

# *PwC Azerbaijan Times*

## Issue №16

### ***Overview of this Issue:***

- **Amendment to the measures related to the e-services carried out by public authorities**
- **Azerbaijan joined the United Nations Convention on Contracts for the International Sale of Goods**



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For any questions related to the information included herein, please contact

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### ***Amendment to the measures related to the e-services carried out by public authorities***

Amendment has been made to ensure that the performance of e-services by the executive bodies is assessed according to the ASAN Index.

ASAN Index consists of 7 service assessment criteria: information about the service; opportunities to apply to the service; duration of service performance; integration with other state bodies while performing the service; staff training related to the service subject; complaints and control mechanisms; citizen's satisfaction measurement.

Furthermore, amendment establishes single source centre which will inform citizens about public services.

### ***Azerbaijan joined the United Nations Convention on Contracts for the International Sale of Goods***

Convention envisages the unification of international trade rules. For Azerbaijan, this Convention will come into force on 1 June 2017.