Private Company Services www.pwc.com/ca/private

Owning the today and tomorrow of your business

The Business Insights® Survey of Canadian Private Companies 2012

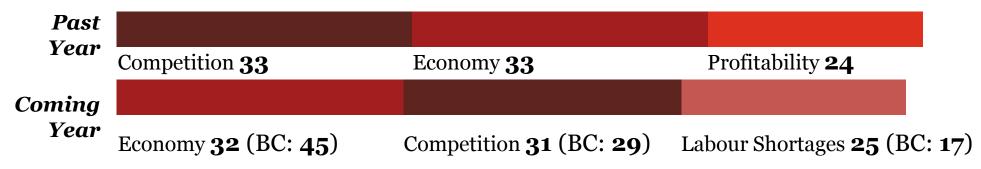


Key Trends

Challenge of a flat economy

Q. What are the top three issues that have influenced your company over the past year and will influence your company over the next year

Percentage of respondents

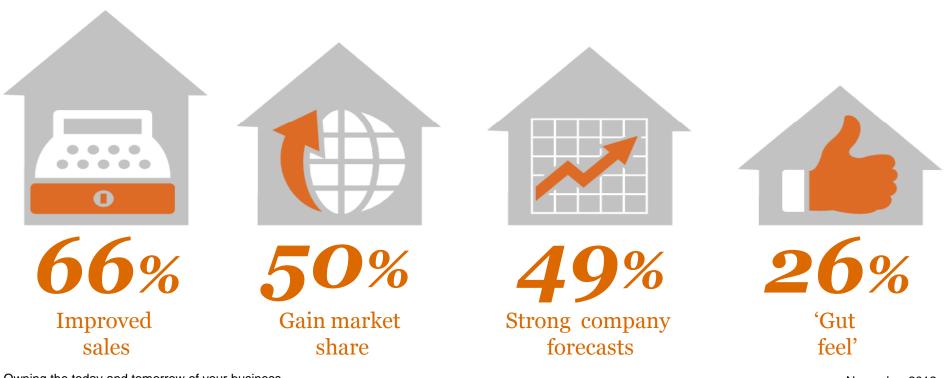


32%

of companies surveyed reported **the economy** / **lack of economic activity** as their number one concern for the next 12 months

Growing with purpose

Why Canadian private business leaders expect things to get better in the coming year



Owning the today and tomorrow of your business PricewaterhouseCoopers LLP

November 2012 Slide 3

Insight 3: Using mobile, social and the cloud to innovate and grow

Q. Which of the following areas of technology development is your company likely to invest in during the next 1-3 years?

Percentage of respondents (top 5 responses)

- 1 53% Mobile computing (via tablets & handheld devices)
- 23 45% Customer relationship management system (CRM)
- @ 38% Social media/networking
- 34% Information security
- Cloud computing

Insight 5: Leading change and innovation

Q. What are the three most important attributes a leader needs to possess to successfully lead an entrepreneurial and private business?

Percentage of respondents

