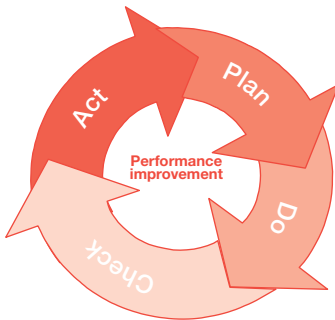


Taking you to the next level

Our Registration/ Certification services:

ISO 9001:2000
ISO 14001:2004
OHSAS 18001:1999
ISO FDIS 22000:2005
HACCP
CAN/CSA Z809-02
Sustainable Forestry Initiative®
Chain of Custody
PwC-ICoC™:2005
PEFC
SFI®



Business management systems

Effective management systems are an integral part of the risk management framework for any organization. Most management system standards are designed for easy integration and follow the Deming cycle.

Sustainable Business Solutions

Leading companies appreciate that corporate reputation increasingly influences customer decision making. Appropriate business management systems can enhance and protect that reputation, creating value for shareholders, employees, customers and other stakeholders. PwC provides independent assurance services that demonstrate your business meets the requirements of internationally recognized management system and product certification standards.

Management systems: Enhancing shareholder value

Improving organizations

Management systems enable organizations to effectively manage and improve performance in the increasingly complex aspects of quality, environmental and health and safety issues.

Legal

Increased regulation is a global trend. Management systems can help to identify applicable legislative requirements and monitor performance.

Stakeholders

An organization can impart confidence to a broad range of diverse and influential stakeholders when it engages an independent third-party organization to provide assurance of management systems and corporate responsibility reports.

Market and supply chain

Increasingly knowledgeable customers are demanding products and services from suppliers that meet specific quality and environmental criteria.

Cost savings

Management systems enable organizations to improve productivity, control operating costs, lower resource consumption and reduce waste generation.

Leadership position

Through a continual process of setting business objectives, monitoring performance and reprioritizing, management systems can improve business performance. Internationally recognized management systems can open up new markets for your business.

PwC's Certification/ Registration services

"The PwC Team conducted a thorough and comprehensive audit review of our SESR management systems... they left no stone unturned, and they provided us with a well structured, balanced and constructive report. We were very pleased with PwC's work and would certainly recommend them to our competitors."

Garry Mann, General Manager
Nexen Inc.

"... Great Job!... I was very impressed with the depth and detail that was covered... The attention to detail on the safety and the Hazard Analysis Critical Control Point plan were also eye opening... everyone in the industry should have the opportunity to be shown how the ISO and HACCP is a key part of this grain industry. I have a clearer understanding of the whole process now compared to before the audit."

Ken Ganczar and Bill Jones
Agricore United

"PwC takes their responsibility seriously when it comes to environmental audits. I was very impressed with the thoroughness and integrity employed during the audit, to ensure the credibility of results."

Kenneth Cummings, Chief Forester
Boise Timberlands, Western Oregon

"We have received excellent value from the ISO process and more important the integrated HSE audits that are conducted. The depth of audit is able to expose "holes" or "gaps" in our management system that are well worth our while to address. The competency level and experience of our PwC auditors makes the process even more worthwhile."

Glenn Bucholtz – General Manager
Shell Chemicals Canada Ltd.

Our approach

We are dedicated to helping your organization enhance its performance. We combine an extensive knowledge of business and technical issues, and a creative approach to problem solving to develop solutions that will measurably enhance your ability to meet your objectives, manage risk, and improve performance. Commitment to improvement is at the heart of our exceptional client service.

We pride ourselves on building strong relationships with our clients. We spend the time required to understand those areas of a relationship that are critical to your expectations. Our audits include an up-front meeting to review recent business developments and their impact on your management systems.

We focus on our clients' needs

Our management system specialists focus on your current needs. We use a phased systems audit approach that focuses on key risk management issues in the context of your major business drivers. You will receive cost effective use of our support. Project deliverables will focus on your primary needs – identification of key business management risks.

Our experience has given us a significant understanding of management system and product standards. We understand there is a broad range of interpretations of these standards. We believe what sets us apart in this area is our strong emphasis on business integration. We take a common sense approach and expect that the management system is working for the organization by reducing business, environmental, and health and safety risk and supporting the needs of the business.

Our audit team has experience with complex registrations and integrated management systems

Our team of professionals has expertise in a broad range of sectors and in-depth working knowledge of a wide range of management system standards and their integration.

Our professionals have a proven track record in administering and managing complex and multi-site registrations. Our staff will work with you to plan the audit process to ensure it is smooth and minimizes unnecessary disruption. Consistent project management also ensures that variances in interpretation do not occur, best practices among departments are shared, and the assessment team is aware of strategic and operational issues within the organization as they pertain to the management system.

We are equally comfortable conducting registration audits to individual standards and integrated audits to multiple standards. We have developed methodologies and tools to effectively audit integrated management systems, recognizing the similarities in the underlying principles of the standards. All our team members are capable and experienced in conducting integrated management system audits. Our philosophy is that each auditor should be able to identify and understand the management system issues related to every business process.

For more information about PwC's Management Systems Registration, Non-Financial Assurance Services or certified clients, please visit www.pwc.com/sustainability or contact:

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