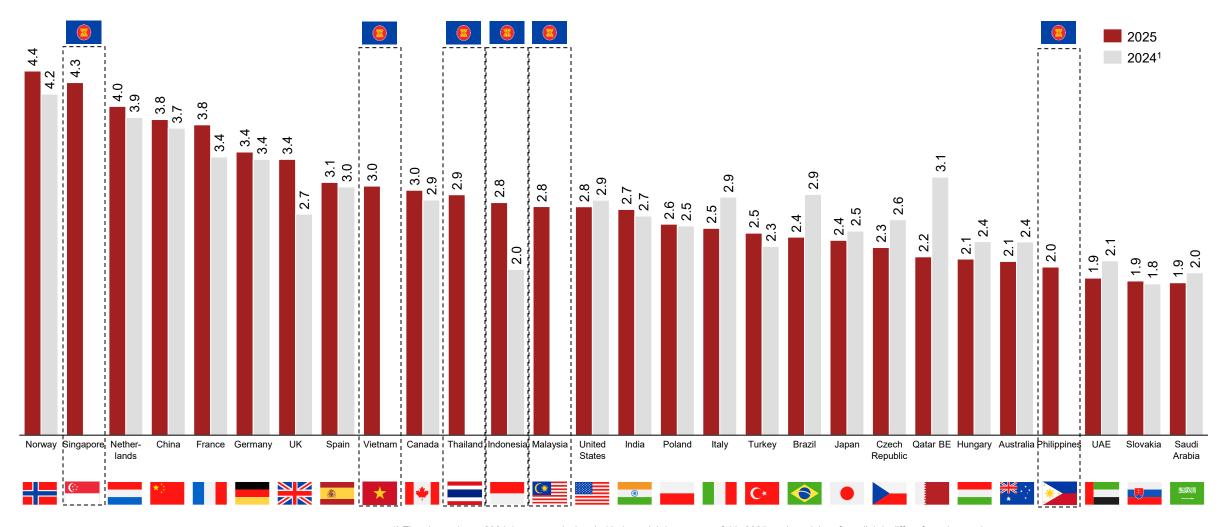
### Weighting<sup>1</sup>

Since government incentives serve as an **external factor** influencing the other three dimensions, the weighting of the primary dimensions is determined through a three-step process:

- Non-incentive index is calculated for each country (average of Infrastructure, Supply and Demand dimension)
- 2) Global non-incentive index is calculated as average across all participating countries
- 3) Weighting of eReadiness index as follows:
  - If country non-incentive index < global non-incentive index , each main dimension is weighted with 25%
  - If country non-incentive index > global non-incentive index,
     Government incentives is weighted with 10%, while Infrastructure, Supply and Demand are weighted with 30%

### ASEAN-6 countries are mainly positioned in the middle of the eReadiness index while SG has a leading and PH a lagging position

### eReadiness Index



### Within ASEAN-6, Singapore is the most e-ready country while regional peers show very different profiles

eReadiness Index - ASFAN-6



() = 2024

### In Northwestern Europe, Norway ranks at the top, confirming its readiness for e-mobility while Eastern Europe is lagging behind

eReadiness Index - Rest of the world (1/2) Ws. 2024 Legend: 1 - low eReadiness Czech 5 – high eReadiness Germany UK Spain Poland Hungary Slovakia Netherlands Norway France Republic Government 2.5 1.0 1.8 1.0 1.8 4.0 3.3 1.8 3.3 2.5 1.0 (1.0)(1.8)(2.5)(2.0)(4.8)(2.5)(3.3)(3.3)(3.3)(1.0)(1.0)incentives 5.0 4.8 4.5 4.4 3.6 2.3 1.6 2.4 1.3 1.9 2.5 Infrastructure (5.0)(4.8)(3.7)(3.6)(2.8)(1.5)(1.9)(1.4)(1.5)(1.7)2.3 4.3 3.5 2.3 2.5 3.8 2.8 3.0 3.0 1.8 2.0 Supply (4.5)(3.5)(2.8)(3.3)(2.5)(2.3)(2.5)(2.5)(2.0)(2.0)(2.5)4.7 4.3 4.0 4.0 4.0 3.0 3.7 3.7 2.3 1.7 2.0 Demand (4.0)(4.0)(4.0)(3.3)(3.3)(3.3)(3.7)(3.3)(2.7)4.0 3.8 4.4 3.4 2.3 eReadiness index 2.1 1.9

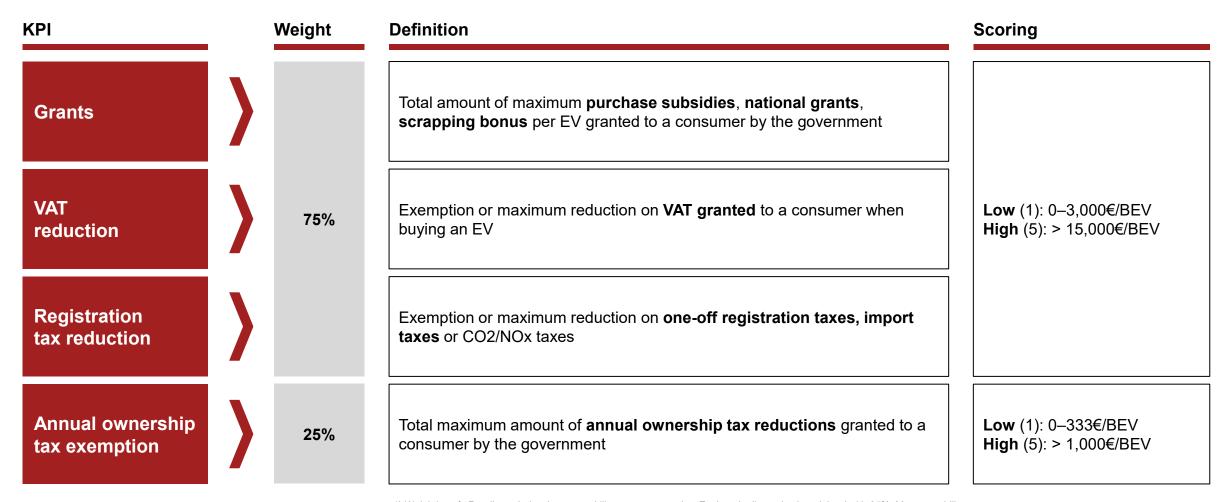
## For the other countries, China is the most eReady country while Saudi Arabia and UAE are the least mature for e-mobility

eReadiness Index – Rest of the world (2/2)



### Government incentives are measured based on consumer fiscal savings and weighted within the index according to each country's eReadiness maturity<sup>1</sup>

### **Dimension overview**



### The Infrastructure dimension measures the availability of public charging infrastructure as well as the sources and cost of electricity

### **Dimension overview**

KPI		Weight	Definition	Scoring
Charging points per thousand cars	<b>&gt;</b>	50%	Number of <b>public charging points</b> per thousand cars (total circulating EV and non-EV fleet)	Low (1): < = 1 High (5): > = 3
Penetration of public fast charging points	<b>&gt;</b>	30%	Ratio of <b>public fast charging points</b> (over 150 kW) per km of motorway	Low (1): < = 0,1 High (5): > = 1
Renewable energy share	<b>&gt;</b>	10%	Share of <b>renewable energy produced</b> <sup>1</sup>	Low (1): < = 40% High (5): > = 80%
Gasoline vs. electricity cost	<b>&gt;</b>	10%	Ratio of <b>driving costs</b> <sup>2</sup> per 100 km of ICE vs. BEV (considering gasoline for ICE and slow charging for EVs)	Low (1): < = 2,5 High (5): > = 3,5

Source: Strategy& analysis

eReadiness ASEAN Report 2025 PwC - Strategy&

### The Supply dimension measures the supply of EVs and their market penetration

Source: Strategy& analysis

**Dimension overview** 

KPI	Weight	Definition	Scoring
BEV penetration	50%	Share of <b>BEVs based on total cars</b> sold (2024)	Low (1): < = 10% High (5): > = 50%
Top models annual depreciation	25%	<b>Depreciation rate</b> <sup>1</sup> of top 4 selling models by country from 2020 to 2024 <sup>2</sup>	Low (1): < = -15% High (5): > = -5%
Pure EV players	25%	Pure EV players³ with active sales in country	Low (1): < = 1,00 High (5): > = 4,00

<sup>1)</sup> Within the past 5 years, based on reference prices (not transaction prices) 2) Reference prices for Renault Zoe, Nissan Leaf, Tesla Model S, BMW i3 on selected platforms with search terms of 1<sup>st</sup> year of registration 2020-2024 and mileage (0, 10K, 20K, 30K and above 40K km) 3) Selection of Aion; Aiways; e.GO; Farizon; Fisker; Genesis; GWM ORA; Hiphi, Hongqi; Lucid; Lynk&Co; Neta; NIO; Polestar; Rivian; Tesla; VinFast; Voyah; Wuling; Xpeng; Zeekr

### The Demand dimension leverages the Strategy& eReadiness survey, drawing on first hand data

**Dimension overview** 

KPI	Weight	Definition	Scoring
Willingness to buy	33%	Consumer willingness to buy a BEV in the next two years (% of respondents)	Low (1): < = 20% High (5): > = 35%
Share of short distance drivers	33%	Share of respondents driving <b>30km or less</b> per day	Low (1): < = 50% High (5): > = 75%
Household income	33%	Average income of consumer respondents to the Strategy& survey	Low (1): < = 40 €k High (5): > = 60 €k

### Enhancing eReadiness: Strategic actions for OEMs and stakeholders to accelerate eMobility adoption

Recommendation for OEMs and eMobility key stakeholders





### eMobility Key Stakeholders

e.g. Municipalities, Infrastructure Providers

### Focus on innovation and cost optimisation:

• Enhance product features and shift towards cost-reduction strategies to remain competitive as subsidies phase out.

### **Expand fast-charging infrastructure:**

 Increase the availability of fast-charging stations to improve accessibility and upgrade the network to shorten charging times.

### Mature markets

### Strengthen customer loyalty through portfolio diversification:

 Develop a broader range of models to appeal to diverse consumer needs and build lasting customer relationships.

### Regulate EV transition and support consumer confidence:

• Implement stricter emission regulations, support fleet electrification, and ensure transparency to maintain public confidence in EVs.

### Introduce affordable entry-level EVs:

• Develop and offer affordable, entry-level electric vehicles designed for first-time EV buyers.

### **Prioritise charging infrastructure:**

• Focus on expanding charging stations in high-density urban areas to improve accessibility and reduce range anxiety for urban EV owners.

### Immature markets

### **Enhance market entry visibility:**

 Strengthen brand presence through targeted local marketing and strategic partnerships to build awareness and visibility in new markets.

### Offer government incentives for EV adoption:

• Implement financial incentives to encourage consumers and businesses to adopt EVs and invest in charging infrastructure.

### **Section**

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### PwC's ASEAN Automotive Centre of Excellence (CoE) is ready to support you



The ASEAN CoE led by **Patrick Ziechmann**, includes 50+ participants\* from **6 ASEAN countries** - Malaysia, Indonesia, Thailand, Vietnam, Philippines, and Singapore. The ASEAN CoE is embedded in a strong network of **APAC representation** from China, India, Japan, and South Korea with 1,000+ automotive experts. Contact us at: patrick.oliver.ziechmann@pwc.com



### Indonesia

### Lukmanul Arsyad

Partner - PwC lukmanul.arsyad@pwc.com

### Malaysia

### Sean Soon

Director - PwC sean.jw.soon@pwc.com



### Thailand

### Steve Yang

Director - PwC steve.yang@pwc.com



### **Phillipines**

### Mary Jade Roxas

Partner - PwC jade.roxas@pwc.com



### Vietnam

### **Keith Mark Doten**

Director - PwC keith.mark.doten@pwc.com



### Singapore

### **Oliver Wilkinson**

Partner - PwC Oliver.wilkinson@pwc.com



### **Japan**

### **Kentaro Abe**

Director - PwC kentaro.abe@pwc.com



### South Korea

Jungyoun Kim
Partner - PwC
jungyoun.k.kim@pwc.com



### China

### Jun Jin

Partner – PwC jun.jin@cn.pwc.com



### India

### Kavan Mukhtyar

Partner – PwC +91 99875 38628 kavan.mukhtyar@pwc.com

## Thank you

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