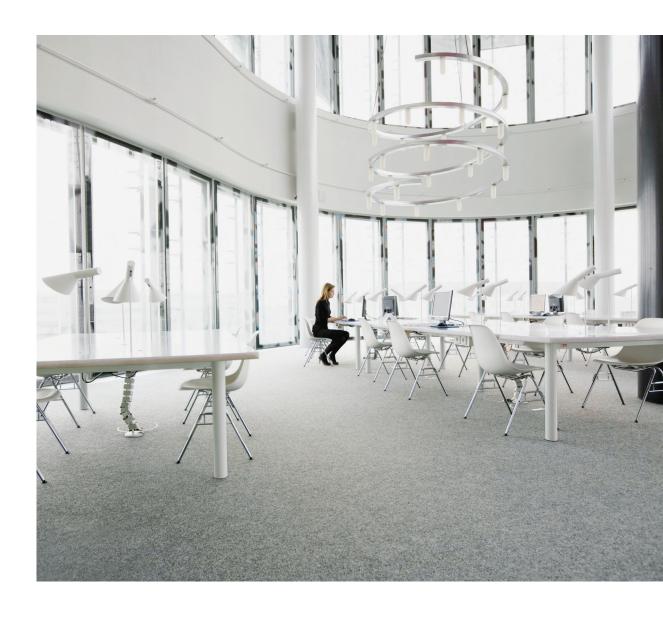
Change is accelerating and it is forcing organisations to adopt strong capabilities for risk resilience. What developments are transforming operations and the surrounding risk landscape and what are the most effective responses?

# **Business Resilience Services:** The power of control and response





#### At-a-glance

We can help you to build a risk-resilient business through better identification, measurement, mitigation and the optimal leverage of risks for business benefit. Our risk management, regulatory compliance, fraud risk and controls and business continuity services are designed to address your unique challenges.

## Unlocking value

Business resilience is a measure of an organisation's ability to withstand change—from planned growth to transformation initiatives and responding to unplanned events.

This requires agility, which is founded in the right balance of oversight, risk management, control and influence.

We help our clients to build risk-resilient businesses through excellence in risk management, control and compliance.

#### We help you to unlock value by focusing on three strategic areas:

- 1. Building agility to successfully manage risk, as well as to protect and create value in a changing environment
- 2. Helping management to make informed decisions and act with confidence
- 3. Delivering market-leading insights to our clients and deepening our relationship with you as trusted business advisors



#### Risk resilience matters

"Resilience accepts that shocks will occur and the organisation's power of response is as important as its power of control. Boards and executives can bring the benefits of risk thinking to the exploitation of opportunity as well as to the management of downside risk."

-Prospering in a era of uncertainty: The case for resilience http://www.pwc.co.uk/governance-risk-compliance/publications/ prospering-in-an-era-of-uncertainty-the-case-for-resilience.jhtml

## Does this sound familiar?

Current risk management processes are overly bureaucratic, non-value adding or not future-facing.

Increasing complexity among operations and uncertainty with regard to organisational resilience could lead to business disruption or excessive recovery times.

Changes in business operations, processes or regulation are increasing your exposure to fraud risks.

A fragmented vendor market makes it difficult to find the right company-wide technology solution or to properly and holistically embed the solution.

#### How we can help

- Assisting you to plan your approach designing controls, including the methodology to support it
- Assessing controls design at specific points during your business change lifecycle
- Seconding team members to the project team to help support your business in the controls design
- Leading/delivering a controls design workstream
- Developing and implementing a training approach so your people understand their new control responsibilities



### Contact us

At PwC, we approach your processes, policies, systems and controls with a fresh outlook and the latest standards and tools. Whether it's leveraging efficiencies, improving existing practices, updating controls or minimising the impact of uncertainty or risk, we bring you advanced, integrated, strategic approaches that are proven to make a difference.



Nancy Onyango
Email: nancy.asiko.onyango@ke.pwc.com
Tel: +254 285 5000



**Timothy Okafor** Email: timothy.okafor@ke.pwc.com Tel: +254 285 5000



**Mark Gomba**Email: mark.gomba@ke.pwc.com
Tel: +254 285 5000

PwC helps organisations and individuals create the value they're looking for. We're a network of firms in 158 countries with more than 180,000 people who are committed to delivering quality in assurance, tax and advisory services. Tell us what matters to you and find out more by visiting us at **www.pwc.com** 

This publication has been prepared for general guidance on matters of interest only, and does not constitute professional advice. You should not act upon the information contained in this publication without obtaining specific professional advice. No representation or warranty (express or implied) is given as to the accuracy or completeness of the information contained in this publication, and, to the extent permitted by law, PricewaterhouseCoopers does not accept or assume any liability, responsibility or duty of care for any consequences of you or anyone else acting, or refraining to act, in reliance on the information contained in this publication or for any decision based on it.