



# FTX Digital Markets Ltd.

## 索赔用户指南



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# 1

## 账户注册

Account registration

账户注册

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## 帐户注册 – 创建索赔门户账户

为什么？

- 欢迎FTX.com 或“FTX International”的所有客户均可向 FTX Digital Markets Ltd. (“FTX Digital”) 提出索赔。如果您是澳大利亚、欧洲、土耳其或日本的客户，您可能被根据另一种流程进行处理。但是，如有疑问，我们欢迎您在巴哈马程序中提出索赔，联合官方清算人 (“JOL”) 将考虑您的索赔。
- 为了提交索赔，您首先需要在 FTX Digital Claim Portal 上创建一个账户。*注意：如果您之前已通过门户网站的初始版本 (此初始版本旨在注册客户联系方式) 提交了您的信息，您将收到一个链接，用于找回您的原始注册详细信息并设置新密码。请不要选择“Create Claim”按钮，因为这么做门户网站不会链接到您最初的注册信息。*
- 创建账户后，您将能够链接您的 FTX 账户、查看账户余额 (根据 JOL 记录) 并提交索赔 (如后续页面第2部分和第3部分所述)。

我如何创建账户？需要什么？

- 在 [FTX Digital Claim Portal](#) 的主页上，请选择“Create Claim”按钮以开始创建您的理赔账户。
- 您需要完成以下步骤来创建账户：
  1. 联系信息 (包括姓名、电话号码和电子邮件地址)
  2. 索赔人类型：
    - a. 个人客户 - FTX.com 或“FTX International”以个人名义提出索赔的客户
    - b. 机构客户 - FTX.com 或“FTX International”以公司名义提出索赔的客户
    - c. 非客户债权人 - 向 FTX Digital 提供商品或服务的贸易债权人，包括少数员工。*注意：非客户债权人将被手动处理，因此只需完成第 1 步 (帐户注册)，JOL 将联系后续步骤以提交您的索赔。*  
*请确保您在继续之前选择了正确的类型，因为在进入下一部分后您将无法更改您的索赔人类型。*
  3. 当前索赔人的详细信息 (包括姓名、出生日期和开户日期)
  4. 密码 - 该密码将是一个新密码，不需要与您的 FTX 账户关联的密码相同。密码长度必须至少为 8 个字符，并包含以下**所有内容**
    - i. 至少一位数字
    - ii. 至少有一个大写字母
    - iii. 至少一个特殊字符 (!"#\$%&'()\*+,-./:;<=>?@[^\_`{}~)
- 成功完成上述所有信息后，单击“Next”按钮，您将看到一个弹出窗口说明已发送带有验证码 (“one time PIN”) 的电子邮件，您需要在下一页中输入该密码。如果您没有收到电子邮件，请检查您的垃圾邮件文件夹，或者您可以单击重发验证码 (“Resend verification email”)。
- 如果您收到错误消息指出用户名已被使用，则说明您的电子邮件已经被创建了账户。如果您之前尝试过设置帐户，则需要取消现在的注册过程，请单击索赔门户主页上的登录 (“Login”)，再单击忘记密码 (“Forgot Password ?”) 按钮并输入您帐户的电子邮件地址。然后，您将可以重置密码并通过门户登录页面上的登录 (“Login”) 按钮登录。  
*请确保您仅创建一个索赔门户账户，并将所有 FTX 账户链接到该账户 (请参阅下页第2部分，了解链接账户的说明)。*

# 2

## 登记债权人和客户账户详细信息

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Registration of creditor and customer account details

登记债权人和客户账户详细信息

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## 登记债权人和客户账户详细信息 – FTX账户关联

为什么？

- 要提交索赔，您需要填写其他详细信息，以将自己注册为债权人，并将您的 FTX 账户链接到新的 FTX Digital Claim Portal 账户。
- 将您的 FTX 账户链接到 FTX Digital Claim Portal 账户后，您可以为所有 FTX 账户提交一份索赔，并可以（根据 JOL 记录）查看您的余额。
- 您可以接受 JOL 记录中的余额，也可以对您的余额提出异议，并进一步提供详细信息来证实您的索赔。

登记我的索赔需要什么？

- 设置帐户后，您可以随时使用用户名和密码登录。输入用户名和密码后，您将收到另一封包含验证码（“one time PIN”）的电子邮件，您需要在下一页中输入该密码。每次登录时都需要这样做，以确保您的帐户安全。
- 在门户的“Registration of creditor and customer account details”部分，您将需要输入以下详细信息：
  - 第 1 步：“当前索赔人信息”——填写所有必填字段（姓名、出生日期、电话号码、地址、居住国家或地区、职业、国籍、身份证号码）  
*注意：可接受/建议的身份证号码是护照、国民身份证和/或驾照执照号码，具体取决于司法管辖区。这是为了验证您的身份所必需的。*
  - 第 2 步：关联您的 FTX 账户 – 输入您所有 FTX 账户的电子邮件地址。这将允许您把所有 FTX 账户链接到一个 FTX Digital Claim Portal 账户。输入电子邮件地址后，验证码将发送到您链接的每个电子邮件地址，以验证您是否拥有这些帐户的权限。如果您收到一条错误消息“No FTX account found for email address”，则 JOL 记录会指示：
    - i. JOL 在此电子邮件地址下没有 FTX 账户的记录；或者
    - ii. 与该电子邮件地址关联的 FTX 账户余额为零或为负数。*如果您要对这一点提出异议，请通过 [abl\\_fdm\\_creditors@pwc.com](mailto:abl_fdm_creditors@pwc.com) 联系 JOL。*
- *注意：请确保您对所关联的帐户拥有合法权利和所有权，如果您不这样做，则可能会导致验证您的索赔的严重延迟或在无法验证您的身份时导致您的索赔被拒绝合法所有者。*
- 成功链接账户后，您将能够（根据 JOL 记录）查看您的余额以供审核，详细信息请参阅后续页面的第 3 部分。
- *注意：如第 1 部分中所述，非客户债权人将被手动处理，因此只需完成步骤 1 (Account registration)，JOL 将联系后续步骤以提交您的索赔。在此阶段，非客户债权人无需采取任何行动。*

# 3

## 余额确认

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## 余额确认 – 接受或质疑列出的余额

为什么？

- 链接您的帐户后，您将被引导至详细介绍您的投资组合的页面(根据 JOL 记录)。这将显示您已链接的所有帐户的余额(也可以以 Excel 文件的形式下载)。
- 您可以选择接受或质疑此余额。如果您对余额有异议，您将能够提供更多详细信息来证实您的索赔。

我如何接受或质疑  
我的余额？

- 要接受或对列出的余额提出异议并提交您的索赔，请选择“Accept Portfolio”或“Dispute Portfolio”按钮以确认您是否同意列出的余额。
  - 如果您接受余额，在线债权证明表格将自动填写列出的金额。然后，您将被引导至“债券证明表 - 电子提交”页面，以确认在线债权证明表中的详细信息，并使用您的签名完成“确认”步骤。
  - 如果您不同意余额或未列出余额，您将需要输入修改后的余额并提供详细信息，说明您不同意此金额的原因。然后，您将被引导至“债权证明表 - 电子提交”页面，供您输入以下信息：
    - 第 1 部分 - 客户/非客户的详细信息。请输入您的全名、主要居住地址、主要联系电话号码和电子邮件地址(与 FTX 账户关联的电子邮件地址，如果不同则首选)。
    - 第 2 部分 - 索赔金额(美元或美元等值)。请输入您的索赔金额的详细信息。
    - 第 3 部分 - 索赔依据 - 请提供索赔金额背后的原因。请附上相关证明文件以证实您的索赔。请确保您上传的文件采用任何图像文件(例如 jpeg、png)、PDF、Word 或 Excel(包括 CSV)的文件格式。我们不接受电子邮件上传(例如.msg 文件)。请将电子邮件另存为 PDF 文件并上传。
    - 第 4 部分 - 获得/转让的索赔 - 如果您从另一方购买了索赔，请在此处相应地注明。
    - 第 5 部分 - 担保 - 如果您持有与您的索赔相关的任何担保(即抵押、押记或其他抵押品)。
    - 确认 - 输入您的姓名、身份、联系方式和签名。
- 完成上述步骤后，您的索赔已提交，您将进入仪表板页面，该仪表板将确认您的索赔已提交并能够查看您的索赔。提交索赔后，您将无法修改索赔。

## 这是提交索赔的最后一步

附加步骤(身份验证和资产转移)将作为索赔裁决流程的一部分开放



4

**身份验证**



Account registration

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Registration of creditor and customer account details

登记债权人和客户账户详细信息



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## 身份验证

目前尚未开放阶段/  
目前无需采取任何行动

## 现阶段无需客户采取任何行动

为什么？

- JOL 采取的反洗钱 (“AML”) 和客户尽调 (“KYC”) 程序有助于确认债权人对其账户拥有合法权利，并有助于防止欺诈活动。
- 作为 KYC 程序的一部分，客户和非客户债权人需要提交身份信息和支持文件以供审核。这些程序有助于确认债权人身份和账户，并增强 FTX 数字索赔流程的安全性。
- 完成 KYC 程序并不是决定是否可以支付股息的唯一因素，并且对某些司法管辖区的分配可能存在外部限制。

在此阶段我还需要做什么才能进入身份验证阶段吗？

- 索赔处理流程预计将包括进一步的阶段，包括身份验证作为反洗钱程序的一部分。作为其中的一部分，债权人将被要求提供有关其身份的信息和证明文件，以验证其身份，以供 JOL 审查。
- **此阶段无需采取任何行动。**我们将通过您在门户网站上的帐户通知您和/或通过电子邮件联系您，告知您需要在适当时候采取的任何行动。
- JOL 将在适当的时候提供有关此阶段流程的进一步更新和信息。更新将通过电子邮件和/或普华永道案例网站 (<https://www.pwc.com/FTX>) 提供。

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## 资产转让

# 资产转让

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目前尚未开放阶段/  
目前无需采取任何行动

## 现阶段无需客户采取任何行动

为什么？

- 针对 FTX Digital 的索赔将进入正式的裁决程序，可能需要进一步的支持证据来证实这一立场，随后债权人将收到裁决结果。
- 首次中期股息分配预计将于2024年末或2025年初支付。JOL 将适时提供有关额外分配的进一步信息。

为了收到我的分发还  
需要什么吗？

- 如果需要更多信息来协助 JOL 裁决您的索赔或验证您的身份，JOL 将与他们联系。
- JOL 将根据需要通过电子邮件和/或普华永道案例网站 (<https://www.pwc.com/FTX>) 提供进一步更新。

# 6

## 附录

6A

门户网站截图

Account registration

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# 帐户注册 – 创建索赔门户账户

## FTX Digital Markets Ltd. (In Official Liquidation)

Log in

Create Claim

The Joint Official Liquidators (the "JOLs") invite you to register your contact information using the "Create Claim" button above. The JOLs invite customers of FTX Digital Markets Ltd. ("FTX Digital") and non-customer creditor claim holders with potential claims against FTX Digital to register their contact details with us.

### The Process

1

#### Account Registration

Registration of creditor and customer account details.

2

#### Registration of creditor and customer account details

Creation of secured account for communications going forward.

3

#### Balance acceptance

Process requiring additional identification documentation from customers and creditors.

4

#### Identity verification

Provides customers and creditors with the opportunity to view and confirm the balance owing from the books and records of FTX Digital.

5

#### Asset transfer

Dividend/payment to creditors and customers (subject to realizations).

### Information

Click on the boxes below to expand them

Background

Useful Information

Interaction of the Liquidation of FTX Digital Markets Ltd with proceedings under Chapter 11 of the United States Bankruptcy Code

Queries regarding phishing and junk email enquiries



[Cookies Policy](#) | [Privacy Policy](#) | [Acceptable Use Policy](#)

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# 帐户注册 - 创建索赔门户帐户

## 个人客户

FTX Digital Markets Ltd. Claim Portal

Account registration Registration of creditor and customer account details Balance acceptance Identity verification Asset transfer

### Tell us about you

Please provide information to help us contact you.

#### Contact Information

Primary Contact First Name	Primary Contact Surname	Primary Contact Email <small>This email will be used to create your account.</small>
Country or Territory Code	Primary Contact Telephone	
Secondary Contact First Name	Secondary Contact Surname	Secondary Contact Email
Country or Territory Code	Secondary Contact Telephone	

We will contact you via Email.

#### Type of claimant

Please select what type of claimant you are so we can ask you the right questions.

- Individual customer
- Institutional customer
- Non-customer creditor

#### Details of Current Claim Owner

Please enter the details of the Current Claim Owner. If the Current Claim Owner is different from the original FTX.com account owner, we will collect details of the original FTX.com account owner separately.

First Name	Surname
Date of Birth	Date Account Opened

This password will be a new password and may not need to be the same password linked to your FTX account

Password  
Password must be at least 8 characters long with one digit, one uppercase letter and one special character.

Confirm Password

Cancel

Next

## 机构客户

FTX Digital Markets Ltd. Claim Portal

Account Registration Registration of Creditor and Customer Account Details Balance Acceptance Identity Verification Asset Transfer

### Tell us about you

Please provide information to help us contact you.

#### Contact Information

Primary Contact First Name	Primary Contact Surname	Primary Contact Email <small>This email will be used to create your account.</small>
Country or Territory Code	Primary Contact Telephone	
Secondary Contact First Name	Secondary Contact Surname	Secondary Contact Email
Country or Territory Code	Secondary Contact Telephone	

We will contact you via email.

#### Type of claimant

Please select what type of claimant you are so we can ask you the right questions.

- Individual customer
- Institutional customer
- Non-customer creditor

#### Details of Current Claim Owner

Please enter the details of the Current Claim Owner. If the Current Claim Owner is different from the original FTX.com account owner, we will collect details of the original FTX.com account owner separately.

Account Name	Company Name
Your position in the company	Date account opened

Please check to confirm that you act on your company's behalf

This password will be a new password and may not need to be the same password linked to your FTX account

Password  
Password must be at least 8 characters long with one digit, one uppercase letter and one special character.

Confirm Password

Cancel

Next

## 非客户债权人

FTX Digital Markets Ltd. Claim Portal

Account registration Registration of creditor and customer account details Balance acceptance Identity verification Asset transfer

### Tell us about you

Please provide information to help us contact you.

#### Contact Information

Primary Contact First Name	Primary Contact Surname	Primary Contact Email <small>This email will be used to create your account.</small>
Country or Territory Code	Primary Contact Telephone	
Secondary Contact First Name	Secondary Contact Surname	Secondary Contact Email
Country or Territory Code	Secondary Contact Telephone	

We will contact you via Email.

#### Type of claimant

Please select what type of claimant you are so we can ask you the right questions.

- Individual customer
- Institutional customer
- Non-customer creditor

#### Details of Current Claim Owner

Please enter the details of the Current Claim Owner. If the Current Claim Owner is different from the original FTX.com account owner, we will collect details of the original FTX.com account owner separately.

Company Name	Your position in the company
Company Address	

This password will be a new password and may not need to be the same password linked to your FTX account

Password  
Password must be at least 8 characters long with one digit, one uppercase letter and one special character.

Confirm Password

Cancel

Next



Account registration  
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Confirmation of creditor and customer account details  
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## 帐户注册 – 创建索赔门户账户

注册后验证您的电子邮件



**FTX Digital Markets Ltd: Claim Portal**

✉ Verify your Email address

We have sent a code to [redacted], please enter it here

Code  
12345678

< Back

Resend verification email

Continue

If you have not received the email after a few minutes, check your spam folder

Contact Support

从 [Claims@ftx.pwc.com](mailto:Claims@ftx.pwc.com) 发送的带有验证码的电子邮件



FTX Digital <claims@ftx.pwc.com>  
to me

1:16 PM (40 minutes ago)



Hello,

Your one time PIN is below:

[Redacted PIN]

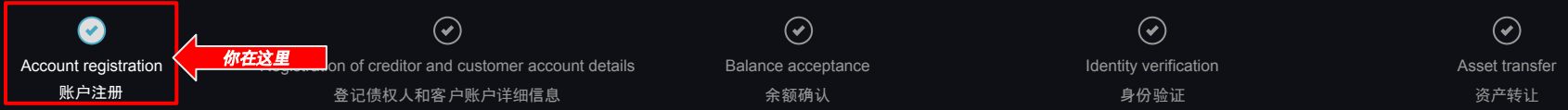
Please do not share this PIN with anyone.

Note: Please do not respond to this email as the mailbox is not monitored. Should you wish to contact us please use one of the dedicated email addresses included on the case website (<https://www.pwc.com/FTX>). Communications from these mailboxes are not junk emails. If you were expecting communication from FTX Digital and have not received it, please check the junk/spam mail folder of your inbox or contact us again using one of the dedicated email addresses.



[Unsubscribe](#) - [Unsubscribe Preferences](#)

我们可以确认 JOLs 已通过 [claims@ftx.pwc.com](mailto:claims@ftx.pwc.com) 向 FTX Digital 的潜在客户发送了电子邮件。如要查看或下载这电子邮件，请浏览 FTX Digital 案例网站 (<https://www.pwc.com/bs/en/services/business-restructuring-ftx-digital-markets.html>)，然后到“Frequently Asked Questions”下的“Queries regarding phishing and junk email enquiries”部分。



# 帐户注册 - 创建索赔门户帐户



Sign in

## FTX Digital Markets Ltd: Claim Portal

EMAIL

PASSWORD

[Forgot Password?](#)



## FTX Digital Markets Ltd: Claim Portal

### Forgot Password

Please enter the email address of your account

Email Address

[Back to login](#)

Account registration

账户注册

Registration of creditor and customer account details

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余额确认

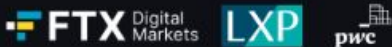
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## 登记债权人和客户账户详细信息 – FTX账户关联



### FTX Digital Markets Ltd: Claim Portal

#### ✉ Verify your Email address

We have sent a code to [redacted], please enter it here

Code

|

< Back

Resend verification email

Continue

If you have not received the email after a few minutes, check your spam folder

Contact Support

Account registration

账户注册

Registration of creditor and customer account details

登记债权人和客户账户详细信息

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余额确认

Identity verification

身份验证

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资产转让

# 登记债权人和客户账户详细信息 - FTX账户关联

## 个人客户

FTX Digital Markets FTX Digital Markets Ltd. Claim Portal Home Logout

- Account Registration
- Registration of Creditor and Customer Account Details
- Balance Acceptance
- Identity Verification
- Asset Transfer

### Current Claim Owner Information

First Name  
 Middle Name(s)  
 Surname

Date of Birth  
 ARE YOU KNOWN BY ANY OTHER NAMES?  
 Yes  No

Country or Territory Code  
 Contact Telephone Number

Building and Street number

City  
 State  
 Zip or Postal Code

Country or Territory of Residence

Occupation

Nationality

ID Number  
ID Number as per the National Identification document.

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## 机构客户

FTX Digital Markets FTX Digital Markets Ltd. Claim Portal Home Logout

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- Identity Verification
- Asset Transfer

### Current Claim Owner Information

Legal Entity Name  
 Registration Number

Building and Street Number  
 City

State  
 Zip or Postal Code

Main Country or Territory of Operation

Country or Territory of Incorporation / Registration

Country or Territory Code  
 Contact Telephone Number

Full Name of Company Representative  
 Role of Company Representative

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## 登记债权人和客户账户详细信息 – FTX账户关联



FTX Digital Markets

Link your FTX Accounts

Please enter the email address associated to your FTX account and press the Link Account button to link your account to the portal.

Accounts linked:

None, enter your FTX email address below to link an account.

Email Address \*

Link Account

Contact Support

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FTX Digital Markets Link your FTX Accounts

Please enter the email address associated to your FTX account and press the Link Account button to link your account.

Accounts linked: None, enter your FTX email address below to link an account.

Email Address \*

Contact Support

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Verify your FTX account

Please enter your 8 digit Code/PIN sent to your email inbox.

PIN

Cancel Verify Resend Code

LXP pwc

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### FTX Digital Markets Link your FTX Accounts

Please enter the email address associated to your FTX account and press the Link Account button to link your account.

Accounts linked: None, enter your FTX email address below to link an account.

Email Address \*

Contact Support

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I declare as the claimant that I am the beneficial original owner of the FTX account.

Yes  No

Cancel Save

LXP рмс

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# 余额确认

## Portfolio

Overall Balance - (23-02-2024)

\$418.70

Balance Summary

NFT Summary

Registered Email	FTX Account #	Currency description	Balance	Conversion Rate	Value (USD)	
████████████████████	100003491	Akropolis	-0.02281938	0.0026846	-0.00	<a href="#">Export to Excel</a>
████████████████████	100003491	Dogecoin	0.04614561	0.0828523	0.00	
████████████████████	100003491	Dogecoin	5,062.944173	0.0828523	418.65	
████████████████████	100003491	Kin	1	0.000008	0.00	
████████████████████	100003491	Solana	0.00000001	16.2471144	0.00	
████████████████████	100003491	TRON	1	0.0556107	0.06	
████████████████████	100003491	USD Tether	0.00000001	0.997591	0.00	

1 to 7 of 7

Please review your balances, by accepting or by rejecting.

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Dispute Portfolio

Accept Portfolio





Account registration

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# 余额确认

## Portfolio

Overall Balance - (23-02-2024)

\$418.70

Balance Summary

NFT Summary

Registered Email	FTX Account #	NFT description	Export to Excel
[REDACTED]	10029274	NFT (495131080707888865582/Testbooooooxx Ticket Stub #493)	
[REDACTED]	10029274	NFT (495131080707888865582 Ticket Stub #4883)	
[REDACTED]	10029274	NFT (4951310807078888hj582 Ticket Stub #5000)	
[REDACTED]	10029274	NFT (4951310807078888hj82 Ticket Stub #9900)	

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Please review your balances, by accepting or by rejecting.

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Dispute Portfolio

Accept Portfolio



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# 余额确认

## Accept - confirmation

Account details

Balance acceptance

...

### Accept Portfolio

Are you sure you would like to accept the portfolio? Once submitted, further editing will not be possible.

Cancel
Continue

0.0010118

1258.84

## Dispute - confirmation

Customer account

Identity verification

### Dispute Portfolio

Please select the reason(s) in the dropdown, enter the amount you believe you should be getting, and give any supporting text for disputing the portfolio.  
You will be required to enter evidence as a part of the Proof of Debt on the next page.

Disagreement on the coin valuation balance x [v]

AMENDED BALANCE

0.00

REJECT REASON

I would like to dispute this claim

Cancel
Continue

Value

1.0272

4.2573

1.1844

1.2736



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# 余额确认

## COMMERCIAL DIVISION

IN THE MATTER OF the Digital Assets and Registered Exchanges Act, 2020 (as amended)  
AND IN THE MATTER OF the Companies (Winding Up Amendment) Act, 2011  
AND IN THE MATTER OF FTX DIGITAL MARKETS LTD. (In Official Liquidation)

(A Registered Digital Asset Business)

### Proof of Debt Form - Electronic Submission

Please fill in all required fields and press the submit button to complete your Proof of Debt form.

Your information will not be saved if you close this page before submitting the form.

Red asterisk denotes a mandatory field. If you are unable to submit, you may have missed a mandatory field or input invalid information to a field.

#### Section 1 - Details of the Customer/Non-Customer

**Creditor Name \***

**Address \***

**Country or Territory Code \***    **Phone \***

**Email Address (linked to FTX account) \***  **Preferred Email Address (if different to FTX email) \***

#### Section 2 - Amount of claim (USD or USD equivalent)

**Principal value of claim \***

**Total value of claim \***

**Interest (if any)**



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# 余额确认

## Section 3 - Basis for claim

### TYPE OF CLAIM

Customer  Non-Customer Creditor

### Basis for claim

Platform customer

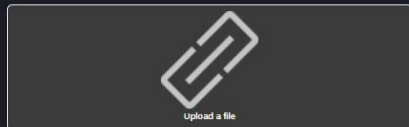
### Basis for interest claim (if any)

If you feel you are owed interest on your outstanding principal, please explain why.

### Interest calculation (if any)

If you are making a claim for interest, please set out the interest rate and basis of accrual.

Please attach relevant supporting documentation of the claim.



No items found

## Section 4 - Claim Acquired / Transferred

### HAS THE CURRENT CLAIM OWNER ACQUIRED THE CLAIM FROM SOMEONE ELSE?

Yes  No

## Section 5 - Security

### DO YOU HOLD ANY SECURITY?

Yes  No



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# 余额确认

## Confirmation:

State the name of the person signing the proof of debt, the capacity in which they are authorised to sign on behalf of the customer/non-customer creditor and their contact details.

Name \*

Capacity \*

Country or Territory Code \*



Phone \*

Email \*

Signature

[Clear Signature](#)

By clicking the Submit button, you agree to:

- (i) agree to forever, fully and finally release and discharge the FTX Trading Ltd. and its affiliated debtors and debtors-in-possession with respect to your Class 5A Dotcom Customer Entitlement as set forth above in this form, and forever, fully and finally withdraw with prejudice such Class 5A Dotcom Customer Entitlement Claim from these Chapter 11 Cases; and
- (ii) have your Class 5A Dotcom Customer Entitlement Claim as set forth above in this form administered, reconciled, valued, settled, adjudicated, resolved and satisfied in the FTX Digital Liquidation Proceeding in The Bahamas.

[Cancel](#)

[Submit](#)



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# 余额确认



Account Registration



Registration of Creditor and Customer Account Details



Balance Acceptance



Identity Verification



Asset Transfer

## Dashboard

Claim #265 Submitted: 23/02/2024 (GMT)

[View Claim](#)

## Notifications

[Actionable](#) [History](#)



No Notifications  
You currently have no content in this section.

## Personal Information

About you

Primary Email: [REDACTED]  
Primary Telephone: [REDACTED]  
Secondary Email: [REDACTED]  
Secondary Telephone: [REDACTED]  
Date of Birth: [REDACTED]  
Date Account Opened: [REDACTED]

Additional Information

Address: [REDACTED]  
Occupation: [REDACTED]  
Nationality: [REDACTED]





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## 余额确认



Thank you for submitting your proof of debt form. We will contact you in respect of the Know-Your-Customer requirements in due course.

Note: Please do not respond to this email as the mailbox is not monitored. Should you wish to contact us please use one of the dedicated email addresses included on the case website (<https://www.pwc.com/FTX>). Communications from these mailboxes are not junk emails. If you were expecting communication from FTX Digital and have not received it, please check the junk/spam mail folder of your inbox or contact us again using one of the dedicated email addresses.



[Unsubscribe](#) - [Unsubscribe Preferences](#)

6B

术语表



## 术语表

用户指南包括许多术语和简短描述, 我们对其进行了定义:

术语	定义
AML	反洗钱
FTX Digital	FTX Digital Markets Ltd (正式清算中)
JOL	联合官方清盘人
KYC	客户尽调
LXP	Lennox Paton
PwC	PricewaterhouseCoopers LLP
USD	美元

## 如果您需要更多信息, 请参阅:

1. 普华永道 FTX Digital 案例网站 ([pwc.com/ftx](https://pwc.com/ftx)) 上的常见问题解答
2. 向联合官方清算人们(“JOL”)发送电子邮件至 [gbl\\_fdm\\_creditors@pwc.com](mailto:gbl_fdm_creditors@pwc.com)