



FTX Digital Markets Ltd. Claim Transfers User Guide

Basis of preparation & disclaimers

This document has been prepared by the Joint Official Liquidators (“JOLs”) of FTX Digital Markets Ltd. (In Official Liquidation) (“the Company”, “FTX Digital” or “FTX DM”) for the purpose of providing customers with information and instructions regarding Convenience Class election in the FTX Digital liquidation (“the Bahamas Process”).

Neither the JOLs, Lennox Paton (“LXP”), any member firm of PricewaterhouseCoopers International Limited (“PwC”) (each member firm of which is a separate legal entity), nor any of their employees, professional advisers or agents (“Professional Parties”) will be responsible for any loss, damage, liabilities or claims arising from the use and/or reliance on this document. None of the Professional Parties accept any liability or assume any duty of care to any third party (whether it is an assignee or successor of another third party or otherwise) in respect of this document. The JOLs are acting as agents of the Company, without personal liability. No representation of any kind (whether expressed or implied) is given by the JOLs as to the accuracy or completeness of the information. The JOLs reserve their right to amend or supplement this document in due course. In producing this document, the JOLs are not waiving any legal privilege whatsoever in relation to legal advice they have received.

Overview of Claim Transfer Process

- To begin a claim transfer, the original claim owner (**Transferor**) nominates a third party (**Transferee**) to take full ownership of the claim.
- Either the Transferor or the Transferee must email our Contact Centre* to request a **Transfer Notice Form**.
- The FTX Digital team will issue a Transfer Notice Form with a unique tracking ID linked to the Transfer.
- The Transfer Notice form must be completed in full and signed by both the Transferor and the Transferee.
- **The completed form must be sent via email to our Contact Centre* from the original FTX claim owner's email address.**
- Forms that are incomplete, with incorrect claim(s) details, unsigned, and/or submitted from any other email address without supporting evidence **will not be accepted**, and the Transfer **will not be processed**.
- The FTX Digital Claim Portal will be updated to reflect the Transfer, after which the Transferee will be required to create a claim for the transferred account. The Transferee will be notified when the updates are processed.
- **No distributions shall be made until both the Transferor and Transferee complete our KYC process.** We will contact both parties to initiate this process via email, to the extent they have not already done so.
- **Where prior distributions have been made in respect of the claim(s), the Transferee will be entitled to all future payments and distributions** arising from the specified claim(s), including any Post-Petition Interest or Supplemental Remission Fund amounts as applicable.

**Contact Centre: uk_glb_fdm_transfers@pwc.com*

Important information

- The **Transferee** is responsible for **notifying the FTX Digital team's Contact Centre*** of any **intended** potential and upcoming **claim purchase**.
- **Both the Transferor and the Transferee** are responsible for **completing our KYC verification**.
- Before purchase, the **Transferee** is responsible for ensuring that the claim **has not already been paid, sold, or transferred** and **is KYC-verified**.
- Claim buyers are **strongly encouraged** to purchase claims that are **already KYC-approved**.
- **We are unable to process a Claim Transfer if a Claim meets one or more of the following criteria:**
 - The Claim has been paid;
 - The Claim has been transferred;
 - The Claim **is not** in the liquidation of FTX Digital Markets Ltd. (“the Bahamas Process”).
- Claim Buyers should be aware that the purchase of claims which have been paid is undertaken at their own risk and should be carefully considered prior to making any payment.

**Contact Centre: uk_glb_fdm_transfers@pwc.com*