

The Leadership Journey: Passage One

Starting the journey to lead others at the workplace – 2-day workshop



Synthesising insights from different perspectives into a comprehensible whole

How prepared are you to be a leader?

Who should attend?

Managers and supervisors (newly appointed ones to two years' experience on the job) from all industries

Benefits of attending

Everyone wants to be a great leader. Who doesn't?

As we move through the journey of our work life, what kind of preparation did we go through to get ourselves started on the journey to lead others?

Some of us are fortunate that the organisation we work with prepares us for the next level of leadership. Others go through life, hoping that they will become the next leader naturally. While some are born leaders, majority of us are not.

So what kind of thinking and skills are required out of a leader?

In this workshop, we explore how to prepare oneself for the leadership journey as we move up the corporate ladder.

This course aims to prepare participants on what it takes to be a leader. Learning is achieved via mini lectures, group discussions and exercises.

Workshop objectives

Through this workshop, participants will:

- Learn the difference between manager and leader
- Understand the common challenges and pitfalls encountered
- How to integrate managerial and leadership skills
- Acquire the mindsets of a leader with managerial skill sets
- Learn how to manage self and others

Workshop agenda

Day One

- Introduction to mindsets of a leader
- Understand the difference between a manager and leader
- Acquire five critical skill sets of a leader
- Understand self and build resilience
- Understand others

Day Two

- Manage a team
- Use delegation as a tool
- Give and receive feedback
- Handle conflict within the team

About the workshop leader

Doreen Goh Senior Manager

Email: doreen.sl.goh@sg.pwc.com



Doreen Goh is a Senior Manager in Advisory Services and she has more than 10 years of experience in the HR consulting space. She worked on various types of human capital initiatives ranging from strategic design and implementation of employee attraction, retention and development to the actual designing of questionnaires to curriculums and other interventions on talent succession planning, especially in the area of leadership development.

Her proven experiences in the area of 360 degree feedback survey, talent assessments and leadership development has resulted in the crafting of the strategic recommendations on employee retention, development and succession planning. Her clients ranges from the public sector to multinationals with global presence.

Registration fee (all fees include 7% GST)

PwC Clients & Alumni: S\$980.00
Public: S\$1,080.00

How to register

Register your interest by contacting us via email at academy.sg@sg.pwc.com, or call Ms Siti or Maimunah at (65) 6236 3957/3.

A complete calendar of training courses can also be found on our website www.pwc.com/sg/academy

Registration Form

Workshop on The Leadership Journey: Passage One

Fees: PwC clients/alumni - S\$980 • Public – S\$1,080

Closing date for registration: 3 March 2015 and 1 July 2015

Please register the following person/s for the workshop:

☐ 10 - 11 March 2015 (9am – 5pm)

☐ 8 – 9 July 2015 (59 am – 5pm)

1. Name: Mr/Ms/Mdm Designation:

Email: Contact No:

2. Name: Mr/Ms/Mdm Designation:

Email: Contact No:

Contact Person

Name: Mr/Ms/Mdm Designation:

Company: Address:

Email: Contact No.: Fax:

Enclosed is cheque for S\$..... (Cheque no.) made payable to “PricewaterhouseCoopers LLP”

Registration and Payment

Registrations can be done by telefax at (65) 6236 3300 but will only be confirmed upon receipt of payment and registration form. Please mail the registration form and payment to **PricewaterhouseCoopers LLP at 8 Cross Street #17-00 PWC Building Singapore 048424 (Attn: Siti/Maimunah, M&C Dept).** For enquiries, please call Ms Siti or Maimunah at (65) 6236 3957/3 or email us at academy.sg@sg.pwc.com

In-Company Training

This workshop can be presented on-site at your organisation as an in-house programme.

Please call Tony Moore at (65) 6236 3155 for more information or email at anthony.moore@sg.pwc.com.

Note:

- Fees includes 7% GST, refreshments, lunch at a hotel/nearby restaurant and seminar kit.
- The venue will be at a dedicated PwC Training Room in the PwC Building (located above Telok Ayer MRT Station) or at a venue conveniently located above/close to an MRT.
- Cancellation Policy: If you are unable to attend, a replacement is welcome. For cancellation received in writing at least seven (7) days before the seminar, a full refund will be made. No refund (or full rate will be charged) if a cancellation occurs less than 7 days before the seminar date. Notice of cancellation must be made in writing to us.
- Certificate of Attendance will be awarded on successful completion of the workshop.
- The organiser reserves the right to change the venue, date and programme due to circumstances outside our control.

Tax deduction

Companies can claim 400% tax deductions or 60% cash payout of total registration fees under the Productivity and Innovation Credit (PIC) Scheme. Terms and Conditions apply.

For more information, please visit the IRAS website at www.iras.gov.sg/irashome/picredit